# Saint Michael's CE High School

A Church of England Academy



# **Online Safety Policy**

Responsibility to present to Headteacher	Deputy Head
Approval	Ethos, Staffing & Wellbeing Committee 01.02.2023
Next Review	Ethos, Staffing & Wellbeing Committee 01.02.2024
Statutory	(Supplements Child Protection Policy and
	Procedures (S))
Required on school website	No

# ST MICHAEL'S CHURCH OF ENGLAND HIGH SCHOOL A BRIEF SUMMARY OF OUR CHRISTIAN VISION

Our motto is 'Therefore choose [life]' from Deuteronomy.



We understand this to mean growing in **body, mind and spirit**, so that all who learn and work here may flourish, experiencing the joy and hope of 'Life in all its fullness'.

## This is further explained in our Mission Statement,

'As a vibrant learning community

we choose to serve God,

pursue excellence

and celebrate the uniqueness of each individual.'.

## **Background/Rationale**

New technologies have become integral to the lives of children and young people in today's society, both within schools and in their lives outside school.

The internet and other digital and information technologies are powerful tools, which open up new opportunities for everyone. Electronic communication helps teachers and pupils learn from each other e.g. Moodle. These technologies can stimulate discussion, promote creativity and increase awareness of context to promote effective learning. Children and young people should have entitlement to safe internet access at all times.

The requirement to ensure that children and young people are able to use the internet and related communications technologies appropriately and safely is addressed as part of the wider duty of care to which all who work in schools are bound. A school Online Safety policy should help to ensure safe and appropriate use.

The use of these exciting and innovative tools in school and at home has been shown to raise educational standards and promote pupil / student achievement. However, the use of these new technologies can put young people at risk within and outside the school. Some of the dangers they may face include:

- Access to illegal, harmful or inappropriate images or other content
- Unauthorised access to / loss of / sharing of personal information
- The risk of being subject to grooming by those with whom they make contact on the internet.
- The sharing / distribution of personal images without an individual's consent or knowledge
- Inappropriate communication / contact with others, including strangers Cyber-bullying
- Access to unsuitable video / internet games
- An inability to evaluate the quality, accuracy, and relevance of information on the internet
- Plagiarism and copyright infringement
- Illegal downloading of music or video files
- The potential for excessive use which may impact on the social and emotional development and learning of the young person.

The Department for Education categorises the dangers above into four areas of risk (known as the 4Cs):

- "• **content**: being exposed to illegal, inappropriate, or harmful content, for example: pornography, fake news, racism, misogyny, self-harm, suicide, anti-Semitism, radicalisation, and extremism.
- **contact**: being subjected to harmful online interaction with other users; for example: peer to peer pressure, commercial advertising and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes.
- **conduct**: personal online behaviour that increases the likelihood of, or causes, harm; for example, making, sending, and receiving explicit images (e.g., consensual and non-consensual sharing of nudes and semi-nudes and/or pornography, sharing other explicit images and online bullying; and
- **commerce** risks such as online gambling, inappropriate advertising, phishing and or financial scams." (KCSiE, 2021)

Many of these risks reflect situations in the off-line world and it is essential that this online safety policy is used in conjunction with other school policies (e.g., behaviour, anti-bullying and child protection policies). As with all other risks, it is impossible to eliminate those risks completely. It is therefore essential, through good educational provision to build pupils' resilience and raise awareness of the risks to which they may be exposed, so that they have the confidence and skills to face and deal with these risks.

The school must demonstrate that it has provided the necessary safeguarding to help ensure that they have done everything that could reasonably be expected of them to manage and reduce these risks. The online safety policy that follows explains how we intend to do this, whilst also addressing wider educational issues in order to help young people (and their parents / carers) to be responsible users and stay safe while using the internet and other communications technologies for educational, personal and recreational use.

The school will monitor the impact of the policy using:

- Internal monitoring data for network activity
- Internet monitoring which is done by Virtue Technology
- Online Safety Log wellbeing.
- Pupil managers logs on incidents
- Monitoring logs of internet activity where appropriate (including sites visited)

## **Scope of the Policy**

This policy applies to all members of the school community who have access to and are users of school ICT systems, both in and out of school.

The Education and Inspections Act 2006 empowers Headteachers, to such extent as is reasonable, to regulate the behaviour of pupils when they are off the school site and empowers members of staff to impose disciplinary penalties for inappropriate behaviour.

This is pertinent to incidents of cyber-bullying, or other online safety incidents covered by this policy, which may take place out of school, but is linked to membership of the school.

