

KNUTSFORD ACADEMY**DATA PRIVACY NOTICE for Pupils & their Parents / Carers****General Data Protection Regulation (GDPR) / Data Protection Act 2018**

Last updated September 2024

Knutsford Academy is a data controllers for the purposes of the Data Protection Act. We collect personal information from pupils and their parents/ carers and may receive information about pupils from their previous school, local authority and/or the Department for Education (DfE).

The categories of pupil information that we collect, hold and share about pupils and parents include:

- Personal information (such as name, unique pupil number, unique learner number and address, school system ID photographs and telephone number)
- Characteristics (such as ethnicity, language, nationality, country of birth and free school meal eligibility)
- Attendance information (such as sessions attended, number of absences and absence reasons)
- Special Educational Needs information (such as EHCP reviews, information from specialist assessors and clinical specialists etc.)
- Other personal information including relevant medical information, provided by pupils' parents/ carers, or others who support the wellbeing and education of pupils, which it is necessary to share with the staff looking after a child to ensure their wellbeing and effective education
- Behaviour and achievement information (such as records of incidents, records of achievement awards logged by teachers)
- Assessment information (including the results of external and school assessments)
- Records of tasks set for pupils and feedback given
- Any qualifications held (for older pupils)
- Information about course choices, career aspirations post-16

We use this pupil and parent information to:

- Support pupil learning
- Monitor and report on pupil attainment, progress and attendance
- Keep children safe regarding medical conditions or emergency contacts
- Provide appropriate pastoral care
- Assess the quality of our services
- Comply with the law regarding DfE data collections and data sharing

Any decision made about an individual pupil as a result of using this personal information will always involve a member of staff and never be solely automated.

Under GDPR, the lawful bases which we rely on for processing pupil information are:

We use the data only in ways that are necessary for the education of your child and the normal functioning of the school, and we design our systems to prevent unauthorised access and to manage access appropriately within the organisation.

In some cases, we collect and use pupil information because we need to do so to protect the vital interests of pupils or staff (e.g. with the medical information we process).

Collecting pupil and parent information

The schools will collect pupil information from previous schools, from the Local Authority (Cheshire East Council), from the Department for Education or from parents and carers during the admissions process. Much of this is mandatory but we will indicate on our data collection and data checking forms whether you are required to provide certain pupil information to us or if you have a choice in this.

Consent

There are some types of information that we use that are not essential for the job we do. We need consent to process:

- Biometric information (the thumb recognition system we use in the canteen)
- Photographs or videos or other information that we take to use for marketing or publicity (e.g. the school website, Academy Updates or newspaper articles)

In these cases, we ask parents of pupils in Years 7-11, for permission to use the information via the admissions form or, in some cases, an educational visit letter. In the case of Year 12 and 13 pupils, we will seek permission from the individuals themselves during the admissions process.

If pupils do not want us to use information, a photograph or video for publicity or similar they should tell the member of staff at the time or Mr Parr the data protection officer and we will not do so.

Storing pupil and parent information

We hold pupil information for the set amount of time shown in our data retention schedule, which is available on the Academy website, and in line with IRMS guidelines. We expect to retain most pupil information until an individual is 25 years of age. Data is normally archived or deleted securely unless we have received a specific request to delete data from an individual.

Each member of staff has received data protection training, and the Trust will ensure that pupil data will be securely stored within:

- the Academy's information management system (SIMS)
- Microsoft Office 365
- lockable cabinets and offices

Cloud services

In common with most schools, we use 'cloud based' services for the storage and processing of some of the data we hold about you. In all cases we remain the data controller and we ensure the services we use are compliant with legislative requirements. We also check that the information is stored only within the EU and do not routinely transfer it abroad. These services include Alps Connect, Capita SIMS, Aspens caterers, Employ (work experience), Tassomai (Science e-learning), Evolve, FFT Aspire, Satchel One, GCSE Pod, Groupcall, SparkMaths and Reader, Microsoft Office 365, ParentPay, Pearson Activelearn, SISRA Analytics (progress and assessment analysis), UCAS. In all cases we hold a signed contract with the service provider which requires them to protect pupil information properly and only process it for the purposes we intend.

Who we share pupil information with

We do not share information about our pupils with anyone unless it is a legal requirement, or we have appropriate consent from parents/carers or the individual.

We routinely share pupil information with:

- Schools, colleges or similar that pupils attend after leaving us
- Our Local Authority (Cheshire East Council)*
- The Department for Education (DfE)
- The primary school that you attended, to support our collaboration on school improvement.

