

Overcoming Technical Issues

If you have any other device at home they can use just for the live session, use that.

Make sure your device is fully up to date - the latest OS for iPads and iPhones is 14.3.

Try deleting and reinstalling teams.

Check teams permissions (Go to setting, teams> allow teams to access).

Try leaving the meeting and coming back in.

Try closing down all other apps

Or the advice on internet is to download and use chrome.

Make sure you haven't clicked Large Gallery view (this hides the shared screen)

You may need to do more than one of the above suggestions. There doesn't appear to be any single common cause that is preventing some of you from seeing the shared power points. The fix for you may work today but not tomorrow. It may work for you and not for someone else.

If you no longer have this issue please let us know how you overcame it so we can help others who may be struggling.

Miss Message