The school will deal with such incidents within this policy and associated behaviour and antibullying policies and will, where known, inform parents / carers of incidents of inappropriate esafety behaviour that take place out of school.

## **Roles and Responsibilities**

The following section outlines the roles and responsibilities for online safety of individuals and groups within the school:

## Governors

All governors will:

- Ensure that they have read and understood this policy
- Agree and adhere to the terms of the Digital Usage Policy
- Ensure that, where necessary, teaching about safeguarding, including online safety, is adapted for vulnerable children, victims of abuse and some pupils with SEND because it is

recognised a single approach may not be suitable for all children in all situations, and a more personalised or contextualised approach may be more suitable.

## Headteacher and Senior Leadership Team:

The Headteacher is responsible for ensuring the safety (including online safety) of members the school community, though the day to day responsibility for online safety will be delegated to the Online Safety Coordinator.

The Headteacher & Senior Leaders are responsible for ensuring that the Online Safety Coordinator receives regular and up-to-date CPD to enable them to carry out their online safety role, including the training of other colleagues, as relevant.

The Headteacher & Senior Leaders will ensure that there is a system in place to allow for monitoring and support of those in school who carry out the internal online safety monitoring role. This is to provide a safety net and also support to those colleagues who take on important monitoring roles.

The Headteacher and another member of the Senior Leadership Team should be aware of the procedures to be followed in the event of a serious online safety allegation being made against a member of staff.

## DSL's and wellbeing team:

Details of the school's DSL and wellbeing team are set out in our child protection and safeguarding policy as well as relevant job descriptions.

The DSL takes lead responsibility for online safety in school, in particular:

- Supporting the headteacher in ensuring that staff understand this policy and that it is being implemented consistently throughout the school
- Working with the headteacher, ICT manager and other staff, as necessary, to address any online safety issues or incidents
- Managing all online safety issues and incidents in line with the school child protection policy
- Ensuring that any online safety incidents are logged and dealt with appropriately in line with this policy
- Ensuring that any incidents of cyber-bullying are logged and dealt with appropriately in line with the school behaviour policy
- Updating and delivering staff training on online safety
- Liaising with other agencies and/or external services if necessary
- Providing regular reports on online safety in school to the headteacher and/or governing board

## Online Safety Coordinator:

- Give advice to colleagues through School Improvement and Wellbeing meetings about appropriate use of technology, privacy settings etc
- Ensures that all staff are aware of the procedures that need to be followed in the event of an online safety incident taking place
- Ensures that all staff are aware of the procedures they should advise pupils to follow if there
  is an online safety incident taking place

- Liaises with school ICT technical staff
- Receives reports of online safety incidents and creates a log of incidents to inform future online safety assemblies, worships, parent presentations etc.
- Reports regularly to Senior Leadership Team (JFC and ANK)
- Ensures website and Moodle are kept updated
- To provide top tips for parents within newsletters and on twitter
- Advertise, present and organise online safety presentations for parents
- Raise awareness of Online Safety during Online Safety week
- Develop Digital Leaders

## Network Manager/Technical staff:

The Network Manager & Assistant Head (ICT & Systems) is responsible for ensuring:

- That the school's ICT infrastructure has an appropriate level of security and procedures are reviewed regularly to assess effectiveness. Such systems should ensure pupils are kept safe from potentially harmful and inappropriate content and contact online while at school, including terrorist and extremist material.
- That users may only access the school's networks through a properly enforced password protection policy
- The school's filtering policy is maintained and run by Virtue Technology and we follow their quidance on web filtering
- That they keep up to date with e-safety technical information in order to effectively carry out their e-safety role and to inform and update others as relevant
- That the use of the network /email is regularly monitored in order that any misuse / attempted misuse can be reported to the Online Safety Coordinator / Senior Leader for investigation
- That monitoring software / systems are implemented and updated as agreed in school policies
- Liaise with Virtue Technologies to block any inappropriate websites which come to their attention

## **VLE Coordinator**

The VLE Coordinator is responsible for ensuring:

- That the use of the VLE is regularly monitored in order that any misuse
- Attempted misuse can be reported to the Online Safety Co-ordinator / Pupil Manager

## All Teaching and Support Staff:

Are responsible for ensuring that:

