



Part 1: Performance Management Policy

Part 2: Capability Procedure

This policy is applicable to our current schools, ATAM and The Khalsa Academy Wolverhampton and for any further schools we open.

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1 Purpose

This document sets out the framework for a clear and consistent assessment of the overall performance of Employees, including the Headteacher/Principal and Executive Team, and for supporting their development within the context of the Trust's plan for improving educational provision and performance, and the standards expected of teachers and other staff. It also sets out the arrangements that will apply when Employees fall below the levels of competence that are expected of them.

2 Application

The Performance Management Policy is for all Employees working within an Academy managed by The Khalsa Academies Trust (from this point known as the Trust), with the exception of those Employees on contracts of less than one term, those undergoing induction (i.e. ECTs), and those who are subject to the Capability Procedure (see Part 2 of this document).

The Capability Procedure is for all Employees working within an Academy managed by the Trust.

Part 1 – Performance Management Policy

1. Principles

- 1.1 Performance management in this Trust will be a **supportive and developmental** process designed to ensure that all Employees have the skills and support they need to carry out their role effectively. It will help to ensure that all Employees are able to continue to improve their professional practice and to develop in their careers.
- 1.2 The process of setting and reviewing performance objectives for staff in Academies is an integral part of the Trust's overall approach to Academy improvement and development. Performance objectives will be written in such a way that they complement and link to the targets expressed in each of the Academy improvement/development plans.
- 1.3 It is important to recognise that the objectives set for any member of staff will not represent the complete job that the individual is expected to perform. Reviewing performance is about measuring the progress made against the objectives set with appropriate support, which will represent key priorities for that individual, and in addition, assessing and recognising the overall performance of that person in the job, including an assessment against any relevant standards/accountabilities.
- 1.4 Generally the Academy will set 3 objectives for any member of staff: where possible objectives should be agreed. Any change of the number of objectives will be agreed in advance with the individual. The number will depend on the role they undertake, the relevant priorities for that person at that time and the nature and complexity of each objective set.
- 1.5 The process of performance management will be carried out in accordance with this policy, which is underpinned by the statutory regulations for teachers and local agreements for support staff.

- 1.6 Performance management will be carried out in such a way to ensure consistency of treatment and fairness.
- 1.7 The Trust Standards Committee, Local Advisory Board and Headteacher/Principal will monitor the operation and effectiveness of the Academy's performance management arrangements.
- 1.8 The performance management process will be treated with confidentiality. Normally only the reviewer, reviewee and the Headteacher/Principal will have access to performance management information and documentation relating to the reviewee. However, to enable moderation of objectives and assessments to take place, paperwork may be shared with members of the Senior Leadership Team in accordance with the Academy's Pay Policy. In the event of an Ofsted inspection taking place, Ofsted inspectors may request that anonymised information about the Academy's performance management arrangements, including the most recent performance management outcomes and their relationship to salary progression, is provided. LAB Governors may also request an anonymised sample of performance management statements to enable them to perform their role in monitoring the effectiveness of the Academy's performance management system.
- 1.9 The LAB and Headteacher/Principal will ensure that all written performance management records are retained (locally) for an agreed period and then destroyed.
- 1.10 Where an Employee's performance is affected by a health problem and/or sickness absence, the matter will normally be dealt with in accordance with the Academy's Absence Policy and Procedure. This is likely to lead to a referral to Occupational Health in order to assess the Employee's fitness for work.
- 1.11 When assessing an Employee through the performance management process, factors such as any periods of ill health, or maternity leave, will be taken into account as this may affect an Employee's ability to meet their objectives.
- 1.12 Text in italics denotes areas where Academies may wish to exercise discretion.

2. The Performance Management Cycle

- 2.1 The performance management cycle for the Headteacher/Principal and all teachers will run for twelve months, with the end of year review being completed by October for teachers, and December for the Headteacher/Principal, in reference to the previous academic year. The performance management cycle for support staff will run for twelve months with the end of year review being completed by October, in reference to the previous academic year.
- 2.2 Employees who are employed on a fixed-term contract of less than one year will have their performance managed in accordance with the principles underpinning this policy. The length of the period will be determined by the duration of their contract.
- 2.3 The performance management cycle will link to the pay arrangements for Employees. In the case of teaching staff, the end of year review and the annual pay determination will take place by the end of October each year (December for the Headteacher/Principal) and is informed by the performance management cycle concluding at the end of the previous academic year (31 August).

