



**LITTLE ILFORD SCHOOL**  
LEARNING TOGETHER, ACHIEVING TOGETHER, SUCCEEDING TOGETHER

Headteacher: Ian Wilson  
Rectory Road, London E12 6JB

13 December 2018

Dear Parent/Carer

### eSafe Monitoring

Little Ilford School will commence monitoring of the school's digital environment from Monday 7<sup>th</sup> January 2019. This monitoring will be carried out by eSafe who currently monitor over 1500 schools and Colleges across the UK.

eSafe is the only monitoring solution to combine intelligent detection software, expert human behaviour analysis and dynamic threat libraries to identify a range of safeguarding risks.

The range of safeguarding risks that children may potentially face is broad with mental health issues being particularly prevalent, but incidents are rising across all categories.

It is now a statutory duty for schools to monitor their digital environment in order to identify any potential threats to a student's welfare and wellbeing.

From Monday 7<sup>th</sup> January 2019, **all school owned devices** will be monitored. In addition, when students are logged into their **School Google Account** (on any device at home) their online activity will be monitored.

When students are logged into their school account on a personal device outside of school, **they must always ensure that they log off and close the browser window at the end of the session.** This is to ensure that someone else using the same device does not continue to be monitored as they may inadvertently trigger a safeguarding alert which would be reported back to the school.

Yours faithfully

R Bansal  
Deputy Headteacher

“ ... an excellent ambassador for community cohesion within the locality - **OFSTED** ”

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# How the service works



1 A User logs on



2 An alert is triggered



3 The incident is examined by a Behaviour Analyst



4 They determine if it's genuine or not

## Key to incident categories

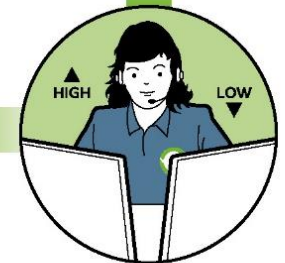
- A** Illegal, life threatening
- B** Serious e.g. bullying, mental health, racism, pornography
- C** Less serious e.g. profanities, vulgarities



7 **Category B** incidents are reported that day by email  
**Category C** incidents are detailed in a weekly round-up report, by email



6 **Category A** incidents are reported immediately by telephone, and within a report that is emailed the same day



5 Genuine incidents are assigned a threat level  
See key to incident categories opposite