Melbourne Infant School - Annual Parent/ Carer Questionnaire November 2020

The following questionnaire was sent to parents this term and we received **148** responses. The results are as follows:



Thank you for all your lovely comments - the staff really do appreciate them.

'We were really impressed with how well the school reacted to the Covid issues and lockdown and how quickly packs were organised for the children etc. You've organised some lovely activities as well such as the birthday parties and letters. Can't thank you enough for helping our children deal with the situation.'

'I think under the circumstances the teachers and staff are doing an amazing job!!!'

'Thank you for everything you are doing to ensure the children are safe and happy in their school setting.'

'The dojo app is absolutely brilliant. The ability to communicate, see photos and track reading etc is fantastic.'

'We've been really impressed by the way you've dealt with the Covid challenges. School still feels like a warm, friendly and inclusive place to be in spite of all the measures that have to be in place - quite an achievement! Thanks!'

'We were apprehensive about starting school during the pandemic but we've been really impressed with how the school and staff have operated and we feel the children are as safe as can be.'

'We think the letters between children in different classes is a lovely initiative and we would be in support of anything else that could increase connectedness between bubbles.'

'Thank you for making the school bubbles safe and creating a school environment where even though it is different it is still the same warm, lovely school we know.'

'I think the school has adjusted fantastically given the current pandemic and making everyone including the parents comfortable and our daughter has settled in very well and absolutely loves school.'

'We feel very lucky that our daughter is able to attend such a fantastic school and we are very grateful of the efforts of all of the school team during the last few testing months.'

'I can see all the effort and foresight that everyone is putting into keeping everyone safe and allowing the children to have a sense of normality and daily routine. Thank you to all the staff who are having to adapt and respond constantly to all the changing restrictions.'

After analysing both the responses and the feedback in the comments section, the following areas are things we will continue to work on:

Covid 19 restrcitions:

After feedback regarding the paths, we have introduced a keep left system which will hopefully help with the social distancing when on school site. In addition, can I please ask families to ensure they are using the allocated exits/ entrances. If you have medical reasons for not wearing a mask, please can you ensure that you remain at least two metres from other families.

To reassure families, if a child in school begins to show symptoms of Covid 19 during the day we do have a procedure which we follow to ensure that the child does not remain in the bubble and is collected as soon as possible.

Showcasing events in school:

We understand that some activities which usually take place in school at this time of year for parents are unable to happen. Therefore we are planning to use Class Dojo to showcase some Christmas treats for parents. We hope to continue this after the Christmas break with other activities from classes.

I would like to take this opportunity to thank everyone for taking the time to complete our parent questionnaire. It is invaluable to collect these views and comments to continue to improve our school.

Mrs C Gibbs

Headteacher