3. Appointing reviewers

- 3.1 The Headteacher/Principal's performance will be carried out by the Chief Executive (CEO) or a person nominated by this person along with the Chair of the LAB supported by a suitably skilled adviser if required.
- 3.2 In this Trust the task of reviewing the Headteacher/Principal, including the setting of objectives, will be delegated to a sub-group consisting of the CEO and the Chair of the LAB. The appointed governors will be known as the Performance Management Committee (PMC).
- 3.3 The Headteacher/Principal will decide who will review other teachers and support staff, however this will normally be the Employee's line manager. The Headteacher/Principal will determine whether the reviewer also makes a recommendation about pay progression, in accordance with the Academy's Pay Policy. The Headteacher/Principal has the discretion to delegate the review process to other Employees who will normally be line managers. Reviewers will have the necessary knowledge and training in order to undertake this role and in the case of appraisers for teachers will always hold qualified teaching status. The training, review and mid year review paper work is outlined in a central Performance Management booklet for all Academy Staff.
- 3.4 Where performance concerns arise (see section 6), the Headteacher/Principal may re-delegate the reviewer role to a senior manager or undertake the role of reviewer themselves.

Executive Team

- 3.5 The task of appraising the CEO, including the setting of objectives, will be conducted by the Chair of Trustees, and an external experienced advisor.
- 3.7 In turn, the CEO will be responsible for carrying out performance management on members of the Executive Team for which he/she has direct line management responsibility for.

4. Setting Objectives

- 4.1 The Headteacher/Principal's objectives will be set by the CEO in consultation with the Chair of the LAB. At least one of the targets for the Headteacher/Principal will relate to outcomes for pupils. Objectives for each Employee will be set before, or as soon as practicable after, the start of each performance management cycle. In setting objectives, reviewers will have regard to what can reasonably be expected given the Employee's role and level of experience as communicated in the Academy's Pay Policy. The level of expectation of an Employee's performance must also be communicated at the outset of the performance management cycle. For example, where the Academy has been explicit that to achieve their improvement plans teaching needs to be good or above, this expectation must be clearly communicated to all staff through the Academy's ratings of performance as defined in the Academy's Pay Policy.
- 4.2 The objectives set for each teacher will, if achieved, contribute to the Academy's plans for improving the Academy's educational provision and performance and improving the education of pupils at the Academy, and will take into account the outcomes for pupils. Objectives will also take into account the professional aspirations of the Employee.

- 4.3 Objectives will be SMART (specific, measurable, achievable, realistic and time bound).
- 4.4 Objective setting will have regard to a reasonable level of expectations of the Employee in the context of work/life balance.
- 4.6 Before, or as soon as practicable after, the start of each performance management cycle, each teacher will be informed of the standards, objectives and success criteria against which that teacher's performance in that performance management cycle will be assessed. In addition, the reviewer and reviewee will agree the reviewee's development plan for that year.
- 4.7 Before, or as soon as practicable after, the start of each performance management cycle, each member of support staff will be informed of the key accountabilities against which that Employee's performance in that performance management cycle will be assessed, for example those contained within the role profile applicable to that Employee. In addition, the reviewer and reviewee will agree the reviewee's development plan for that year.

5 Reviewing Performance

5.1 Evidence

A number of methods will be used in order to obtain evidence by which to assess an Employee's performance. These include those detailed below. Such evidence will be triangulated in order to undertake an overall assessment of the Employee's performance. This will include their performance against their objectives and against the relevant standards/key accountabilities for their role. Normally Reviews will be

deemed to be successful unless significant concerns about standards of performance have been raised in writing with the teacher during the annual performance management/appraisal cycle and have not been sufficiently addressed through support provided by the Academy by the conclusion of that process

The Trust is mindful of the need to reduce bureaucracy wherever possible. Teacher standards will be used as a checklist against which Employees performance is assessed. However, teachers will not be required to complete matrices, detailed portfolio's or onerous documentation as part of the appraisal process.

5.1.1 Observations

The Trust believes that observation of classroom practice and other responsibilities is important both as a way of assessing the performance of classroom-based Employees in order to identify any particular strengths and areas for development they may have, and of gaining useful information which can inform Academy improvement more generally. Therefore, feedback from lesson observations will be developmental and not simply a judgement. All observation will be carried out in a supportive manner. Teachers and Academy based staff representative will be consulted annually over the proposed pattern of observations in their Academy.

In keeping with the Academy governing body's commitment to supportive and developmental classroom observation the Headteacher/Principal will,

- Consult teachers and staff reps on the pattern of classroom observation which they can expect annually and aim to seek agreement with teachers and professional representatives on these arrangements.
- ensure that those being observed for all purposes of PMs will be notified at least five working days in advance of the date of the observation;
- arrange, as far as possible, for all observations to take place at a time agreed between the teacher and the observer;
- ensure that there is a reasonable amount of time between classroom observations, irrespective of the purpose of those observations.

