

Longmoor

Community Primary School

Together we grow, explore, discover

Working Together for the Best Future

Our rules, values and support at home

A guide for parents and carers • 1 of 2

We all want your child to be happy, safe and to achieve their potential. When home and school work together, it gives your child the best chance to grow, explore, discover and succeed.

Kind
Hearts

Curious
Minds

Brighter
Futures

Longmoor Community
Primary School

1

Our 3 School Rules



Be Ready



- ✓ Come prepared and on time.
- ✓ Have a positive attitude.
- ✓ Bring the right equipment.
- ✓ Be ready to learn.



Be Respectful



- ✓ Use kind words.
- ✓ Listen to others.
- ✓ Value everyone's ideas.
- ✓ Follow instructions.
- ✓ Take care of our school and resources.



Be Safe



- ✓ Keep hands, feet and objects to yourself.
- ✓ Move around calmly.
- ✓ Make safe choices.
- ✓ Tell an adult if something is wrong.
- ✓ Look out for each other.

2

Our DRIVE Values

D

Determination



- ✓ Keep trying, stay focused and never give up.
- ✓ Help your child develop resilience.

R

Respect



- ✓ Be kind, listen and value everyone.
- ✓ Show respect in our school and community.

I

Integrity



- ✓ Do the right thing, even when no one is watching.
- ✓ Be honest and take responsibility.

V

Valour



- ✓ Be brave to try new things.
- ✓ Stand up for what is right.

E

Excellence



- ✓ Take pride in your work and our school.
- ✓ Aim high and celebrate progress.

3

Supporting Your Child at Home



Reinforce Our Rules



Talk about being ready, respectful and safe, and our DRIVE values at home.



Use Positive Language

Notice and praise good choices. Encourage a growth mindset and a 'can do' attitude.



Support Wellbeing



Talk to your child about their feelings. Use strategies such as breathing, calm corner, or seeking support.



Celebrate Success



Share and celebrate your child's achievements – big or small – at home and at school.

4

British Values in Our Community

We help children to understand and practise British values through our language, expectations and everyday experiences.



Democracy

We listen to and value everyone's views and choices.



Rule of Law

We explain the reasons behind our rules and follow them.



Individual Liberty

We support children to make safe choices and be the best version of themselves.



Mutual Respect

We are kind, inclusive and value our differences.



Tolerance

We celebrate different people, beliefs and cultures.



Together we grow, explore, discover



Longmoor
Community Primary School

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Working Together for the Best Future

Communication, concerns and support

A guide for parents and carers • 2 of 2



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Respectful Communication with School Staff

We are always here to listen and work with you. A positive, respectful relationship helps us to support your child effectively.



DO...



Speak to staff politely and with respect.



Listen to and consider the views and professional judgement of staff.



Use a calm and appropriate tone, even when you feel worried or disappointed.



Ask questions to help you understand.



Work collaboratively to find solutions.



Use agreed communication channels (e.g. class teacher, school office, or arranged meetings).



Focus on finding the best way forward for your child.

Open, honest and calm conversations help us find the best support for your child.



PLEASE DO NOT...



Use rude, aggressive or threatening language (in person, by phone, email or on social media).



Speak negatively about staff, other children or families.



Send repeated messages or expect an immediate response outside of school hours.



Contact staff on personal social media.



Approach another child or parent about a concern – always speak to a member of staff.



Make assumptions or share unverified information.



Use disrespectful or aggressive behaviour. This will not be tolerated and may result in contact being managed through the Headteacher.

Respect Creates Positive Solutions

Our staff are dedicated and care deeply about your child. By working together with respect, we can best understand your child's needs and find positive solutions.

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Sharing Concerns or Issues

If you have a concern about your child, please follow these steps:

1

Speak to your child's class teacher in the first instance. They know your child best and can often resolve concerns quickly.

2

If needed, a follow-up meeting can be arranged with the class teacher or a member of the leadership team.

3

Share relevant information, including anything that may be impacting your child at home (e.g. changes, worries or health needs).

4

Work together to agree next steps and review progress.

5

For ongoing or more complex concerns, we may develop a support plan and involve other professionals where appropriate.



Early, honest and calm conversations help us to support your child quickly and effectively.

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When Your Child Finds Things Difficult



Listen

Give time and show you understand.



Validate

It's okay to feel upset, frustrated or worried.



Use Strategies

Help them use the calming strategies we use at school to cope (e.g. breathing, sensory tools, positive self-talk).



Seek Support

Let us know if your child is struggling so we can work together.



Move Forward

Encourage them to think about what they can do next time, linking to our values.

A dysregulated child is not always able to regulate without support. Working together helps them feel safe and ready to learn.