

Covid-19 FAQs

1. Should all children come back full time?
 - Yes, unless families have had a conversation with their child's tutor and they have agreed a re-engagement plan.
2. Will the taxi pick my child up at the normal time on Weds 2nd Sep?
 - We've been working with cab company, so yes they should be collected as normal, but if you're unsure please contact 24/7 our child's driver.
3. Does my child need to wear a face covering?
 - At school children may wear face coverings of they want to, but they are not compulsory. Staff have been provided with visors and masks, and are wearing them when they feel it's necessary. Please talk to the cab company about their policy in the vehicles.
4. Do they need to bring their own hand sanitiser?
 - There's no need – there is hand sanitiser at every entrance and in every classroom, plus children are reminded to wash their hands throughout the day.
5. What should I do if my child is ill?
 - If your child shows signs of illness at home – either a high temperature, persistent cough, or loss of taste and smell – please keep them at home and contact NHS 111 to get a test.
 - Children's temperature will be taken when they arrive, and if anyone displays any symptoms while they are in school, we will keep them away from everyone else and call you to come and collect them. If you can't come, we'll bring them home in the minibus. You will then need to arrange to have them tested.
6. What should I do if a member of our family is showing symptoms?
 - Please contact NHS 111, keep your child at home and contact the school office.
7. What will happen if a member of staff is ill at school?
 - Temperatures are taken every morning and any displaying any symptoms will be sent home immediately and asked to get a test.
8. Will my child need to social distance while they're at school?
 - We've grouped the children, and staggered break and lunchtimes to keep them as separate from each other as we can, and we will be reminding them to keep their distance throughout the day.
9. What should I do if my child refuses to come to school?
 - We understand that some children might be anxious about coming back, especially those who haven't been in since March. If you're worried please email the school on admin@ramsdenhall.org.uk, or contact your child's tutor and we'll work with you to put a plan in place.
 - There are resources and organisations that might be able to help, on the website under the coronavirus section.

10. Should my son wear school uniform?

- Yes, uniform is required. Please contact the school office if you need to buy polo shirts or jumpers.

11. What will lessons look like?

- Staff have worked hard to plan lessons and activities to help the children catch up, and also to get them back into learning at their own pace. If you have any concerns please contact your child's tutor.

12. Is the Residential open?

- Yes, please contact your son's Key worker to discuss their return and the plans in place in Residential to keep everyone safe