Good practice for planning for observation will take place at the start of the appraisal/performance management cycle and will include details of:

- the amount of observation;
- the focus of the observation;
- the duration of the observation;
- when during the performance management/appraisal cycle the observation will take place;
- and who will conduct the observation.

In order that classroom observation is kept to a minimum, and to support efforts to deliver the Academy's commitment to streamlining data collection and minimising bureaucracy and workload burdens on teachers, the information gathered will be used for multiple purposes, including informing Academy self-evaluation and Academy improvement strategies. This will enable the head teacher to discharge her/his duty to evaluate the standards of teaching and learning and to ensure that proper standards of professional performance are established and maintained.

In the Academy classroom-based Employees' performance will be regularly observed but the amount and type of classroom observation will depend on the individual circumstances of the Employee and the overall needs of the Academy. Only formal observations will be used for the purposes of pay and appraisal decisions. Classroom observation of teachers will be carried out by those with QTS.

In addition to formal observation, the Headteacher/Principal or other leaders with responsibility for standards in the classroom may "drop in" in order to evaluate the standards of teaching and to check that high standards of professional performance are established and maintained. It is good practise that Teachers will be notified of the purpose of such 'learning walks' or 'drop ins' in advance. The length and frequency of "drop in" observations will vary depending on specific circumstances. These will not be used for performance management or pay decisions and in line with Ofsted guidance on lessons observations.

Observations are a snapshot in time and reviewers will use the information gathered from these alongside other types of evidence to make judgements about performance.

As soon as practicable after an observation and within 2 working days, verbal feedback will be given to the Employee. This will be followed up with written feedback within 5 working days of the observation taking place. Where it is not reasonably practicable to provide feedback within these timescales, feedback will be provided at the earliest opportunity thereafter.

Teachers (including the Headteacher/Principal) who have responsibilities outside the classroom, and support staff who are not classroom-based will also have their performance of those responsibilities observed and assessed.

Observations undertaken by Ofsted inspectors or as a result of Trust monitoring reviews, will not, in themselves, be used for performance management purposes. However, these observations may highlight the need for the Academy to undertake separate observations for performance management purposes such observations may be used in performance management where this has been planned, agreed and communicated to all parties in advance.

5.1.2 Pupil progress and attainment

Rates of pupil progress and levels of attainment as pertinent to the teacher's role will be used in assessing a teacher's performance against the Teachers' Standards and, where relevant, against objectives.

The PMC will review levels of pupil attainment, rates of pupil progress and whole Academy performance in their assessment of a headteacher/Principal's performance in addition to other objectives that may have been set.

Where support staff are providing support to groups or individual pupils, the progress and attainment of those pupils may be taken into account in assessing the performance of the Employee. This will only be used alongside other evidence which supports the level of contribution of the Employee to the progress and attainment of pupils.

5.1.3 Work sampling

Work sampling may be used in assessing teacher performance against the standards for the role, and where relevant, against objectives. 5.1.4 Other evidence

Other evidence may be considered, where it is pertinent to the objectives set and the standards/accountabilities for the role.

Examples of such evidence may include (but are not limited to):

Teachers

- *Short, medium and long-term planning (although submission of regular lesson plans is not required nor does evidence of planning need to comply to a particular pro forma)*
- *Effective deployment and management of classroom-based support staff.*

The Headteacher/Principal

- Evidence from reports from external sources such as Ofsted, the local authority, or other reviews.
- RAISE online and other performance tables.

Support staff

- A sample of written correspondence produced (administrative staff).
- A sample of budget correspondence (finance staff).
- A sample of health and safety monitoring (site staff).
- Examples of displays and resources prepared (classroom-based support staff).

It may also be appropriate to consider evidence such as feedback from colleagues, including peers, and for line managers, their staff.

5.2 Feedback

5.2.1 Employees will receive constructive feedback on their performance throughout the year and as soon as practicable after observation has taken place or other evidence has come to light. Feedback will highlight particular areas of strength and celebrate success, as well as any areas that need development and support. Where there are any concerns about any aspects of an Employee's performance, this will be managed in accordance with Section 6 of this policy.

Feedback and review meetings will always be held during directed time but, not within a teachers' PPA time.

5.3 Annual Assessment

5.3.1 Every Employee's performance will be formally assessed in each performance management cycle.

5.3.2 Annual review meetings will always be held during directed time but, not within a teachers' PPA time.

5.3.3 This assessment is the end point to the annual performance management process, but performance and development priorities will be reviewed and addressed on a regular basis throughout the year in interim meetings which will take place once per term.

