

# The Hertfordshire SEND Local Offer

SEND  
Local Offer

For people with  
special educational  
(SEND) age 0-25 and  
their parents, carers  
and families

[www.hertsdirect.org/localoffer](http://www.hertsdirect.org/localoffer)  
[localoffer@hertfordshire.gov.uk](mailto:localoffer@hertfordshire.gov.uk)



## What is the Hertfordshire SEND Local Offer?

The Local Offer is Hertfordshire's central source of information about support, services and activities available for children and young people with special educational needs and disabilities (SEND) and their families.

The Local Offer will help you to make the best choices around childcare, social care, education and health.

The Local Offer will also help you to find a range of leisure opportunities and social activities.

The website address is **[www.hertsdirect.org/localoffer](http://www.hertsdirect.org/localoffer)**

## Who is it for?

- Children and young people with SEND from birth until they are 25 years old.
- Parents, carers and other family members.
- Individuals, groups, professionals and organisations working with children and young people, and their families.

## How will it help me?

You will find lots of information about support, services and activities available for people living in Hertfordshire. This includes:

### Education

Details of nurseries, playgroups, childminders, schools and colleges, and how you can access support for children and young people with SEND.

### Leisure activities

Search for a variety of activities such as sport, youth groups, arts events and days out.





## Health

Find out about the range of health services in your local area.

## Social Care

Access information about social care support and short breaks.

## Independent living

Read about housing options, welfare benefits, and support for moving into adult life.

## Have we missed anything?

This is your Local Offer, so please tell us about anything you feel we have missed. We also want to hear from you about any improvements you think could be made to the information, services and activities you find there.

You can do this by:



emailing us at ***localoffer@hertfordshire.gov.uk***

or



using the *rate and review facility* on the Local Offer pages to tell us about your views and experiences of any service on there.

Your views help us to improve and shape services for children and young people with SEND.

If you would like to suggest a service that you think should be included in the Local Offer then please email us or ask the provider to become part of the Local Offer.



## How can I access the Local Offer?

Go online to [www.hertsdirect.org/localoffer](http://www.hertsdirect.org/localoffer)

## What if I don't have access to a computer or the internet?

If you need help to access the information online, please contact or visit your local library or children's centre. You can find their contact details by asking the Customer Service Centre on **0300 123 4043**.

Alternatively, if you need help to find the information you require on the Local Offer, or would like to speak to someone directly, the KIDS HUBS (a support organisation for SEND in Herts) can be contacted at the Hertford office on **01992 504013** or the Watford office on **01923 676549**.

## Where can I go for further information?

-  Access the Local Offer website: [www.hertsdirect.org/localoffer](http://www.hertsdirect.org/localoffer)
-  Call the Customer Service Centre on **0300 123 4043**
-  Email: [localoffer@hertfordshire.gov.uk](mailto:localoffer@hertfordshire.gov.uk)
-  Write: Postal point CH0133, Hertfordshire County Council, County Hall, Pegs Lane, Hertford, Herts, SG13 8DQ

