



Headteacher: Mr Cunniffe

Friday 4th July 2025

Dear Parents and Carers,

Welcome to Arbor!

We wrote to you earlier in the week to inform you that we would be moving to Arbor Parent Portal and Parent App this month, as this will allow us to communicate with you more efficiently and bring all core school data and workflows into one system.

We are excited to announce that we have now switched on the Parent Portal and have set up an account for you. To finish creating your account you just need to set a password. Your username is the email address we have stored on our system (we have sent this letter to this email address too).

Go to <https://login.arbor.sc> and click **Forgot your password?** to finish setting up your account.

Once the account has been created you can download the Parent App from either the 'Play Store' on android phones or the 'Apple Store' on iPhones. Using the Parent App will allow for swift and cost-free communication through email and push notifications. To support parents, we have added a help page on our school website from one of our ELT schools for guidance [Arbor Education | Northbrook Primary Academy](#). Please use this page for support in the first instance. If you still have issues after reviewing this page, please contact the school office on 01704 532343.

In the short term, we will be continuing to use School Money and School Spider, so there will be no issues with school communications or school payments. However, please note that **School Spider will not be used next academic year** and Arbor will be the school's main communication platform, including sending your child's summer report.

Kindest regards,

Mark Cunniffe

Mr M Cunniffe
Headteacher



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