5.3.4 An Employee will receive a written performance management statement as soon as practicable following the end of each performance management cycle. The Employee will have the opportunity to comment on this. Teachers will receive their written performance management statement by 31 October (31 December for the Headteacher/Principal). Support staff will receive their performance management statement by 31 October. The performance management statement will include:

- an assessment of the Employee's performance of their role and responsibilities against their objectives in the last performance management cycle;

- an assessment of the Employee's performance of their role and responsibilities against the standards/accountabilities for their role in the last performance management cycle;
- summary of the evidence considered to support the decisions made;
- a recommendation on pay based on performance in the last performance management year (where staff are eligible for progression).

The Employee will also receive a new performance management statement for the new performance management cycle. This will include:

- details of the Employee's objectives for the new performance management cycle;
- details of the standards/accountabilities to apply in the new performance management cycle;
- an assessment of the Employee's current training and development needs and identification of any action that should be taken to address them in the new performance management cycle;
- an indication of when monitoring will take place.

5.3.5 The assessment of performance against the objectives and standards will inform the planning process and training and development needs for the next performance management cycle.

5.3.6 All staff and reviewers are encouraged to also use performance management meetings to discuss other matters pertinent to their employment.

5.3.7 With the exception of the Headteacher/Principal pay recommendation, all pay recommendations arising out of the performance management process must be approved by the Headteacher/Principal before being shared with the individual member of staff to whom the recommendation relates, and referred to the governors' pay committee. The PMC must also refer their recommendation to the governors' pay committee. With regard to the Executive Team, the Trust Board will be responsible for the determination of the CEO's pay on an annual basis. In turn the CEO will be responsible for other members of the Executive Team which he/she line manages.

5.3.8 Pay progression for all staff will be as set out in the Trust's Pay Policy.

5.4 Moderation of Performance Management Statements

5.4.1 The Headteacher/Principal will take responsibility, where the reviewer role has been delegated, for ensuring there is an appropriate system in place to moderate performance management statements and pay recommendations, to ensure consistency and equality of treatment.

5.4.2 All Employees have the opportunity to formally appeal against the written assessment made by the Reviewer. Any challenges made should be first addressed with the Reviewer undertaking the appraisal and if this is not satisfactorily resolved, then the employee will need to formal lodge an appeal with the Clerk of the LAB within 5 working days upon receiving the written response from the Reviewer.

5.4.3 Please note that employees wishing to appeal on the grounds of pay will need to resort to using the Trust's Pay Policy.

6. Dealing with performance concerns

6.1 The majority of Employees are competent in their role for the majority of the time. On occasions, however, an individual's performance can be deemed to be below accepted standards and support is needed to help them re-attain and sustain the required level of performance.

6.2 Concerns about performance will be addressed at the time they are identified and not left to the Employee's next performance management meeting. This will assist the Employee to recognise issues at an early stage. Appendix 1 gives an example template that can be used.

6.3 Performance concerns may be identified by the reviewer or by a Senior Manager/Headteacher/Principal. Where a concern is identified that is likely to require structured managerial support, the Headteacher/Principal may re-delegate the reviewer role to a senior manager or undertake the role themselves. A reviewer must notify the Headteacher/Principal where they identify performance concerns and confirm how the Headteacher/Principal intends to proceed.

6.4 Concerns about the performance of the Headteacher/Principal may be identified by an individual or combination of sources. Where a concern is identified via the PMC, the Chair of the PMC must notify the Chair of Governors. Where the concern is notified to the Chair of Governors, the Chair of Governors must notify the CEO.

In both circumstances, the Chair of the PMC will review the evidence available with the CEO to determine how to proceed.

6.5 Where it is necessary to take forward a performance concern in respect of the Headteacher/Principal, this will be undertaken by the PMC, with advice from the CEO provider. The Chair of Governors will be kept apprised of the situation.

6.6 When raising performance concerns with an individual, the Headteacher/Principal/Senior Manager/PMC will take into account any factors which may be having an impact on the Employee's ability to perform their duties. However, such factors in themselves do not negate the need to address performance concerns.

6.7 Whilst there are not formal rights of representation at this stage, Employees are encouraged to contact their Professional Association or Trade Union Representative for advice and support.

6.8 Identifying when performance is deemed to be below accepted standards

6.8.1 The Headteacher/Principal/Senior Manager/PMC may consider a member of staff to be underperforming where:

- the standard of performance falls below that which is required to meet or make progress towards a specific performance management target; and/or
- the standard of performance falls below that which is required to meet the expectations of a particular role in their Academy; and/or
- the performance falls below the relevant standards/accountabilities for the role; and/or
- the overall Academy performance falls below that which is required (in the case of the Headteacher/Principal).

6.8.2 If the Headteacher/Principal/Senior Manager has evidence to show that an Employee is no longer meeting the expectations of their role, these concerns will be addressed with the individual promptly.

6.8.3 Where the Academy has clearly communicated a level of expectation, the Headteacher/Principal and senior managers may consider a member of staff to be underperforming if they are not reaching this level of expectation.

