10th September 2019

Dear Parents and Carers

I am writing to inform you of some new developments regarding communication between school and parents and school and students.  We have bought into a programme called Class Charts.  This is a an app that allows students and parents to be informed directly when a child has received achievement points, behaviour points and detentions.  Students have already received their log in details.  Where a student has a phone they should have downloaded the app, and they can now use this to see their achievements during the day.

The parent information will be sent via your child from today.  You will receive an A4 sheet with a code.  Please download the app and input the code.  This will link directly to your child.  The code can be used by more than one parent.

There are no 'push notifications' but the company are developing this.  In order to see the latest updates for your child just click on the app and you can see the activity taking place during the school day and is almost immediate.

Currently as a school we use MyEd and we will continue to use this for certain communication aspects e.g. trips, generic texts and departmental texts to name but a few.  We are currently working on a clear way forward with this.  Eventually all aspects linked to positive and negative behaviour will move to the Class Charts app.  During this time there will be some crossover and I would ask you to bear with us on this.  It is likely that over the next few weeks there will be some gaps which in turn will highlight some changes that we need to make, but until we start using the system we cannot start to work this out.

One area you will notice a difference is attendance.  Whilst we take registers every period in school, the system will only inform parents of morning and afternoon registration on MyEd.  This will be an immediate change.

Thank you for your patience during this transitional period.  Class Charts is an excellent way of keeping you immediately up to date throughout the day.  It comes highly recommended from other schools and improves our internal communication hugely which allows us to support the students in a much more holistic way. It also allows us to celebrate achievement quickly and directly with you and the students.

Yours faithfully

Sara Cardno

Deputy Headteacher