

16th January 2026

Dear Parents and Carers,

We are writing to inform you of an upcoming change to the way homework is set and monitored at school.

At the start of this academic year, we began a trial of the Bromcom homework platform with the aim of streamlining systems and improving the experience for students, staff, and families. As part of this process, we have gathered feedback from staff, parents, and students and have closely monitored how effectively the platform supports the setting, management, and monitoring of homework.

Following this review, it has become clear that the Bromcom homework platform has presented a number of ongoing technical and practical issues. In particular, it has not provided the level of functionality required to consistently support staff in managing homework or to allow effective monitoring of student engagement and completion. These challenges have, at times, caused confusion and inconsistency for students and families.

As a result, we have made the decision to return to Satchel as our online homework platform.

Satchel is a well-established homework platform used by many schools. It allows students to clearly see their homework tasks, deadlines, and resources in one place, while also giving parents and carers greater visibility of the work that has been set and completed.

What you need to do

Students will come home with a letter that has the unique parent code that you will need to use to access your child's homework. Please follow the steps in the document linked [here](#) in order to set up your account, alternatively please use the QR code on the letter your child has been given.

Students will be shown how to access and use Satchel in school, and support will be provided to ensure they are confident using the platform.

Please note that all other modules, e.g. attendance, student timetables, behaviour and rewards and detentions will remain with Bromcom and so the My Child at School app will still be required for access to these. ***It is only HOMEWORK moving from Bromcom to Satchel.***

If you have any questions or experience any difficulties setting up your account, please do not hesitate to contact the school.

Thank you for your continued support as we work to improve communication and support students with their learning.

Yours sincerely,

Mrs J Surani
Deputy Headteacher
Northwood School