A red bird with a black background

Description automatically generated

**Lyminster Primary** **School**

Managing Serial & Unreasonable complaints Policy

September 2024 – September 2025

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| **Approved by:** | Kim Jones |  |
| **Last reviewed on:** | September 2024 | |
| **Next review due by:** | September 2025 | |
| **Reviewed by WSCC** | April 2019 | |