- They have an up to date awareness of online safety matters and of the current school online safety policy and practices within school
- They have read, understood and signed the school Staff Digital Usage Policy (Appendix 2)
- They report any suspected misuse or problem to the Online Safety Coordinator / Pupil Manager / Form Tutor /Senior Leader for investigation
- They respond appropriately to all reports and concerns about sexual violence and/or harassment, both online and offline, using the school's safeguarding procedure
- Digital communications with pupils (email/Virtual Learning Environment (VLE)/Teams) should be on a professional level and must be only carried out using official school systems (school email account only should be utilised)
- Pupils have a good understanding of research skills and the need to avoid plagiarism and uphold copyright regulations
- They are aware of online safety issues related to the use of mobile phones, cameras and

handheld devices and that they monitor their use and implement current school policies with regard to these devices

- They act as good role models in their use of ICT, the internet and mobile devices, including in their use of email and Microsoft Teams.
- At all times take care to ensure the safe keeping of personal data, minimising the risk of its loss or misuse.
- They are properly "logged-off" at the end of any session in which they are using personal data.
- They check devices are empty of personal information, details, images and videos if sharing devices with pupils
- They support any investigations of pupil devices by the DSL or police into cyber-bullying or abuse which may occur in school

## **Pupils**

- Are responsible for using the school ICT systems in accordance with the Pupil Digital Usage Policy (Appendix 1), which they will be expected to agree to before given access to the school system.
- Have a good understanding of research skills and the need to avoid plagiarism and uphold copyright regulations
- Need to understand the importance of reporting abuse, misuse or access to inappropriate materials and know how to do so
- Will be expected to know and understand school policies on the use of mobile phones, digital cameras and hand held devices. They should also know and understand school policies on the taking / use of images and on cyber-bullying.
- Should understand the importance of adopting good online safety practice when using digital technologies out of school and realise that the school's Online Safety Policy covers their actions out of school, if related to their membership of the school

## Parents / Carers

Parents / Carers play a crucial role in ensuring that their children understand the need to use the internet / mobile devices in an appropriate way. Parents and carers will be responsible for:

- Accessing the school website / VLE / on-line student records in accordance with the relevant school Digital Usage Policy.
- Attending the Wellbeing evening is optional, but advised

## **Education & Training**

#### Staff

All new staff members will receive training, as part of their induction, on safe internet use and online safeguarding issues including cyber-bullying and the risks of online radicalisation.

All staff members will receive refresher training as part of safeguarding training, as well as relevant updates as required (for example through emails, e-bulletins and staff meetings). Such training will make staff aware that technology is a significant component in many safeguarding and wellbeing issues and that children are at risk of online abuse. Training will also highlight online peer-on-peer abuse, for example through abusive messages, non-consensual sharing of nude and semi-nude images and sharing of abusive images.

Training will be offered as follows:

- Online Safety Coordinator will provide advice / guidance / training as required to individuals as required
- Online Safety Coordinator is to attend the 'New To School' meetings to ensure all new staff fully understand the school Online Safety policy and Digital Usage Policies within their induction
- The Deputy Headteacher will receive regular updates through attendance at LA / other information / training sessions and by reviewing guidance documents released by BECTA / LA and others.
- This Online Safety policy and its updates will be presented to and discussed by staff in staff / team meetings / INSET days.

## **Pupils**

Whilst regulation and technical solutions are very important, their use must be balanced by educating pupils to take a responsible approach. The education of pupils in Online Safety is therefore an essential part of the school's Online Safety provision.

Children and young people need the help and support of the school to recognise and avoid Online Safety risks and build their resilience, whilst using social media and game consoles in particular. Online Safety education will be provided in the following ways:

- A planned Online Safety programme should be provided as part of ICT & Living Education
- Key Online Safety messages should be reinforced by the Online Safety Coordinator, as part of a planned programme of assemblies and tutorial / pastoral activities
- Pupils should be taught in all lessons to be critically aware of the materials / content they
  access on-line and be guided to validate the accuracy of information
- Pupils should be helped to understand the need for the pupil Digital Usage Policy (Appendix 1) and encouraged to adopt safe and responsible use of ICT, the internet and mobile devices both within and outside school
- Pupils should be taught to acknowledge the source of information used and to respect copyright when using material accessed on the internet
- Pupils should also be reminded how to report any online safety incidents through school

Online Safety should be a focus in all areas of the curriculum and staff should reinforce online safety messages in the use of ICT across the curriculum.

- In lessons where internet use is pre-planned, it is best practice that pupils should be guided to sites checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in internet searches.
- Where pupils are allowed to freely search the internet, e.g. using search engines, staff should be vigilant in monitoring the content of the websites the young people visit.
- Pupils should be taught in all lessons to be critically aware of the materials / content they
  access on-line and be guided to validate the accuracy of information
- Pupils should be taught to acknowledge the source of information used and to respect copyright when using material accessed on the internet.

