

Arrangements for considering complaints about SEND provision within school are stated in the SEND policy.

Initially, complaints should be discussed with the class teacher. Depending on the outcome of this meeting the SENCO (Mrs Farnaby) or the Head of School (Miss Champion) should be informed and a further meeting can be arranged. If parent(s)/carer(s) feel that the issue has not been resolved the complaints policy will be followed.

Parents can also contact:

The local authority SEND and engagement on 01642 527145, Stockton Special Educational Needs and Disability Information, Advice and Support Service (SEND IASS) (formerly Parent Partnership Service) is a free, impartial and confidential service. They provide advice, information and support on all matters relating to special educational needs and disabilities (SEND).

Caroline Fell is the SEND Information, Advice and Support Officer she can be contacted on 01642 527158 or email SENDIASS@stockton.gov.uk.

They also have a website SEND IASS

However, it is hoped that any concerns or issues can be resolved within school. School's telephone number is 01642 560768.