

Lancashire County Council,
County Hall,
Fishergate,
Preston,
Lancashire.
PR1 8XJ.

20th October 2021.

Dear Colleagues,

As you may be aware Lancashire Children's Services are going through a process of transformation. From our front-door to our leaving care services, we are determined to deliver excellent outcomes for the children, young people, and the families we work alongside. We believe that kindness is integral, and we treat people with fairness, dignity, and respect. Together with our partners, we work with families to recognise and draw on existing resources, motivations, capabilities, and support systems to meet challenge and overcome adversity. We aim to work with families and partner agencies to co-produce plans that identify sustainable solutions that require the least amount of professional intrusion in family life.

To support this transition, we have reviewed our Multi-Agency Safeguarding Hub (MASH) to ensure we are meeting, at the earliest stage of involvement, the needs of children, young people, and their families in our communities. The Hub has been aligned to Lancashire's commitment to Family Safeguarding and there is now a clear emphasis on all professionals identifying family strengths at the earliest interaction with the authority to ensure families receive the right support at the right time. We have also introduced a new team within the service, our Children's Services Support Hub who will act as single point of contact, screening requests for support to Lancashire's Children and Family Wellbeing Service, Children's Social Care, and our Inclusion Service. The team will also initiate pathways to access Early Help and seek to improve efficiency in outcoming requests that require targeted intervention services and community support. All of these services can be requested by partners through a single request for support form from 8th November 2021.

If you would like to find out more, you can –

- Read the attached Children's Services Support Hub leaflet.
- Watch the attached briefing.
- [Sign up to the Family Safeguarding Newsletter](#)

Or you can attend one of the following Question & Answer drop-in sessions –

- Wednesday 17th November - 12pm – 2pm
- Wednesday 15th December - 12pm – 2pm
- Wednesday 19th January - 12pm – 2pm

These sessions can all be accessed via this link: [Click here to join the meeting](#)

We look forward to working alongside you in the future.

Kind regards,

A handwritten signature in black ink, appearing to read 'Chris Coyle', with a stylized flourish at the end.

Chris Coyle,
Head of Front Door, Assessment and Adolescent Services.
Lancashire.