Through Living Education and other lessons, by the end of secondary school, pupils will know:

- Their rights, responsibilities and opportunities online, including that the same expectations of behaviour apply in all contexts, including online
- About online risks, including that any material someone provides to another has the potential to be shared online and the difficulty of removing potentially compromising material placed online
- Not to provide material to others that they would not want shared further and not to share personal material which is sent to them
- What to do and where to get support to report material or manage issues online
- The impact of viewing harmful content
- That specifically sexually explicit material (e.g. pornography) presents a distorted picture of sexual behaviours, can damage the way people see themselves in relation to others and negatively affect how they behave towards sexual partners
- That sharing and viewing indecent images of children (including those created by children) is a criminal offence which carries severe penalties including jail
- How information and data is generated, collected, shared and used online
- How to identify harmful behaviours online (including bullying, abuse or harassment) and how to report, or find support, if they have been affected by those behaviours
- How people can actively communicate and recognise consent from others, including sexual consent, and how and when consent can be withdrawn (in all contexts, including online)

Where necessary, teaching about safeguarding, including online safety, will be adapted for vulnerable children, victims of abuse and some pupils with SEND.

## Parents / Carers

Many parents and carers have only a limited understanding of Online Safety risks and issues, yet they play an essential role in the education of their children and in the monitoring / regulation of the children's on-line experiences.

Parents often either underestimate or do not realise how often children and young people come across potentially harmful and inappropriate material on the internet and are often unsure about what they would do about it. "There is a generational digital divide". (Tanya Byron Report). The school will therefore seek to provide information and awareness to parents and carers through:

The school will therefore take every opportunity to help parents understand these issues through:

- Parents' Wellbeing evenings
- Consultation evenings
- Top Tips in the Newsletter and on Twitter
- Website Online Safety page (under Wellbeing)
- Moodle (VLE) There is a Parental Online Safety page
- Information about national / local online safety campaigns / literature.

## Technical – infrastructure / equipment, filtering and monitoring

The school will be responsible for ensuring that the school infrastructure / network is as safe and secure as is reasonably possible and that policies and procedures approved within this policy are implemented. It will also need to ensure that the relevant people named in the above sections

will be effective in carrying out their e-safety responsibilities:

- School ICT systems will be managed in ways that ensure that the school meets the online safety technical requirements outlined in any relevant Local Authority Online Safety Policy and guidance
- There will be regular reviews and audits of the safety and security of school ICT systems
- Servers, wireless systems and cabling must be securely located and physical access restricted
- All users will have clearly defined access rights to school ICT systems. Details of the access
  rights available to groups of users will be recorded by the Network Manager (or other person)
  and will be reviewed, at least annually, by the Online Safety Group.
- All users will be provided with a username and password by the Network Manager who will keep an up to date record of users and their usernames.
- The "master / administrator" passwords for the school ICT system, used by the Network Manager (or other person) must also be available to the Headteacher or other nominated senior leader
- Users will be made responsible for the security of their username and password, must not allow other users to access the systems using their log on details and must immediately report any suspicion or evidence that there has been a breach of security.
- The school maintains and supports a managed filtering system.
- The school has provided enhanced user-level filtering through the use of Sophos provided and supported by Virtue Technologies.
- Staff members can request access to websites by raising an ICT Helpdesk ticket through Synergy with a request and reason. This can be done when visiting the restricted website.
- School ICT technical staff regularly monitor and record the activity of users on the school ICT systems and users are made aware of this in the Digital Usage Policy
- Remote management tools are used by staff to control workstations and view users activity
- An appropriate system is in place for users to report any actual / potential e-safety incident to the Network Manager (or other relevant person).
- Appropriate security measures are in place to protect the servers, firewalls, routers, wireless systems, workstations, handheld devices etc from accidental or malicious attempts which might threaten the security of the school systems and data.
- The school infrastructure and individual workstations are protected by up-to-date virus software.
- An agreed policy is in place for the provision of temporary access of "guests" (e.g. trainee teachers, visitors) onto the school system.
- An agreed policy is in place regarding the downloading of executable files by users
- The Digital Usage Policies (see appendices) cover the extent of personal use that users (staff / Pupils / community users) and their family members are allowed on laptops and other portable devices that may be used out of school.
- An agreed policy is in place that allows forbids staff from installing programmes on school workstations / portable devices except the laptop issued for their personal use.
- An agreed policy is in place regarding the use of removable media (e.g. memory sticks / CDs / DVDs) by users on school workstations / portable devices.

