

Communicating with Parents



OAKFIELD ACADEMY
BELIEVE AND ACHIEVE

January 2022

Dear Parents,

We are always looking for ways to make our communications with parents more efficient and effective, and one of the ways which we can do this is to send text messages via ParentPay.

The Academy intends to start using this function in situations where we need to contact a large number of parents quickly, such as an emergency closure of the school. All other ways of communication will remain the same, primarily with the email function we use to keep you updated with details of trips, newsletters etc.

In order for us to be able to use this means of communication, we need your ParentPay account updated with your mobile phone number to enable you to receive a text in an emergency. Only one text will be sent per child and this will be to the primary contact. Along with this email, you will find a step-by-step guide which clearly explains how to add your number to your account or check your correct number is held.

Please could you do this at your earliest convenience. We will be sending a 'TEST' text week commencing 24th January. Please do not hesitate to contact the academy if you have any questions.

Many thanks,

Mrs S Wells
Business Manager



Oakfield Academy
Frome

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