



Welcome to Parentapps Connect

www.parentapps.co.uk

t: 0151 808 0093

e: support@parentapps.co.uk





Parentapps Connect

You will receive a personal invite from your school to activate your Parentapps Connect Account

How to download

Step 1

Download the latest version of Parentapps Connect from the app store. Search for '**Parentapps Connect**' or '**PA Connect**'.

Step 2

Once the app has successfully downloaded onto your device, please refer back to your invitation and click the link. This will automatically populate the registration details into your app for you to Activate your account.

SUPPORT

If you are having trouble activating your Parentapps Connect Account, visit supporthub.parentapps.co.uk or get in touch with our Support Team on **0151 808 0093**.



Activate an additional account

What does this mean?

You can be signed into multiple accounts on Parentapps Connect! If you have multiple children in different schools, you will receive two separate invitations, both can be activated using the same step-by-step process.

Instructions

Parentapps Connect should already be downloaded onto your mobile device. Please refer to your invitation(s) and click the activation link. This will automatically populate the registration details into your app for you to Activate your account.

SUPPORT

If you are having trouble activating your Parentapps Connect Account, visit supporthub.parentapps.co.uk or get in touch with our Support Team on **0151 808 0093**.

Parentapps Connect is packed with lots of useful features that will help streamline communication between parents and the school

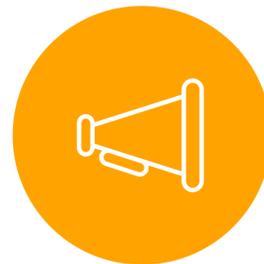
Keeping you Connected



**Push
Notifications**



**Term Dates
& Events**



**Newsletters
& Letters**



**Consent
Forms**



**Online
Surveys**



**Class
Pages**



**Update
Details**



**Absence
Reporting**



**GDPR
Compliant**



**2 Step
Authentication**



**Connect Multiple
Family Members**



**Dedicated
Support Team**

Why do schools change to mobile communication methods?

- Parents rarely visit the **school website**
- **Paper Expensive, time consuming**, not eco friendly, don't arrive home, don't get read, often come back in child's bag.
- **Text Message Expensive**, limited on characters, only goes to one primary contact, doesn't link to anything, parent's change their number and is old technology!
- **Email Problem, getting everyone's email** address, parents don't read them, **we all get too much email**, goes into junk, can't rely on when it will get read.
- **Social Media has Low take up**, parents **wary of social media**, open to other people other than parents, **better for marketing** the school.



Security

Safeguarding & Data Protection

- **Secure Electronic Consent Forms**
- **Password-Protected Accounts**
- **Secure UK-Based Hosting & Security**
- **Completely GDPR Compliant**

- **Direct telephone support**
- **Online Chat facility via our website**
- **Email support using our ticketing system**
- **Instructions for parents via our Support Hub**

supporthub.parentapps.co.uk



Excellent Parent Support

A string of yellow LED lights is shaped into the word "everything" in a cursive, handwritten style. The lights are connected by thin black wires and small gold-colored clips.

**We live in a
Connected
World**

We use Apps for everything!

A string of yellow LED lights is shaped into the word "connected" in a cursive, handwritten style. The lights are connected by thin black wires and small gold-colored clips.



Download FREE
from the app store today!

parentapps.co.uk

t: 0151 808 0093

e: support@parentapps.co.uk