## **Communications**

- The official school email service may be regarded as safe and secure and is monitored. Staff and pupils should therefore be encouraged to use only the school email service to communicate with others when in school, or on school systems (e.g. by remote access).
- Users need to be aware that email communications may be monitored

- Users must immediately report, to the nominated person in accordance with the school policy, the receipt of any email that makes them feel uncomfortable, is offensive, threatening or bullying in nature and must not respond to any such email.
- Any digital communication between staff and pupils or parents / carers (email, chat, VLE, Teams etc) must be professional in tone and content. These communications should only take place on official school systems. Personal email addresses, text messaging or public chat / social networking programmes must not be used for these communications.
- Pupils will be provided with individual school email addresses for educational use.
- Pupils should be taught about email safety issues, such as the risks attached to the use of personal details. They should also be taught strategies to deal with inappropriate emails and be reminded of the need to write emails clearly and correctly and not include any unsuitable or abusive material.
- Personal information should not be posted on the school website and only official email addresses should be used to identify members of staff.

## Use of digital and video images - Photographic, Video

The development of digital imaging technologies has created significant benefits to learning, allowing staff and pupils instant use of images that they have recorded themselves or downloaded from the internet.

However, staff and pupils need to be aware of the risks associated with sharing images and with posting digital images on the internet. Those images may remain available on the internet forever and may cause harm or embarrassment to individuals in the short or longer term. There are many reported incidents of employers carrying out internet searches for information about potential and existing employees.

The school will inform and educate users about these risks and will implement policies to reduce the likelihood of the potential for harm:

- When using digital images, staff should inform and educate pupils about the risks associated with the taking, use, sharing, publication and distribution of images. In particular they should recognise the risks attached to publishing their own images on the internet eg on social networking sites.
- Staff are allowed to take digital / video images to support educational aims, but must follow school policies concerning the sharing, distribution, and publication of those images. Those must be taken on school equipment.
- The personal equipment of staff should only be used for such purposes when school equipment is not available and there is a clear educational benefit to taking a digital/ video image.
- Digital images/ video should be removed or deleted from the equipment as soon as possible and should only be stored on school equipment and for the minimum period of time necessary.
- Care should be taken when taking digital / video images that pupils are appropriately dressed and are not participating in activities that might bring the individuals or the school into disrepute.
- Pupils must not take, use, share, publish or distribute images of others.
- Photographs published on the website, or elsewhere that include pupils will be selected carefully and will comply with good practice guidance on the use of such images.
- Pupils' full names will not be used anywhere on a website or blog, particularly in association with photographs.
- Written permission from parents or carers is obtained before photographs of pupils are published on the school website.

## **Responding to incidents of misuse**

Where a pupil misuses the school's ICT systems or internet, we will follow the procedures set out in the Behaviour for Learning Policy. The action taken will depend on the individual circumstances, nature, and seriousness of the specific incident, and will be proportionate.

It is more likely that the school will need to deal with incidents that involve inappropriate rather than illegal misuse. It is important that any incidents are dealt with as soon as possible in a proportionate manner, and that members of the school community are aware that incidents have been dealt with. It is intended that incidents of misuse will be dealt with through normal behaviour / disciplinary procedures.

All incidents where illegal material (or could be considered) has been accessed or an attempt has been made to access such material will be referred to the police, Headteacher and Governors as appropriate. Sanctions imposed could include a warning, suspension or removal of network access, or disciplinary procedures.

## **Links with other policies**

Anti-bullying policy
Behaviour for Learning policy
Relationship and Sex Education policy
Remote Learning policy
Child Protection and Safeguarding policy

## **Unsuitable / inappropriate activities**

The school believes that the activities referred to in the following section would be inappropriate in a school context and that users, as defined below, should not engage in these activities in school or outside school when using school equipment or systems. The school policy restricts certain internet usage as follows:

