



LITTLE ILFORD SCHOOL

COURAGE • COMMITMENT • COMPASSION

Rectory Road, London E12 6JB

Tel. 0208 478 8024 | info@littleilford.org | www.littleilford.newham.sch.uk

29th January 2021

Dear Parent / Carer

Hopefully, this will be a much shorter email this week! I hope that all of you are doing well in these trying times.

We will be able to offer limited ICT technical support through parents to our students on a 'best endeavours' basis for equipment that is not owned by the school. This support will cover both Windows and Chromebook devices, but not Apple. Please remember that this is not part of the contract of our ICT supplier, so they are doing this out of goodwill. If your children are experiencing any technical difficulties that you would like help with, you can email us at techsupport@littleilford.org. Please provide the following information in your email so that we can be of better assistance;

Full name of student.

Registration.

Model of device.

Operating system.

Full description of the problem, including screenshots if possible.

Contact telephone number

We have a parent governor election taking place with two vacancies. The deadline has been extended to the end of school on Monday.

Can I ask again that parents avoid phoning the school wherever possible? There is only one receptionist on site at a time to conform with our risk assessment. Please use info@littleilford.org or message via the school app instead. For instructions regarding live lessons or remote learning, everything can be found on the school [website](#), so please do check through the instructions before registering any issues through the email address. All information about your child's lessons will be repeated on Google Classroom and Show My Homework (Satchel), for your convenience.

I mentioned the issue of technology last week. It would be great if everyone could ensure that the microphones on the students' laptops are working. This makes it far easier to have interactive lessons.

“ ... an excellent ambassador for community cohesion within the locality - OFSTED ”





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We are also noticing that some students are creating external accounts with obscene names (I won't elaborate) and then requesting to join live lessons. Could you please remind your children that live lessons are recorded and that any misbehaviour will not be tolerated, and may result in them not being able to participate in any online lessons?

Can parents please make sure that students give proper attention to all of their subjects, not just the core (English maths and science)? This is particularly important in years 9-11.

For anyone who is worried about their own mental health or that of their child, please click here:

<https://www.nhs.uk/oneyou/every-mind-matters/>

It only remains for me to wish you all a good weekend.

Yours faithfully

Ian Wilson
Headteacher

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