

16th January 2026

Dear Parents and Carers,

We are writing to inform you of an update regarding the school's online **homework** platform.

At the start of this academic year, we began a trial of the **Bromcom homework platform** with the aim of streamlining systems and improving the experience for students, staff, and families. As part of this process, we have gathered feedback from staff, parents, and students and have closely monitored how effectively the platform supports the setting, management, and monitoring of homework.

Following this review, it has become clear that the Bromcom homework platform has presented a number of ongoing technical and practical issues. In particular, it has not provided the level of functionality required to consistently support staff in managing homework or to allow effective monitoring of student engagement and completion. These challenges have, at times, caused confusion and inconsistency for students and families.

As a result, we have made the decision to return to **Satchel as our online homework platform**. Satchel is a system that is familiar to many of our students and parents and has proven to be more reliable in supporting clear communication, homework management, and oversight.

Please note that all other modules, e.g. attendance, student timetables, behaviour and rewards and detentions will remain with Bromcom and so the My Child at School app will still be required for access to these. ***It is only HOMEWORK moving from Bromcom to Satchel.***

The transition back to Satchel will take place shortly, and students will receive guidance in school to ensure they understand how to access and use the platform effectively.

Parents that have a previous existing account - this has been enabled again for you to re-access and a password reset link will be emailed to you before the end of the day. Homework will begin to be set on Satchel from **Monday 19th January**. The Bromcom Homework module will be disabled from Friday 23rd January.

For further help in accessing your child's Satchel account please see the information provided in this link: [**Satchel Parent Help**](#)



We would like to thank you for your patience and for the feedback you have shared during this trial period. Your input, alongside that of our staff and students, has been invaluable in helping us make a decision that best supports teaching, learning, and organisation across the school.

If you have any questions or experience any difficulties in being able to access Satchel, please do not hesitate to contact the school office who will be happy to assist.

Yours sincerely,

Mrs J Surani
Deputy Headteacher
Northwood School