	User Actions	Acceptable	Acceptable at Certain Times	Acceptable for Nominated	Unacceptable	Unacceptable and Illegal
Users shall	Child sexual abuse images				✓	✓
not visit Internet sites, make, post,	Promotion or conduct of illegal acts, eg under the child protection, obscenity, computer misuse and fraud legislation				✓	✓
download, upload, data	Adult material that potentially breaches the Obscene Act in the UK				✓	<b>√</b>
transfer, communicate	Criminally racist material				<b>√</b>	✓
or pass on,	Pornography				<b>√</b>	
material,	Promotion of any kind of discrimination				<b>√</b>	
remarks, proposals, or	Promotion of any kind of racial or religious hatred				<b>√</b>	
comments that contain or relate to:	Threatening behaviour, including the promotion of physical violence/mental harm				✓	
	Any other information which may be offensive to colleagues or breaches the integrity of the ethos of the school or brings the school into disrepute				<b>✓</b>	
Using school systems to run a private business					✓	
Use systems, applications, websites, or other mechanisms that bypass the filtering or other safeguards employed by the school					<b>✓</b>	
Uploading, downloading, or transmitting commercial software or any copyrighted materials belonging to third parties, without the necessary licensing permissions					✓	
Revealing or publicising confidential or proprietary information (e.g. financial/personal information, databases, computer/network access codes and passwords)					✓	
Creating/propagating computer viruses or other harmful files					✓	
Carrying out sustained or instantaneous high volume network traffic (downloading/uploading files) that causes network congestion and hinders others in their use of the internet			✓			

## Appendix 1 : Digital Technologies Usage Policy - Pupils (located in their personal organisers)

## **DIGITAL TECHNOLOGIES USAGE POLICY - PUPILS**

All pupils must sign for this policy, in doing so you agree to be bound to the terms of the policy.

## Network and resources

- All Information and Communications Technology and resources are owned by the school and is made available to pupils to further their education - do not abuse this.
- The school reserves the right to examine or delete any files that may be held on its computer system.
- Activity that threatens the integrity of the school ICT systems, or activity that attacks or corrupts other systems is forbidden.
- Use of the network to access unsuitable materials of an inappropriate nature or any kind of offensive material is forbidden.
- Please do not unplug/swap mice and keyboards from one computer to another.
   Notify a member of staff if equipment isn't working.

## Internet and email

- The school reserves the right to monitor all emails sent/received and Internet sites visited.
- Visits to unapproved sites by pupils will mean that the Headteacher and parents will be informed and the pupils will be locked out of the system.
- All Internet activity should be appropriate to the curriculum requirements of pupils
   no access to social media content.
- Pupils must not log onto other people's accounts or share information including passwords.

## Moodle and other learning platforms

- The use of forums, private messaging, journals, blogs and personal walls must be limited to school purposes. The language and content used within these facilities should be appropriate to the task.
- Work uploaded to Moodle and other learning platforms must be of a professional nature and relevant to the task.
- Inappropriate use, for example using these facilities as a means to target others, will result in the Headteacher and parents being informed and the pupils will be locked out of the system.

## In summary

- <u>Do not</u> use the technology in way that harms other people or their work.
- <u>Do not</u> view, save, send or display offensive messages or images.
- <u>Do not</u> share your passwords with anyone see the ICT technician if you need a new password.
- <u>Do not</u> waste limited resources such as paper, ink/toner or disk space.
- <u>Do</u> notify a member of staff immediately if, by accident, you encounter inappropriate materials.
- <u>Do</u> not try to fix any technology yourself. Notify a member of staff if equipment isn't working.

## **Appendix 2: Digital Technologies Usage Agreement – Staff**

A digital copy is sent to staff via Microsoft Teams

## **Digital Technologies Usage Agreement**

## **Networks**

- All information and communications technology are owned the school and is made available
  to pupils to further assist their education, and for staff to develop curriculum material,
  management and administration.
- The school reserves the right to examine or delete any files that may be held on its computer system.
- Access to the network should be made through an authorised account and password, which should not be made available to any other person.
- Activity that threatens the integrity of the school ICT systems, or activity that attacks or corrupts other systems is forbidden.
- Use of the network to access unsuitable materials of a sexual, racist, or bullying nature or any other kind of offensive material is forbidden.

## **Internet and Email**

- The school reserves the right to monitor all email and Internet sites visited. Visits to inappropriate sites by teachers will be notified to the Headteacher and the Governing body for action.
- All Internet activity during contact time should be appropriate to the curriculum requirements of pupils and staff.
- Staff are advised not to input personal data e.g., bank details onto any school laptop or other IT equipment. Use of the Internet for personal shopping is forbidden during school hours. School will not be held responsible for misuse of personal data obtained from current or former school property by any third party.
- Use of the internet for financial gain, gambling, political purposes, or advertising is forbidden.
- All email communication with parents/carers, pupils or colleagues must be via school email accounts only. Users are responsible for all emails sent and for contacts made that may results in emails been received.
- When using the school email, social media or school website good professional levels of language and content shall apply. All information posed should be formal, courteous, and professional tone in all communications. All offensive words of any description are forbidden. All communications shall comply with good equal opportunities and non-discriminatory practices. Ensure no information posted would bring the school's reputation into disrepute.
- Where work is protected by copyright, do not download, or distribute copies (including music and videos).
- School email should not be used for personal use.

