

Recognise, Respond and Refer

Children have a right to be cared for and protected and protecting them is everyone's responsibility

If you know of a child who is being neglected or abused – it's simple...

Recognise

Do you have a suspicion or concern

Report it now to
Children's Services on
0300 123 4043

Respond

About a child or young person

Discuss your concerns with your designated safeguarding person, or your line manager.

About the behaviour of a member of staff or volunteer

No further concerns
keep a record

No further action

Where Safeguarding need is unclear please call 0300 123 4043 and ask for a consultation and the call handler will then ensure that you are directed to the most appropriate Consultation Line.

If the allegation is against a member of staff – contact the
Local Authority Designated Officer (LADO)

01992 555420

Inform the LADO of allegation within 1 working day

Parents/carers should be informed that you are making a referral unless this will put the child at more risk

Concerns ongoing

Refer

In an emergency situation
call the police **999**

0300 123 4043
Customer Service Centre

Provide identifying
details of the child

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Safeguarding Children

