

Dear Parents/Carers,

We are extremely pleased that you are finding ClassDojo a supportive and easy communication tool to use to keep in contact with your child's teacher and members of staff within the school.

To help direct messages to the most appropriate member of staff, please see some example messages in the table below and who they should be directed to.

Who to message	Reason
Class Teacher	Class based issues such as Issues or concerns around classwork General queries Positive feedback Lost property in class Friendship issues
Office	 Trip issues and queries Any updates with your personal contact information BASC queries ParentPay issues
Safeguarding and Attendance Officer (Mrs Blood)	 Safeguarding concerns Requests for Early Help Any other concerns around child safety Medical issues Attendance

If you have an urgent issue or emergency or are reporting an absence please telephone the school office.