## **Teams, Moodle and Synergy**

- The use of forums, private messaging, journals, blogs and professional walls must be limited to school purposes.
- The language and content uses within these facilities should be appropriate to the task.
- Work uploaded or used on Moodle and Teams must be of a professional nature and relevant to the task.
- Inappropriate use, for example using these facilities as a means to target others, will result in the Headteacher, governors being informed the member of staff involved will be locked out of the system and the relevant disciplinary procedure will be applied.

## Staff Devices - iPad/Tablet/Laptop

- All devices are owned by the school and are made available to staff to enhance their learning and teaching, planning, curriculum material, management and administration.
- The school reserves the right to examine or delete any files that may be held on these school devices.
- Activity that threatens the integrity of the school ICT systems or network, or activity that attacks or corrupts other systems is forbidden.
- Use of the school devices and network to access unsuitable materials of a sexual nature, racist of any kind of offensive material is forbidden.
- The school reserves the right to monitor all email and Internet communications on school devices
- Misuse of the school devices or visits to inappropriate sites by teachers will be notified to the Headteacher and the Governing Body for action.
- All use of devices during contact time should be appropriate to the curriculum requirements of pupils and staff.
- Staff are advised not to store personal data upon school devices as outlined in the internet and email section of this policy.
- Staff are advised not to store files on the desktop of devices as these are not backed up and are stored locally on the machine, instead staff are encouraged to save to their Home Folder on the network and / or OneDrive.
- Use of the device for financial gain, gambling, political purposes or advertising is forbidden.
- If using the school devices for emails, all contact with parents/carers, pupils or colleagues must be via your school email accounts only.
- The use of Pen Drives, removable media is discouraged as these are insecure methods of storage and can introduce vulnerabilities to the network.

This policy is to protect all parties namely the school, pupils and staff. By signing this agreement, you understand that if you fail to comply with this digital usage policy, you could be subject to disciplinary actions including a warning, suspension, a referral to Governors and/or Local Authority and in the event of illegal activities the involvement of the police.

I have read, understand and agree to follow the guidelines within this document during my employment at Saint Michaels C of E Academy.

Name:				
-------	--	--	--	--

Signature:	
Date:	

## Appendix 3: Twitter etiquette guide. A guide for staff posting on the school twitter account.

#### What is Twitter:

Twitter is used to communicate thoughts and ideas within 140 characters and usually references people, places and activities that tend to invite replies. Twitter accounts can follow other Twitter accounts or be followed by other Twitter accounts and all tweets are public. Users can Direct Message (DM) other users should they wish something not to be made for public viewing.

## Why will staff at St Michael's be using the school Twitter account?

We will be using Twitter to share and showcase all the fantastic things that happen at our Christian school and give an insight into life in all its fullness here at St Michael's.

Staff are asked not to use the school Twitter account to engage with parents directly, and that all communications are sent as overall announcements and notices to all our Twitter community.

Before tweeting on the school Twitter account all staff should make sure they have read the St Michael's Twitter etiquette quide.

## Twitter etiquette guide:

- Any Tweets from the official school account will be grammatically correct and will not contain text or slang language
- No tweets will ever contain offensive language, comments that undermine or abuse aimed at the school, its staff, parents/carers, governors, or any other persons that are affiliated with our wider school community
- Tweets may contain hashtags. On Twitter you can use a hashtag at the end of a tweet to associate a tweet with the related tweets e.g., #TeamSaintMichael's
- o To safeguard our pupils, please ensure that no pupils names are listed below pictures
- Ensure that we have photographic consent of all pupils before posting pictures on Twitter
- Do not make any changes to the Twitter school account settings and any issues should be reported to social media and communications officer within school
- Twitter will be thoroughly monitored to ensure that we are not following any persons that are unsuitable or not adding value to our school
- Make sure to check images and text for copyright before posting
- o Do not share the school Twitter log in detail with anybody outside of school
- Ensure to read the Twitter checklist before sending any tweets
- Ensure to keep up to date with online safety policy
- o Please do not follow the schools Twitter account with your personal Twitter accounts
- You should not direct message people on the school Twitter account, any communications with outside agencies/persons should be done so via a school email account. Thus keeping communications professional and fostering a positive brand image.