We may, in extreme circumstances, need to also share information with organisations such as the NHS, school nurse, safeguarding agencies or the police.

* We are required under section 507B of the Education Act 1996 to pass some information about you to our Local Authority (LA) Youth Support Service for young people aged 13-19 years (25 years for pupils with a learning difficulty). We must provide the names and addresses of you and your parent(s), and any further information relevant to the support services' role. We may also share data with post-16 providers to secure appropriate support on entry to post-16 education and training. Parents, or pupils if aged 16 or over, can however ask that no information beyond names, addresses and your date of birth be passed to the support service. Please tell Student Services or the Systems Manager (contact details below) if you wish to opt out of this arrangement or if you want to receive a copy of the information that we hold about you.

The National Pupil Database (NPD)

The NPD is owned and managed by the Department for Education and contains information about pupils in schools in England. It provides invaluable evidence on educational performance to inform independent research, as well as studies commissioned by the Department. It is held in electronic format for statistical purposes. This information is securely collected from a range of sources including schools, local authorities and awarding bodies.

We are required by law, to provide information about our pupils to the DfE as part of statutory data collections such as the school census and early years' census. Some of this information is then stored in the NPD. The law that allows this is the Education (Information About Individual Pupils) (England) Regulations 2013.

The Department may share information about our pupils from the NPD with third parties who promote the education or well-being of children in England by:

- conducting research or analysis
- producing statistics
- providing information, advice or guidance

The Department has robust processes in place to ensure the confidentiality of our data is maintained and there are stringent controls in place regarding access and use of the data. Decisions on whether DfE releases data to third parties are subject to a strict approval process and based on a detailed assessment of:

- who is requesting the data
- the purpose for which it is required
- the level and sensitivity of data requested: and
- the arrangements in place to store and handle the data

To be granted access to pupil information, organisations must comply with strict terms and conditions covering the confidentiality and handling of the data, security arrangements and retention and use of the data.

Individual rights to access personal information

Individuals have the right to access their data or educational record, to ask us to correct it where it is wrong and in certain circumstances ask us to delete the data or limit what we do with it. If you want to see what data we hold about you, you can make a subject access request by contacting the Data Protection Officer, or any other member of staff and explaining that you wish to see the data that the school holds about you. We will then provide you with access to what information we hold about you in printed or electronic copies of the data where the law requires us to do this.

If you think that we are not processing your data fairly, correctly and legally then you have the right to complain. The following options are available to you:

1. Contact the Data Protection Officer (details below) to discuss your concerns; most worries should be dealt with successfully by doing this
2. If you are still not happy the Academy has a complaints policy which is published on our website.
3. You may also contact the Information Commissioner's Office which oversees the way we process data. <https://ico.org.uk/concerns/>

Useful contacts

<p>Christopher Parr, Assistant Headteacher and Data Protection Officer, Knutsford Academy Bexton Road Knutsford Cheshire WA16 0EA</p> <p>Tel: 01565632738 Email dpo@knutsfordacademy.org.uk</p>
<p>The Data Protection Officer, Cheshire East Council 1st Floor Westfields C/O Municipal Buildings Earle Street Crewe CW1 2BJ</p> <p>Tel: 0300 123 5500 Email dp@cheshireeast.gov.uk</p>
<p>Cheshire East Youth Support Service The Youth Support Service Hub 33 Great King Street Macclesfield SK11 6PN</p> <p>Tel: 01625 384320 Online www.cheshireeast.gov.uk/children_and_families/youth_support.aspx</p>
<p>Public Communications Unit, Department for Education Sanctuary Buildings Great Smith Street London SW1P 3BT</p> <p>Tel: 0370 000 2288 Online https://www.gov.uk/contact-dfe</p>

Further information

Further information on school policies and data protection can be found in the following link:
<https://3vywr6huwat37ur611ljft8-wpengine.netdna-ssl.com/wp-content/uploads/GDPR-Policy-2018.pdf>

Data protection in Cheshire East:
http://www.cheshireeast.gov.uk/council_and_democracy/council_information/data_protection/data_protection.aspx

The Department for Education's data sharing process and the national pupil database:

<https://www.gov.uk/data-protection-how-we-collect-and-share-research-data>

<https://www.gov.uk/guidance/national-pupil-database-apply-for-a-data-extract>

<https://www.gov.uk/government/publications/national-pupil-database-requests-received>

Guidance on how schools should protect your data:

<https://ico.org.uk/your-data-matters/schools/>

<https://www.gov.uk/government/publications/cloud-software-services-and-the-data-protection-act>