



Making sense of SEND

Where can I find help?



It can be a very worrying time if you begin to see differences in your child and you are concerned they may have special educational needs. At Heyhouses we have an 'open door policy' and we would encourage you to talk to your child's class teacher as soon as possible. Our Key Stage SENCOs work closely with all staff and are on hand to offer advice to parents.

Early identification of any issues surrounding how a young child learns is of paramount importance and teachers will build relationships with parents in order to be able to address any such issues as soon as possible.

If you are unable to come into school, you can contact the class teacher via email using the following format:

Yourchildsclass@heyhouses.lancs.sch.uk
 (e.g willow@heyhouses.lancs.sch.uk)

Alternatively you can telephone school and leave a message for your child's Teacher.

Main office: 01253 722014





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Beyond school, there are many organisations in place to offer help and support for families navigating the world of Special Educational Needs. As well as the organisations listed below, take a look at our clubs and activities fact sheet for extra curricular ideas.



You can find out what help is offered locally through Lancashire Local Authority by visiting the Lancashire Local Offer:

<https://www.lancashire.gov.uk/children-education-families/special-educational-needs-and-disabilities/>



The Lancashire Parent Carer Forum is a group of parent carers or grandparents of children and young people who have special educational needs and/or disabilities aged (0-25 years). They are volunteers who provide a voice to support Lancashire's parent/carers and their families to create an independent forum. They promote the parent voice through participation, sit on working groups, and attend meetings which represent parents and carers. The PCF belongs to the larger organisation of the National Network of Parent Carer Forums.



<https://www.lancashireparentcarerforum.org.uk/>



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The Lancashire SEND Partnership brings together all the agencies in Lancashire which provide special educational needs and disability (SEND) services for children, young people, their parents and carers, with representatives from those who use the service.

<https://senddirectory.lancashire.gov.uk/kb/5/lancashire/directory/home.page>



Lancashire SEND Information, Advice and Support Service is a statutory service which is run at 'arm's length' from the Local Authority and provides free, confidential, impartial advice, guidance and support to parents of children with special educational needs and children and young people with SEND

<https://lancssendias.org.uk/>





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IPSEA help children and young people with special educational needs and disabilities, and their families and carers, to get the appropriate education, training and support to which they are entitled under the law.

<https://www.ipsea.org.uk/>



Contact is the largest charitable organisation for families with disabled children. Their website has advice and information about any concern a family might have about raising a child with additional needs.

They run a telephone helpline, live chat and a Listening Ear support service. They produce a range of email newsletters and printed parent guides available to download or order.

<https://contact.org.uk/>





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Special Needs Jungle is a site full of parent-led information, resources and informed opinion about children and young people with SEN, disabilities, health conditions and rare diseases. Their site includes parents' experiences, legal advice and the most up to date changes to all Issues surrounding SEND.

<https://www.specialneedsjungle.com/>



The Council for Disabled Children are the umbrella body for the disabled children's sector bringing together professionals, practitioners and policy-makers. They work together to ensure disabled children and young people and those with special educational needs have full and happy childhoods, fulfil their potential, and be active within the community.

They believe it is most important that parents of disabled children are parents first - living ordinary lives.

<https://councilfordisabledchildren.org.uk/>