6.9 Determining possible initial courses of action

6.9.1 Depending on the severity of the underperformance, the Headteacher /Principal/Senior Manager/PMC need to take a view as to the proportionate response. This may include:

- an early conversation to confirm the expected standards of the role;
- coaching/mentoring support;
- structured managerial support;
- consideration of application of the Capability Procedure (exceptional circumstances or concerns).

An early conversation and coaching/mentoring support will only be used on their own to support low level or early stage concerns where these may be an effective measure. Where the performance concern is more significant or continues, structured managerial support will normally be put in place.

6.10 Structured managerial support

6.10.1 Where a performance concern has been identified that requires additional support, a discussion will be held between the Headteacher/Principal/Senior Manager/PMC and the Employee. The outcome of the meeting will be to identify what steps will be taken to assist the Employee to improve their performance and move to the required standard. (In cases involving the Headteacher/Principal, the PMC will normally invite the Academy's Academy Improvement provider to provide support at this meeting.) The discussion will include:

- what area(s) of performance is/are of concern;
- what improvement is required/the standard the Employee needs to meet;
- the timescales in which this is to be achieved (these will vary depending on the issues identified);
- the support that will be provided to assist the Employee;
- how frequently the performance/progress will be monitored and reviewed;
- the seriousness of the issue and potential consequences of improvement not being achieved, including potential impact on pay progression.

6.10.2 The Employee will be invited to attend a meeting with their representative to provide his/her point of view on the shortfall in performance and whether they believe there is an underlying reason. The Employee will also be asked to identify what support they feel they need in order to achieve the

required improvement, and the Headteacher/Principal/Senior Manager/PMC will indicate what support they intend to put in place.

- 6.10.3 The key outcomes of the discussion will be recorded in writing and shared with the individual. The written record of the discussion will be placed on the individual's personal file and a copy given to the Employee.
- 6.10.4 Review meetings will be held at the agreed timescales to review progress towards targets set and the appropriateness of the support being given. At these meetings, any improvements will be communicated to the individual as well as the remaining gap between their current level of performance and the expectations set. The outcome of these meetings will also be recorded in writing and a copy shared with the individual.
- 6.10.5 The purpose of any structured managerial support programme is to assist the Employee to achieve the necessary improvement within the agreed timescales. Where this is successful the Headteacher/Principal/Senior Manager/PMC will confirm this at the relevant review meeting and record this in writing to the Employee. The Employee will be informed that the improvement in their performance must be sustained.
- 6.10.6 If the Employee is not making the necessary progress towards the required improvement, the Employee will be informed that failure to achieve this may lead to the Capability Procedure being applied (see Part 2 of this document) and that there may be an impact on their pay progression. The Headteacher/Principal/Senior Manager/PMC will make a judgement about when to communicate this given that it may not be appropriate to do so during the first discussion. However, if a move to the Capability Procedure is a likely outcome, the potential for this must be communicated to the member of staff in good time. It must be recorded in writing that the Employee has been informed of the potential consequences should their performance not meet the required standard. If the necessary improvement is then not achieved within the agreed timescales, the Headteacher/Principal/Senior Manager/PMC will need to consider use of the Capability Procedure.
- 6.10.7 Where the Employee has initially made the required improvement but this performance has not been sustained independently over a number of weeks/months, the Headteacher/Principal/Senior Manager/PMC will need to consider use of the Capability Procedure.

6.11 By-passing structured managerial support

6.11.1 In most circumstances a structured managerial support programme will be put in place prior to the Capability Procedure being used. However, the Headteacher/Principal/Senior Manager/PMC may determine that it is appropriate to move straight to the Capability Procedure, in the following circumstances:

- the Employee's performance is putting the health and safety of pupils and/or staff at risk;
- the Employee's performance is putting the education of pupils in serious jeopardy;
- the Employee's performance has not been sustained independently at an accepted level following an earlier managerial support programme.

6.12 Transition to the Capability Procedure

6.12.1 The Headteacher/Principal/Senior Manager/PMC may consider a transition to the Capability Procedure (Part 2 of this document) in cases outline above or on the exhaustion of the structured management support stage. The Headteacher /Principal/Senior Manager/PMC will have specific regard to:

- the nature and severity of the underperformance;
- the impact on pupils and colleagues both in the short and longer term; the likely and required timescale for improvements to be made;
- the engagement of the Employee in the programme.

6.12.2 In a typical case, if a managerial support programme has been in place and the issues have not resolved after a maximum of 6 working weeks/ then it would be appropriate to consider moving onto the Capability Procedure. However, when determining how long to wait before moving onto the Capability Procedure, the Headteacher/Principal/Senior Manager/PMC will give consideration to the circumstances of the case, in particular the factors listed under paragraph 6.12.1

above. In such circumstances where the Headteacher/Principal/Senior Manager/PMC determine a need to consider the application of the Capability Procedure, the Employee will be invited to attend a meeting at which such a consideration will be undertaken. The individual will be given the opportunity to be accompanied at the meeting by a Representative or work colleague and be provided with a copy of the Capability Procedure in advance.

