#### **TEACHING WALKTHRUS: QUESTIONING & FEEDBACK**

OUR SUMMARY OF THE BOOK BY TOM SHERRINGTON & OLIVER CAVIGLIOLI



- Effective questioning techniques that enable a teacher to gain a good sense of how well students are learning.
- Key feedback techniques that help all students to move forward, deepening their understanding or gaining fluency.



**Cold Calling:** Makes all students think and provides feedback as to how it is going. Allows you to choose who answers, keep the whole class involved and gain better information to plan responsive next steps.

# I) Ask the class the question

Q aimed at everyone in the room. Name the approach. "We're going to cold call." All prepared to answer.

## 2) Give thinking time

Allow time to think in silence before seeking responses. Scan the room to check for focus.

# 3) Select someone to respond

Could be anyone. "James, what were you thinking?"
Make it safe for errors, doubts and misconceptions

# 4) Respond to the answers

Turn each Q into a short exchange. Re-teach and prompt if necessary. Say It Again Better.

## 5) Select another student & respond

Another student responds to same Q or slight ext.
Range of students. Repeat 'til your next step is clear.

**Think, Pair, Share:** Structured discussion which can provide all students the opportunity to talk about the material in a productive manner. Pairs are the most powerful way to involve all students in rehearsing and sharing ideas.

# I) Establish talk partners

Pre-determine talk partners. Odds in threes. Ideally one will not dominate the other.

# 2) Question with goal & timeframe

Can be open discussion but usually helpful to set a precise goal e.g. List, Name Precise, short timeframes.

## 3) Build in thinking time

Pupils think individually before partner discussion. Generative thinking for all but takes more time.

#### 4) Circulate to listen

Power lies in hearing what pupils say. Pick up on interesting ideas or important misconceptions.

## 5) Cold call to sample responses

Bring class to attention, sample with cold calling. Teacher chooses specific partner, then more pairs,

**Show-Me Boards:** A good way to sample responses from the whole class. Students write on mini-whiteboards in response to a question and then, simultaneously, show their responses. A big hit of feedback to the teacher.

#### I) Board and pens to hand

Ready to use anytime. Have systems in place to ensure it can happen at speed.

# 2) Question with goal & timeframe

Ask students to produce particular type of response with clear goals. Timeframe given in minutes.

#### 3) Build in thinking time

Every student needs the time to think and explore schema. Don't interrupt with premature sharing.

## 4) Signal: 3-2-1 and show me

Boards shown at the same time with a crisp routine. Held up for as long as you need to absorb responses.

# 5) Engage & follow -up responses

After scanning the responses engage with a sample to discuss, deepen or correct as needed.

Check For Understanding: Effective teachers systematically check for understanding. We can't assume pupils have understood unless we get some feedback from them. It informs our next steps and secures their deeper understanding.

# I) Cold call asking what not if

After input or practice, select a pupil to share thinking. 'What have you understood?'

# 2) Probe with a short dialogue

Go beyond accepting a short response. Use **Probing & Process Questions** to check.

### 3) Follow-up with more checking

Select another student and repeat the process with same/slightly developed question. 3 usually enough.

## 4) Explore details & differences

Which answer is more accurate? Are there any misconceptions? Words used correctly? All valid?

## 5) Re-teach, defer

Decided on level of understanding. Move on or re-teach? More practice?
Defer for another time?

Say It Again Better: Sets the standard for the depth of verbal response you expect, and supports pupils to produce high-quality responses. Initially accept basic, shallow responses but develop them each time.

# I) Ask a student a question

Use one of the techniques to ask pupils to think about material and prepare to respond.

# 2) Acknowledge the first response

Be as positive as possible. If it is half-formed, perhaps: "Yes, that's a good start, let's develop it further."

# 3) Give supportive feedback

Ask pupils student to consider ways in which it can be improved. Terms, descriptions, reasons.

