



Support Services

WHO	WHAT WE DO	CONTACT DETAILS
Derby's Local Offer	Provide information and Advice on services for 0-25 yrs with special educational needs or disabilities	www.derby.gov.uk/sendlocaloffer 01332 640758
Derby Send information, Advice and Support Service	Provide Impartial information and advice to parents, carers and young people in Derby City	https://derbysendiass.org.uk/
Umbrella	Umbrella supports families living in Derby City and Derbyshire providing a range of exciting activities.	www.umbrella.uk.net/ 01332 785658. Open Monday – Friday. 9.30am to 3.30pm
The Council for Disabled Children	Provide advice, support and resources for parents	https://councilfordisabledchildren.org.uk/

<p>Challenging Behaviours Foundation</p>	<p>We work to improve understanding of challenging behaviour, empower families with information and support, and help others to provide better services and more opportunities.</p>	<p>https://www.challengingbehaviour.org.uk/</p>
<p>Contact</p>	<p>Provide help and advice on many topics including education, medical information, behaviour, equipment, transport and much more.</p>	<p>0808 808 3555 www.cafamily.org.uk</p>
<p>Qwell</p>	<p>Qwell is a lifeline for many adults in need of mental health support; it is an easily accessed prevention and treatment service.</p>	<p>www.qwell.io/</p>

Housing/ Benefits and Entitlements

WHO	WHAT WE DO	CONTACT DETAILS
Derby Housing:	Offer support and advice on social housing.	01332 640085 / Email: housing.options@derby.gov.uk
Direct help and Advice:	Provide specialist advice, advocacy and representation for families and individuals facing crisis, to prevent and alleviate homelessness, debt and housing difficulty.	01332 287850 / www.dhadvice.org
Citizens Advice Bureau	Provide free, confidential, impartial and independent advice and support to anybody living in South Derbyshire and Derby	0300 330 9002 Advice Line Monday-Friday 10am - 4pm / www.citizensadvice.org.uk/south-derbyshire-and-city/
Money Helper - Advice Service	Provide Free and impartial money advice, set up by government	www.moneyadviceservice.org.uk/en

Activities / Leisure

WHO	WHAT WE DO	CONTACT DETAILS
Q Club	Q Club is a group for young people so they can come together, be creative, learn new skills and meet other people.	01332 285427 Email: abbie@deryquad.co.uk
Fun-abil8ty	The Fun-abil8y Service provides short break provision for over 130 young disabled people aged 3-18 years with a wide range of disabilities at our 8 specialist clubs, one-to-one in the community and programmes of activities in every holiday.	http://www.stjamescentrederby.co.uk/fun-abil8y 01332 604080

Useful contacts

WHO	WHAT WE DO	CONTACT DETAILS
Changing Places	Inform parents / carers of locations across Britain where there are disabled changing facilities.	www.changing-places.org/
Marks and Spencer's easy dressing range	A specialist range of clothes designed for disabled children.	https://www.marksandspencer.com/l/kids/easy-dressing
Special Educational Needs Transport Derby City Council	We offer a range of help and support for transport	https://www.derby.gov.uk/education-and-learning/special-education-needs-disabilities/travel/special-educational-needs-transport/ 01332 642780