6.12.3 At this meeting, depending on the level of concern, the responses of the Employee, the progress so far, and whether the Headteacher/Principal/Senior Manager/PMC feels improvement is likely to be seen in the necessary time frame, the Headteacher/Principal/Senior Manager/PMC will decide either to continue to offer a further period of managerial support or to confirm that the Employee will now be moved onto the Capability Procedure.

6.12.4 Should the Capability Procedure commence; performance management will be suspended.

Part 2 – Formal Capability Procedure

1. Principles

1.1 This procedure will apply in circumstances where poor performance is assessed to be as a result of an Employee's lack of skill, ability, knowledge, experience or aptitude.

Where poor work performance is assessed to be due to a deliberate or wilful failure to fulfil the duties of an Employee's role and/or a deliberate lack of care, the matter may be dealt with under the Trust's Disciplinary Procedure as this is a conduct concern.

1.2 Where an Employee wilfully and unreasonably refuses to co-operate with the application of the Capability Procedure, the matter may be dealt with under the Disciplinary Procedure.

1.3 Poor performance due to health problems and/or sickness absence will normally be dealt with via [the Academy's Absence Management Policy and Procedure](#). This is likely to lead to a referral to Occupational Health in order to assess the Employee's fitness for work. In some cases, it may be appropriate for the Capability Procedure to continue during a period of sickness absence; however, the Headteacher /Principal/Senior Manager/Headteacher/Principal Performance Management Committee (PMC) will have regard to the views of Occupational Health.

1.4 Prior to the implementation of this procedure, the Headteacher/Principal/Senior Manager/ PMC will normally need to be able to show that, through the performance review process, reasonable efforts have been made to identify any performance concerns, discuss them with the Employee and, as appropriate, provide support designed to facilitate improvement.

1.5 This procedure aims, through advice and support, to improve to an acceptable level, as set by the Academy, the performance of an Employee who is causing concern. Such advice and support may be provided:

- from within the Academy;
- through accessing expertise in another Academy;
- via the local authority's advisory services; from other expert sources external to the Academy;
- through training courses or events.

1.6 The stages specified in this document must be dealt with on a professional and confidential basis. Governors will be notified in the event that the formal Capability Procedure is applied to a member of

staff, but will not be provided with any other detail, as this may prejudice governors' involvement in a later stage if recourse to that stage eventually becomes necessary.

- 1.7 Employees are encouraged to be accompanied by a Representative or by a work colleague under any stages of the Capability Procedure and to seek advice at the earliest opportunity where they are subject to formal action. The companion is allowed to make representations on behalf of the Employee, submit papers, ask questions and address a meeting on behalf of the Employee but is not allowed to answer questions on behalf of the Employee. It is the Employee's responsibility to arrange their own companion and advise management of this. If the Employee, or their companion, is unable, for good reason, to attend a meeting, a postponement of up to 5 working days of the original meeting will be agreed.
- 1.8 When the Capability Procedure has commenced, the Employee will be provided with a copy of the Procedure.
- 1.9 All targets and support and review meetings will be recorded during the capability process.
- 1.10 The Employee will not normally be permitted to raise a grievance related to any action taken, or contemplated, under this procedure. Such grievances will normally be managed within the hearing and appeal process detailed below.
- 1.11 The Employee will have the right of appeal against stage 2 in the event of dismissal.
- 1.12 The Academy will involve Trust's HR throughout all formal stages of the procedure.
- 1.13 In the interests of fairness, both parties are expected to provide details of any significant issues and relevant papers in advance of meetings arranged under the formal procedure. Management documents will normally be supplied with the letter inviting the Employee to the formal meeting. The Employee, or their representative/colleague, must submit their information to arrive at least **3 working days** before the meeting.
- 1.14 Responsibility for decision-making within this procedure rests with the Headteacher/Principal/Senior Manager/PMC. If the governing body has delegated to the Headteacher/Principal the power to dismiss, the Headteacher/Principal will not normally be able to fulfil that role where he/she has had substantial involvement in the earlier stages of the procedure.
- 1.15 With regard to senior leadership posts, a school improvement adviser may attend to provide LAB governors/Trust Board with professional advice.
- 1.16 The time periods in this procedure will also apply to part-time Employees.
- 1.17 A formal warning given as part of the application of this procedure will lapse at the point when the Headteacher/Principal/Senior Manager/PMC decides that an acceptable level of performance has been reached. If performance concerns return within months from the date of such a decision, the Headteacher /Principal/Senior Manager/PMC, following consultation with the Trust's HR advisors may re-enter the procedure at the previous stage.
- 1.18 Where a further warning has been issued, this will lapse at the point when the Headteacher/Principal/Senior Manager/PMC decides that an acceptable level of performance has been reached. If performance concerns return, then the Academy may wish to commence back at the formal stage as previous.