# 4) Invite to 'say it again better'

Ask the same pupil to have another attempt. Checks for understanding, chance to practice and succeed.

# 5) Respond to improved response

Praise and move on or add more detail and depth. Demonstrates they are capable of excellence. **Probing Questions:** Asking questions which probe their schema for the ideas being discussed. Help pupils to make links between ideas to support long-term memory, to connect concrete and abstract ideas and to identify gaps in learning.

# I) Ask a pupil a question

Use one of the techniques to ask pupils to think about material and prepare to respond.

## 2) Follow-up with a probing question

What's the connection? Is that always true? Is there another example? What are the main reasons?

#### 3) Listen and probe further

If that's true, what about this? Is there another way? How is that similar or different to before?

# 4) Ask another pupil to continue

After 3, 4 or 5 exchanges, repeat with further pupils to explore their schema, probing with each.

# 5) Check others' understanding

After exchanges ask "What did you understand from Joe's response?" Ensures listening & engagement.

Process Questions: Encourage metacognitive talk during lessons. Discussions focus on the 'how do we know?'
Modelling and rehearsing dialogue around these questions supports pupils to think in this way independently.

# I) Model your thinking

During the instructional phase narrate your thought processes explicitly as you talk through problems.

# 2) Emphasis how and why

Place emphasis on how we know what we know and why the answer is the answer as far as possible.

# 3) Ask pupils to explain methods

After pupil response, follow up with a process question. Which method? Why that order?

# 4) Ask pupils to explain ideas

If pupils are choosing from options they justify them. What made you think that? Where is your idea from?

#### 5) Discuss similar alternative Os

Reinforce divergent thinking to show a range of responses can be valid even if some are better.

Feedback That Moves Forward: Pupils need to know how to deepen knowledge and improve performance. Effective feedback is understood, accepted and actionable. Pupils need to be motivated to apply effort to develop strategies.

#### I) Focus forwards

Explain actions to improve future performance. Best given part-way through a learning cycle than at the end (for opportunity).

# 2) Keep it positive & specific

Framed positively to encourage. Highlight successes and be specific about *how* to improve.

# 3) Match message to pupil

Learn how each pupil responds to feedback as a key part of your relationship building.

# 4) Avoid SatNav syndrome

Try to change their capacity to produce excellent work rather than produce an excellent piece.

#### 5) Over time reduce feedback

Train students to generate more self-assessed feedback, using success criteria, examples etc.

Feedback As Actions: More effective feedback is framed as an instruction to do something rather than describing previous work. Tasks are set that address learning needs. Below are five separate not consecutive methods.

#### I) Redraft or re-do

Give opportunities to improve work by repeating it one or more times, taking on ideas about how to do it better.

## 2) Rehearse or repeat

Seek improvement through repetition and rehearsal with prior learning to improve fluency.

# 3) Revisit & respond more Qs

Rather than correcting previous questions, reteach content and provide new questions.

## 4) Re-learn material & re-test

Pupils identify specific details they found hard to recall & engage in specific retrieval practice activities.

## 5) Research & record

Pupils lacking range of understanding on a topic need research tasks before improving work.

Whole-Class Feedback: Excellent way to give pupils timely, detailed formative feedback whilst minimising teacher workload (instead rapidly engages with details). Replaces individual comments with feedback given to the whole class

## I) Read through students' work

Collect in books. Ideally read them all but, if time is pressing, a sample can be sufficient.

# 2) Note the strengths

Identify common strengths and note them down. It prompts the few not doing it. Showcase examples.

# 3) Note areas for improvement

Make a manageable list of errors. Don't shame individuals with errors but address privately if needed.

#### 4) Give the feedback

Present the feedback to the whole class. Take time to highlight examples of excellence.

#### 5) Give improvement time

Give time to make immediate improvements. Pupils identify common errors in own work.

#### **NULLIUS IN VERBA**

We shouldn't trust without asking questions.