

# New Catering System Launches 2 July 2025

We're excited to announce the launch of a new catering system at Priors

Pupils will now be able to order their food, snacks and drinks using the self-service kiosks in the Restaurant and Bistro before collecting it at the serving counters. Service at the Pod remains the same.



## What Pupils Need To Know

To use the kiosks, you must have your school ID card, which will deduct the cost of your purchases from your lunch account, just as it does now. You must have credit on your account too.

**Without an ID card,  
you will not be able to buy anything!**

The kiosks are simple to use and are very much like the ones you will find in a fast food restaurant. You should order your food at the kiosks and then go to the serving counters to collect it.

## Help Will Be On Hand

We know when there's something new, you're likely to have some questions so staff will be on hand at first to help you out. You will also see posters on display with step-by-step instructions.

## Nothing Changes For Parents

Parents/carers will top up lunch accounts using SCOPay just as you do now. You will also be able to check what your child has purchased in the same way too.

If your son/daughter has lost their card, a replacement can be ordered via SCOPay for £1, which includes the lanyard, and they can collect it the next day from the Business & Finance Office. Alternatively, they can take £1 in cash to the Business & Finance Office to order one themselves.

## Free School Meals

If you are entitled to a Free School Meal (FSM) your daily allowance will show as a credit balance. Any unspent FSM allowance will not carry over to the next day - use it or lose it!

**If you don't have your ID card,  
then you must go to the  
Business & Finance Office.**

We understand that ID cards can get forgotten or lost occasionally.

If you have lost your card you will need to order another one and pay £1 in cash, or your parent/carer can pay in advance via SCOPay.

If you have forgotten or lost your card you will be given a slip which you should take to your dining area and hand over to a member of the catering team. You will then be able to choose some food for that day only.

The catering team member will note what you have purchased on the slip and use it to deduct the cost of the items from your account later.

Replacement ID cards will be ready to collect from the Business & Finance Office the next day. Just so you know, when a new card is printed, the old one is deactivated so no one can use it if it is found.

Please note, if you forget or lose your ID card regularly, you will be asked to see your Head of Year.