- 1.19 An employee who becomes subject to formal capability proceedings under this procedure will have this disclosed on employment references.
- 1.20 The reference to ‘warnings’ in this procedure do not have the equivalent status of written warnings as found under the Trust’s disciplinary procedure. Furthermore, employees will have no right of appeal under stage 1 of the capability procedures.

2. Stages of the Procedure

2.1 There are two stages in the Capability Procedure, as follows:

- Stage 1 - Formal Meeting
- Stage 1A – Review meeting
- Stage 2 – Headteacher/Principal/Governors’ Committee hearing

2.2 At every stage of the procedure the Employee will be advised of the nature of the concern, be given an opportunity to provide their view, and have the right to be accompanied.

| Stage | possible outcomes | | | | |
|--------------------------|--------------------------------|------------------------------|-------------------------------|-----------|--------------------|
| Formal stage 1 meeting | Targets set Support offered | Warning issued | Set 8 week review period | No appeal | |
| Formal stage 1A (review) | No case to answer | Final warning issued | Set 4 to 6 week review period | No appeal | Proceed to stage 2 |
| Formal stage 2 | No case to answer | Further final warning issued | dismissal | Appeal | |

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3. Stage 1 - Formal Meeting

3.1 Invitation to a Stage 1 Formal Meeting

3.1.1 The Headteacher/Principal/Senior Manager/PMC will write to the Employee to invite them to a Stage 1 Formal Meeting. The invitation letter will:

- inform the Employee of the stage of the procedure being followed;
- provide the Employee with a minimum of 5 working days' notice of the meeting;
- inform the Employee of the right to be accompanied at the meeting; • inform the Employee of the requirement to confirm before the meeting whether they intend to be accompanied at the meeting, and, if so, by whom;
- inform the Employee that, if they wish to refer to any written information at the meeting, this must be submitted to arrive 3 working days before the meeting;
- explain that if the Employee needs special support or assistance during the meeting, they should notify the Headteacher/Principal/Senior Manager/PMC in advance of the meeting;
- remind the Employee of their access to the Trust's Employee support line service;
- enclose a copy of the Capability Procedure (if they have not already been provided with a copy) and all written information the Headteacher /Principal/Senior Manager/PMC wishes to rely upon during the meeting;

3.2 Conduct of the Stage 1 Formal Meeting

3.2.1 The Headteacher/Principal/Senior Manager/PMC will:

- clearly set out the nature of the performance concerns, discuss the measures put in place during any period of structured managerial support and explain why progression to the Capability Procedure may be required;
- refer to any documents or evidence (for example, evidence of support provided, monitoring and training records and examples of the Employee's work) and clarify the requirements of the Employee's role and the standards expected;
- ask the Employee to account for their continued under-performance including mitigation any the Employee feels is relevant;
- consider all the facts and, if necessary, adjourn the meeting to consider these further before making a decision about whether the Employee will move onto the Capability

Procedure;

- define success criteria and the evidence that will be used to assess whether or not the necessary improvement has been made;
- define the nature and frequency of any support to be provided, and of the monitoring process, and the dates of interim progress reports and formal reviews (noting section 9).

An Employee issued with a warning will be told the consequences of further poor performance or failure to improve within the set review period. The length of the review period will depend on the circumstances of the individual case but in most cases will be around 8 weeks. Progress will be formally reviewed at the end of this period (stage 1A), however interim reviews will also be held to assess progress during this time.

- 3.3.2 The outcome of the meeting will be confirmed in writing to the Employee. A copy of this letter will be placed on the Employee's personnel file.

4. Stage 1A – Review Meeting

4.1 Invitation to a Stage 1A Review Meeting

- 4.1.1 The Headteacher/Principal/Senior Manager/PMC will write to the Employee to invite them to a Stage 1A Review Meeting. The invitation letter will be in accordance with paragraph 3.1.1.

4.2 Conduct of the Stage 1A Review Meeting

- 4.2.1 The Headteacher/Principal/Senior Manager will:

- remind the employee about the nature of the performance concerns, discuss the measures that have been put in place during any period of structured managerial support and during stage 1. Explain why progression to the next stage of the Procedure may be required;
- refer to any documents or evidence (for example, evidence of support provided, monitoring and training records and examples of the Employee's work and clarify the requirements of the Employee's role and the standards expected;
- ask the Employee to account for their continued under-performance including any mitigation the Employee feels is relevant;
- consider all the facts and, if necessary, adjourn the meeting to consider this further before making a decision about whether the next formal stage will be commenced or the current stage extended;
- define success criteria and the evidence that has been used to assess whether or not the necessary improvement has been made;
- define the nature and frequency of any support provided, and of the monitoring process, and the dates of interim progress reports and formal reviews.

