



**To: Parents and Carers**

**4<sup>th</sup> September 2024**

**Re: Support for your children's health needs whilst in school**

We are jointly writing to you to advise that the Specialist Service to support the more complex health needs of children in school will be moving to be commissioned by the NHS instead of jointly by Derby Local Authority and Ivy House School from 1<sup>st</sup> September 2024.

We have been working together to create a new health model to be delivered across Derbyshire & Derby City Schools. The new service will continue to work in partnership with the NHS's Integrated Care Board, other local NHS organisations and schools to ensure the model is clinically and operationally viable.

Derbyshire Healthcare NHS Foundation Trust will continue to provide healthcare services in Ivy House School from September. However, some individual staff members have left their team, so new staff will be joining for this transition period. This team will maintain the current model of care for all existing students until the new model is introduced, which is expected to be in January 2025. To ensure all new students can have their health needs met from September 2024, and to support the change, an additional nurse and two healthcare workers will also be on site supporting new pupils and staff which is being provided by Nurture Care (more information about them is on page 2 of this letter). We are confident that this arrangement will not negatively impact students and will ensure a smooth transition to the new model with minimal disruption.

We are planning a phased transition to the new commissioned service to ensure the minimum impact to the children and school staff. A registered nurse will be based at Ivy House School under the new model.

Under the new model when a child has health needs that requires additional support to secure attendance at school the NHS Assured Professional/s who the child is under the care of, needs to provide advice and guidance to school as to how these needs should be met, irrespective of whether the child has an EHCP. In most cases the NHS Assured Professional is your named Community Nurse in the KITE Team.

The NHS professional will assess the complexity of need and if education staff can be upskilled to provide the care needed, in this event they will signpost to ensure training and the competency assessment of the nominated member/s of school staff is completed.

If the level of support requires delegation to a Health qualified professional or cannot be delegated, the NHS professional will consult with the new service called the Clinical Health Service for Education, who in turn will liaise with you and the school directly to ensure the required care is provided.

The new service will continue to support the consolidation of information into an Individual Health Care Plan for your child.

If you have any questions please do reach out to the School, the Integrated Care Board, whose Patient Advice and Liaison Service (PALS) can be contacted via telephone at 0800 032 32 35 or via email at [ddicb.pals@nhs.net](mailto:ddicb.pals@nhs.net). From the new term in September, the School Nursing Team can also help with questions you may have,

Yours sincerely,

Ian Armstrong  
Executive Headteacher  
Shaw Education Trust

Nicola Smith  
Assistant Director of Children's  
Strategic Commissioning  
NHS Derby and Derbyshire  
Integrated Care Board

Sharon Buckby  
Director of Learning,  
Inclusion and Skills  
Derby Local Authority



# Welcome to NurtureCare at Ivy House School

We are excited to introduce you to NurtureCare, your partner in providing exceptional care and support for your child at Ivy House School. As a leading provider in complex health care, we are dedicated to ensuring that every child receives the highest level of care tailored to their individual needs.

## Who We Are

NurtureCare is a multi-award-winning health care specialist with over 25 million hours of care delivered in the past decade. Our commitment to excellence is reflected in our 'Outstanding' rating in the Care domain from the Care Quality Commission (CQC) and an overall rating of Good.

## Stay Connected

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We encourage you to reach out with any questions or to discuss your child's needs. For more information, please contact Ivy House School or visit our website at [www.nurturecare.co.uk](http://www.nurturecare.co.uk)

## Our Expertise

### Our team includes:

Registered Managers with over 30 years of experience in community, acute, and intensive care for children and young people.

Children's and Learning Disabilities Nurses who are expertly trained to handle complex health needs.

Trained Carers committed to providing compassionate and personalised support. An Operational Director with over 20 years of health care experience.

Board Advisor and Chair with an MBE, enhancing our leadership and care standards.

## What to Expect

Our integration at Ivy House School will ensure that your child's specific health needs are met with the utmost care and professionalism.

We are here to provide a safe, nurturing environment that supports your child's educational experience.

Thank you for choosing NurtureCare. We look forward to working with you to support your child's journey.

