

Child Protection Advice

As a school we are committed to safeguarding and meeting the needs of children and we hope this leaflet will provide some useful advice and information when away from school. A bespoke package is also available for some pupils whose parents are keyworkers within the community or who need specific support from school.

What should I do if I witness worrying behaviour by another adult outside of school?

You should always report this to the agencies detailed opposite.

What should I do if I have concerns about extremism or radicalisation within the school or community?

Concerns can be raised with the DSL, Headteacher where it will be investigated and referrals made through the CHANNEL process to West Mercia Police.

What should I do about concerning online activity involving my child?

Please refer to the Online Safety information sheet.

Social Media Policy for distance learning -Pupils must not use social media (Instagram etc.) to communicate with teachers. Please use only the official school email / communication channels as instructed. Students should not use social media to share lesson resources.

Who is accountable for what students are doing online during core school hours

Parents/Carers are now responsible for what students are doing during core school hours.

Should teachers Direct Message students?

All staff should use school-based systems to communicate with students and/or parents. This is the same as working in school

QEHS has a Safeguarding Policy and a copy is available on the school website and paper copies in the main office.

What should I do if a child discloses that s/he is being harmed?

Although the likelihood of this is small it is important to know what to do in such an eventuality as children rarely lie about such matters

- Listen to what is being said without displaying shock or disbelief; accept what is being said
- Allow the child to talk freely
- Reassure the child, but do not make promises that might not be possible to keep
- Do not promise confidentiality but explain to the child that you may have to tell the DSL or Headteacher I or another agency in order that they can provide appropriate help
- **Do not interrogate** the child or **ask leading questions**
- Reassure the pupil that it is not their fault
- Stress that it was the right thing to tell
- Do not ask the child to write a statement
- Do not criticise the alleged perpetrator

What should I do if I feel a child is at risk of significant harm?

Make a note of:

- Comments made by a child
- Marks or bruising on a child
- Changes in the child's behaviour or demeanour

Please report these concerns to

- The Police
- Report to Multi-Agency Safeguarding Hub
- the Designated Safeguarding Lead (DSL)

Support for our Students whilst not in school

Staff members will be in school on a rota but all key members of staff will be contactable daily on emails which have been published for your convenience.

Safeguarding and child protection staff are also available for advice and signposting.

Please refer to the school Early Help register which is on our school website which details many support networks locally.

Both Mrs Lane (DSL) and Mrs Guiver (Thrive Practitioner) will also be at the end of emails and telephone if appropriate to offer guidance.

We will NEVER speak to a child over the phone without speaking to an adult first or an adult being present when a conversation takes place

Students who are currently supported by Childrens Services

Your first point of contact will be with your named Social Worker/family support worker

During this time we will also be contacting you and your child three days a week to check on you and your child's wellbeing and needs. You can still contact us for advice and support. Some students will be contacted daily.

Students who are currently supported by CLD Counselling services

Please call CLD direct on 01432 269245 to arrange appropriate support packages.

In the event of an emergency contact your GP

CONTACTS

Headteacher:

Mr M Farmer

mfarmer@queenelizabeth.hereford.sch.uk

Designated Safeguarding Lead for Safeguarding Children (DSL)

Child Protection Officer

Single Point of Contact:

Mrs K Lane

klane@queenelizabeth.hereford.sch.uk

Deputy DSL:

Mr S Seneque

sseneque@queenelizabeth.hereford.sch.uk

Mr RP Jones

rjones@queenelizabeth.hereford.sch.uk

Thrive Practitioner/PP Mentor

Mrs V Guiver

vguiver@queenelizabeth.hereford.sch.uk

Governor with Safeguarding responsibility:

Mrs S Reeves-Walters

Chair of Governors:

Miss L Taylor

The Multi-Agency Safeguarding Hub (MASH)
single point of contact for all professionals to
report safeguarding concerns 01432 260800

LADO:

Mr T Pilliner 01432 260800

QEHS, Ashfields, Bromyard
Herefordshire HR7 4TL
01885 482230

School Nurse Service

Instructions for text contact to the school nursing service:

Children and Young people can text 07813 451034 with their school and own name and we will ensure their named school nurse will text them back from their own work number to offer support either by phone or face to face contact if appropriate and safe to do so.

- Text 07813 451034 your school and own name
- Text service is available for support between 9am and 5pm
- One to one service is still available in person
- Confidentiality will be maintained under the current safeguarding criteria (unless they are at risk of harm)
- Alternatively they can phone the office 01432 363940 or email schoolnurse.service@nhs.net again this is manned from 9am til 5pm
- Your named school nurse will then make contact with you

SAFEGUARDING ADVICE FOR PARENTS AND CARERS

This leaflet has been given to you to make sure are aware of the support available in school and essential contacts should you need us. Please ask the school's DSL if you are unclear about anything in it, and keep the leaflet in a safe place, so that you can read it again if you need to.