The Employee will be told the consequences of further poor performance or failure to improve within the set review period.

The outcome of the meeting will be confirmed in writing to the Employee. A copy of this letter

will be placed on the Employee's personal file.

5. Stage 2 – Headteacher/Principal/Governors' Committee Hearing

5.1 Invitation to a Stage 2 Hearing

5.1.1 The Headteacher/Principal/Senior Manager/PMC will write to the Employee to invite them to a Stage 2 Hearing. The invitation letter will be in accordance with paragraph 3.1.1 and the Employee must be advised that dismissal is a potential outcome. The Employee must be advised of their right to be accompanied at the Hearing in accordance with paragraph 1.7.

5.2.1 Where the Headteacher/Principal has formally delegated powers of dismissal and has not had substantial involvement in Stages 1 of the procedure, the Headteacher /Principal may hear the matter. Where this is not the case, the matter will be heard by a Governors' Committee.

5.2.2 In the case of the Headteacher/Principal, the Chair of the PMC will request the CEO to present the management case. The Chair of the PMC will normally be called as a witness.

5.2 Outcomes of the Stage 2 Hearing

5.3.1 Possible outcomes include:

- no further action, in which case the Capability Procedure will cease (see section 6);
- the previous Warning should remain in place for a further specified period of time (in which case the required improvement in performance will be identified as well as the support that will be provided to help the Employee achieve this and the period of time in which the necessary improvement must be made);
- the Employee is dismissed on the grounds of capability with the appropriate contractual notice.

5.3.2 The outcome of the meeting will be confirmed in writing to the Employee. If the decision is to dismiss the Employee the letter will:

- specify the reason for the decision to dismiss;
- confirm that the dismissal will take place with notice;
- confirm that the Employee has the right of appeal against the decision, and the mechanism for doing so.

6. Improvement in performance achieved

6.1 If the Employee's performance improves as required, the Headteacher / Principal/Senior Manager/PMC will meet the Employee to tell them this. This will be confirmed in writing to the Employee and the letter will be placed on the Employee's file. The Capability Procedure will cease at this point and Performance Management will re-start.

7. Failure to make progress during a review period

7.1 The review periods set at each stage of the Procedure are the maximum number of weeks in which an Employee must make the necessary improvements in performance. However, where during a stage there is evidence to suggest a more serious problem or that progress is insufficient or the individual is unlikely to make the required improvements, the Headteacher/Principal/Senior Manager/PMC may decide to move to the next Stage of the Procedure.

8. Right of Appeal

8.1 An Employee may appeal against any decision which results in their dismissal from post. The conduct of the meeting will be in accordance with the Procedure for Headteacher/Principal and Governors' Committee Hearings. The Employee, or their companion, must lodge an appeal in writing to the Headteacher/Principal/Senior Manager within 10 working days of receipt of the letter confirming the decision they are appealing against. The Employee must state in full the reasons for their appeal.

9 Notification to prospective Employers

9.1 The Trust will ensure that employees who are or have been subject to formal capability proceedings will pass on this information when completing employment references.

10. Support

10.1 The Employee support line is a confidential counselling and support service provided by trained, experienced counsellors, providing telephone and face-to-face counselling.

10.2 Employees can also seek advice and support from their professional association or trade union.

Record of Performance concerns

Appendix 1

(NB. Copies to be kept by both parties)

| |
|----------------------------------|
| Line Manager: |
| Employee: |
| Date of Meeting: |
| Brief description of concern(s): |

| |
|---|
| <p>We discussed:</p> |
| <p>We agreed to (with timescales): (examples would include coaching/mentoring, CPD, observation of good practice, visit to another Academy etc.)</p> |
| <p>We will meet again to review on:</p> |

Structured Managerial Support

Appendix 2

(NB. Copies to be kept by both parties)

| |
|--|
| SLT Line Manager |
| Line Manager: |
| Employee: |
| Colleague or Professional Association Rep: |
| Date of Meeting: |

Brief description of concern(s):

We discussed:

We agreed the following action plan:
(please see over for detailed plan.)

| |
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| |
|--|

We will meet again to review on:

| | | | |
|---------------------------|--|--|--|
| Agreed Action Plan | | | |
|---------------------------|--|--|--|

| What: | Who: (to include support) | When by: | Agreed outcomes: |
|-------|---------------------------|----------|------------------|
| | | | |