



Executive Headteacher Mrs C Adams  
Head of School Mr M Cunniffe  
northbrookpa.org

Friday 23<sup>rd</sup> September 2022

### Acceptable Parental/Adult Behaviour

The ethos of Northbrook Primary Academy encourages close links with parents and the wider community. We believe that all our children benefit when the relationship between home and school is a positive one. It is evident on a daily basis that the vast majority of parents, carers and others visiting our school are keen to work with us and are supportive of the school. However, on rare occasions we have been made aware of a more negative attitude towards school, school staff or members of the wider school community.

As an academy with our children at the heart of what we do, we need to be clear that the following types of behaviour are considered serious and unacceptable and, therefore, will not be tolerated:

- shouting at members of the school staff, parents or children either in person or over the telephone;
- intimidating a member of staff, parent or child *eg standing very close to her/him*;
- the use of aggressive hand gestures;
- threatening behaviour;
- shaking or holding a fist towards another person;
- using abusive/offensive language
- pushing;
- hitting, *e.g. slapping, punching and kicking*;
- spitting;
- racist, sexist, homophobic or transgender comments;
- breaching the school's safety and security procedures.

If a parent/carer or visitor is witnessed by school staff, intimidating, threatening or being aggressive towards any member of the school community any interaction will be terminated immediately and the person will be instructed to leave the premises. The Executive Headteacher, Headteacher or appropriate senior staff will seek to resolve the situation



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01772 421599

enquiries@northbrookpa.org

Bannister Drive, Leyland, Lancashire, PR25 2GB

through discussion and mediation. However, if the negative behaviour continues, or where behaviour is extreme, a parent or carer may be banned by the Head of School, Executive Headteacher or the Local Academy Council from the school premises for a period of time, subject to review as defined in section 547 of the Education Act (1996). Information may also be referred to the Police.

We understand that there can be circumstances outside of school that can be very challenging, whether this be within families or between different families. However, these issues must not influence the behaviour of parents or carers on or around school site. There is more than enough space on our school site for the adults to drop off and collect their children without the need for negative interactions. After all, we are the ones that must act as role models to the children within our care.

We very much hope that we can count on your support in this matter and that there will not be a need for the academy to take any further action as stated above. If you have any questions or queries, please do not hesitate to contact us on [enquiries@northbrookpa.org](mailto:enquiries@northbrookpa.org).

Yours sincerely,

*M Cunniffe*

Mr Cunniffe

Head of School



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