

KNSTE Accessibility Statement

Introduction

KNSTE is committed to increasing the accessibility of information to all users and creating a unique online user experience that is accessible to all and compliant with the WAI's accessibility guidelines (WCAG 2.0) [Web Content Accessibility Guidelines version 2.1 AA](#) External link (Opens in a new tab or window). This statement outlines our activities and achievements so far in increasing accessibility and applies to the knste-shaw.org.uk domain.

This policy has been equality impact assessed and we believe in line with the Equality Act 2010. It does not have an adverse effect on race, gender or disability equality.

On this website we try to use clear language and short sentences. Our links contain clear text and can be understood out of context for screen reader users.

Using This Website

We want as many people as possible to be able to use this website and are committed to ensuring digital accessibility for people with disabilities. For example, that means you should be able to:

- Zoom in up to 400% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- 'Skip to main content' using tab on your keyboard
- Listen to most of the website using a screen reader
- We also aim to make the website text easy to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability. AbilityNet is a UK charity that exists to change the lives of disabled people by helping them to use digital technology at work, at home or in education.

What To Do If You Can't Access Parts Of This Website

We're always looking to improve the accessibility of this website. Please contact us if you:

- Need information on this website in a different format such as accessible PDF, large print, easy read, audio recording or braille
- Find any problems that are not listed on this page
- Think we are not meeting the requirements of the accessibility regulations

We'll consider your request and get back to you within five working days.

How You Can Contact Us

- knste.office@knste.set.org
- 01782 948280
- Keele and North Staffordshire Teacher Education, Kidsgrove Secondary School, Gloucester Road, Kidsgrove, ST7 4DL
- via **SignVideo**, a British Sign Language (BSL) online interpreting service.

We try to answer enquiries within 2 working days.

Enforcement Procedure

- If you are unhappy with the response you receive in relation to an accessibility-related issue, you can make a complaint to knste.office@knste.set.org

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the **[Equality Advisory and Support Service \(EASS\)](#)**.

Accessibility Limitations

Some PDF documents may not be readily accessible to screen readers and some older documents published before 23 September 2018 may not be formatted for visually impaired users. We make every effort to make sure these documents are as accessible as possible. If you require any of our documents in a different format, please contact us.

Some functionality may be delivered by third parties such as YouTube video player and embedded survey forms. We have no control over the accessibility of these applications, however we will attempt to offer an accessible alternative.

What We're Doing To Improve Accessibility

We have a rolling programme of updating content in accordance with the guidelines set out by the WCAG.

We continually monitor the accessibility compliance of our site and have made the fixing and improvement of the site part of our daily digital housekeeping activities.