

th September 2024

Dear Parents/Carers,

Unfortunately, Fylde Coast Academy Trust have been affected by malicious actors ransomware which has infected the organisations IT infrastructure and resulted in limited accessibility to IT systems.

The trust is in receipt of support from the DfE's risk protection arrangements and Cyber Clan have been engaged to support the trust recovery plan. It will take a number of days before services start to be restored.

During this time we have reverted to non-IT base processes to meet statutory and regulatory duties. Our focus will remain with providing the highest possible care and education for pupils during this recovery.

Where communication systems have been impaired we would ask for your patience and support until systems recover.

As telephone lines at Montgomery have also been affected, we have set up an emergency contact number for parents/carers during school hours 07834 122631. Please keep this for emergencies only, as it will not accept the volume of calls that our normal systems would.

Parents who need to communicate regarding a student absence can either use the Xpressions app or email:

[attendance@montgomery.fcat.org.uk](mailto:attendance@montgomery.fcat.org.uk)

We will keep all stakeholders updated periodically as systems are restored. This could take several weeks, priority will be given to core services first.

**Dean Logan CEO**

Yours faithfully  
Dean Logan  
CEO

Sarah Bamber  
Director of Primary

Stephen Cox  
Director of Secondary