Inappropriate use, for example using Twitter to target others, will result in the Head teacher and Governing Body being informed, the member of staff involved will be dealt with according to the relevant disciplinary procedure.

#### **Twitter checklist:**

### Do:

- Do use good professional levels of language and content. All information posed should be in a formal, courteous, and professional tone
- o <u>Do</u> refer to the email etiquette guide appendix 1
- o Do ensure no information tweeted would bring the schools' reputation into disrepute
- o <u>Do</u> ensure to proofread all tweets before posting
- o <u>Do</u> post tweets at a reasonable time during working hours
- <u>Do</u> post tweets that contain photos and quotes of our school life to showcase our school and engage our wider school audience
- o Do ensure that we have photographic consent of all pupils before posting pictures on Twitter
- o <u>Do</u> use email, not Twitter to ask a question requiring a long answer or to contact people
- Do remember it is not usually useful nor appreciated if you put someone's Twitter handle in a tweet to get them to notice you. Just email the user
- Do make use of hashtags. On Twitter you can use a hashtag at the end of a tweet to enable tweets to be part of other related tweets e.g., #TeamSaintMichaels
- o <u>Do</u> try to showcase your department's talents by tweeting at least every half term

## Do not:

- <u>Do not</u> post any Tweets from the official school account will be grammatically correct and will not contain text or slang language
- <u>Do not</u> use offensive words of any description are forbidden. All communications shall comply with good equal opportunities and non-discriminatory practices
- o <u>Do not</u> post any information that would bring the schools' reputation into disrepute
- Do not follow the school Twitter account from your personal accounts
- o <u>Do not</u> post any content or photos of pupils without checking consent
- Do not make any change to the Twitter school account and any issues should be reported to social media and communications officer within school
- o <u>Do not</u> post any content that may contain copyright e.g., text or images that are not our own
- o Do not share the school Twitter log in detail with anybody outside of school
- <u>Do not</u> private direct message people on the school Twitter account, any communications with outside agencies/persons should be done so via a school email account

## **Appendix 4: Using Microsoft Teams**

Any digital communication between staff and pupils or parents / carers (email, chat, VLE, Teams etc) must be professional in tone and content. These communications should only take place on official school systems.

Microsoft Teams may be used in school to communicate with classes, set home learning tasks and to facilitate live lessons as part of our remote learning offer. Staff at St Michael's may also use Microsoft Teams to contact pupils whom, for various reasons are unable to attend school.

- All members of Team St Michael's should access Microsoft Teams using their school email address.
- Promote 'excellent behaviour' on Teams as in the classroom
- Individual class teams should be set up with the class teacher and curriculum/subject leader as owners. Staff should not be in a team with only one pupil.
- Teachers must use professional language on Teams and moderate comments made by pupils
- Staff and pupils should only be added to appropriate teams. They should raise concerns to their line manager or teacher should they feel they have been added to a team by mistake
- Where meetings are used for online lessons, teachers should ensure that meeting settings are appropriate, including using a 'lobby' to admit pupils and restricting who can present
- Where possible, it is recommended that meetings (including live lessons) are scheduled in advance. This allows pupils to see lessons in their own Outlook calendar
- When attending virtual meetings or live lessons, staff must ensure they wear professional and appropriate attire and use a nondescript background or use the Teams background blur setting.
- Screen sharing can be used to share lesson resources and PowerPoints, however where possible, refrain from sharing the desktop and sensitive information
- Safeguarding concerns should be raised to the DSL using the usual safeguarding procedure
- Staff should keep a record of attendance for live lessons

## **Appendix 5: Recommendations for staff social media accounts**

We acknowledge the benefits of social media for all members of Team St Michael's however, there are risks related to social media for staff to be aware of. Below are recommendations for staff to keep their data protected, particularly when using social media.

- Ensure privacy settings on all social media accounts are adequate to determine who can view posts and photographs.
- Ensure visible profile picture is appropriate
- Consider using an alternative name on social media so that you cannot be found as easily e.g. first and middle name or alternative spelling
- Do not post anything that construed as defamatory or discriminatory against others. This
  may be writing on posts, pictures, or groups

- Do not befriend pupils or parents on any form of social media
- Remember that reposting or retweeting can be viewed as a sign of endorsement. This may be inappropriate in some circumstances
- Review posts and tweets from many years ago to see if these are appropriate
- When joining or being added to groups (for example Facebook groups), check whether it is Public, Closed (where anyone can see the members of the group but not the discussion) or Secret (where neither the members or the discussion are visible)