

## AVAILABILITY TIMES

Day	Term-Time	School Holidays
Monday	10:00-17:00	10:00-17:00
Tuesday	10:00-17:00	10:00-17:00
Wednesday	10:00-17:00	10:00-17:00
Thursday	10:00-17:00	10:00-17:00
Friday	10:00-17:00	10:00-17:00
Saturday	Closed	Closed
Sunday	Closed	Closed



Giving  
**disabled children**  
a brighter future



# SENDIASS

(Special Educational Needs and  
Disabilities Information Advice  
and Support Service)



## CONTACT US

Lewisham Central Community Hub,  
Leemore Centre,  
37 Clarendon Rise,  
London SE13 5ES

Phone: 0203 319 2163

Email: [Lewisham@kids.org.uk](mailto:Lewisham@kids.org.uk)

<https://www.kids.org.uk/lewisham-sendiass>

<https://www.facebook.com/sendiasslewisham/>

Free, confidential and  
impartial service for parents  
and carers, children and  
young people (up to 25 years)

## What we do:



**Lewisham Special Educational Needs and Disabilities Information Advice and Support Service or SENDIASS is a free, confidential and impartial service for**

**parents and carers, children and young people (up to 25 years).**

**Lewisham SENDIASS offers independent support for parents and families who have children and young people with a SEND. We also provide this independent advice directly to young people aged 16 up to 25 years with SEND.**

**Our experienced team of local advisors offers impartial, confidential advice and support on all matters relating to SEND. Our aim is to enable you to make informed decisions.**

## Who is the service for?



**Our impartial service is available to parents of children with SEND, and to young people from the age of 16 up to 25 with SEND (living in Lewisham).**

**This service is free.**

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## Types of Support:

- Information regarding the local offer, local policy and SEN/ disability law from independently trained staff
- Advice for parent/carers, children and young people on gathering, understanding and interpreting information and applying it to their own situation
- Personalisation of personal budgets
- Information on the local authority's processes for resolving disagreements, its complaints procedures and means of redress
- Signposting children, young people and parents to alternative and additional sources of local and national information, advice and support
- Individual casework and representation where needed including support in attending meetings, contributing to assessments and reviews and participating in decisions about outcomes for the child or young person.
- Support for parents and young people in managing mediation and appeals to the SEND Tribunal

