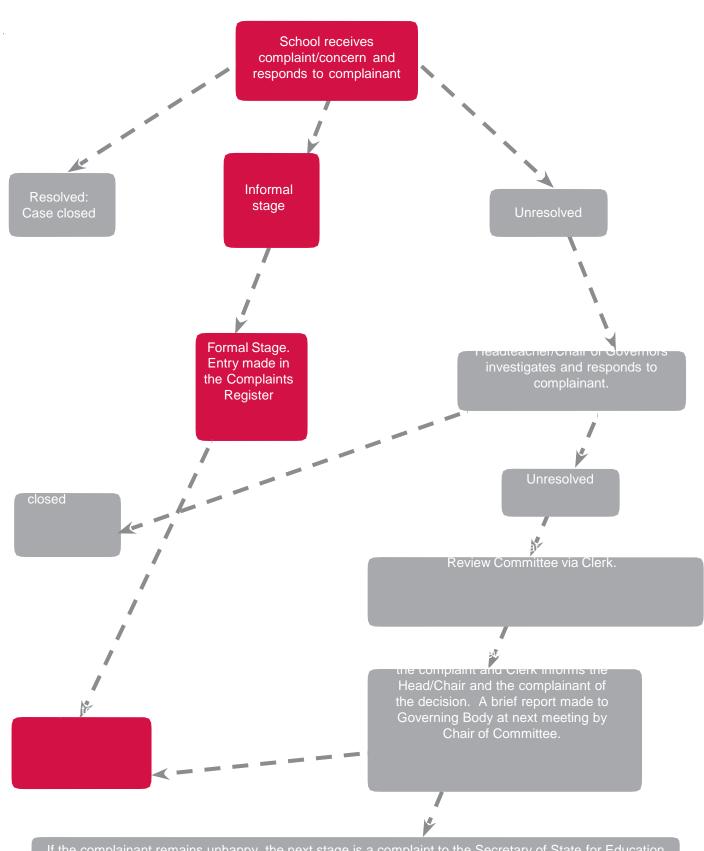
Complaints Flowchart

(Note: this is a brief overview and reference should be made to the Policy and Procedures)



If the complainant remains unhappy, the next stage is a complaint to the Secretary of State for Education who will check the School's Procedures.

