

NAVIGO Health and Social Care CIC
Children and Adolescent Mental Health
Services (Young Minds Matter)
Freshney Green Primary Care Centre
Sorrel Road, Grimsby
North East Lincolnshire DN34 4GB

navigocare.co.uk

Dear Parent/Carer

We are writing to you to update you about some changes which are taking place within the Access Pathway as part of ongoing plans to reduce waiting times, streamline the service and improve outcomes for children, young people and their families.

We want to reassure you that this will not adversely affect your child's place on the waiting list.

The North East Lincolnshire Access Pathway and team is being transferred to NAViGO, who were recently appointed as the new provider of Child and Adolescent Mental Health Services.

The pathway will be integrated with the current Young Minds Matter specialist assessment team which will allow for improved collaboration between care teams.

This will create a single point of access to a Neurodevelopmental Assessment Team for the referral and specialist assessment of neurodevelopmental disorders for Autism Spectrum Disorders (ASD) and Attention Deficit Hyperactivity Disorder (ADHD).

Over the next few weeks, the Access Pathway waiting list will securely transfer from North East Lincolnshire Council to NAViGO.

This will not negatively affect your child's referral or waiting time but will mean that all future correspondence will come directly from NAViGO, as the new provider of the service.

Subsequent changes, later in the year, will include the introduction of more clinical staff and a new streamlined referral process which will strengthen our ways of working with partner services. This will make the referral and assessment processes easier and quicker.

Engagement and participation with system partners, children and young people, parent and carers, will continue to inform the service changes.

The clinical team are continuing to work on an initiative which is already seeing a positive impact in the reduction of the waiting times for children and young people who have been referred to this pathway.

In the meantime, we will continue to triage the referrals that are next on the list until the new referral process is launched.

For your child's referral, it may mean that we will contact you via email or phone to gather any updates required. This will ensure that we have all the information available when deciding whether your child meets the criteria to access a specialist assessment. Once the clinicians have reviewed your child's referral and any updates that have been shared, you will receive a letter with their recommendations.

If you have any questions about these changes or would like more information please visit navigocare.co.uk or email **NAVIGO.AccessPathway@nhs.net**

Yours sincerely



Mike Reeve
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NAVIGO Health and Social Care
CIC



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North East Lincolnshire Health
and Care