

19th May 2023

Dear Parent/Carer,

As mentioned before Easter, we have now moved information systems from iSAMS and the Parent Portal to Bromcom. This week we launched the Student App to students in years 11, 12 and 13. We will do the same with all remaining year groups next week which will allow them to access timetables (including exam timetables), attendance and much more as we start to use more and more of the system.

You will receive an invite by email on Monday 22nd May to login to Bromcom's Parent App which is called 'My Child at School' (MCAS). Please keep an eye out for this email as it may go into your SPAM/Junk email. Once you have received your invite to sign into the MCAS App, the first thing you need to do is check your contact details are correct by selecting the 'data collection form' option and 'edit details'. If your details are not up to date, please amend them.

After the half term break, we will be introducing the homework module (but note that students who are in years 11 and 13 will continue to use SatchelOne for their remaining time at the Academy). We will be using the MCAS App as the main form of communication with parents and carers so you will start to see in-app notifications after this May half term break.

We will also be moving lunch and trip payments to the App at a later date but for now please continue to use WisePay. We will also be shortly moving our behaviour system from SatchelOne to the MCAS App, more information will follow about this.

We have listened carefully to feedback about how we communicate which is the reason for making these changes. Of course, effective communication between the Academy and home is vitally important to help your child get the most they can from their time with us and we firmly believe that you will see clear improvement through using the MCAS App. As always, we are open to feedback from parents and carers on how this all goes in the coming weeks.

We hope that it will be a smooth transition for everyone. If you do experience any problems, we are keen to offer as much help or support as you need, you can contact us from Monday on the following email bromcom@tscacademy.org.uk. In the meantime, attached are two guides which may help with any initial queries you have.

Yours faithfully



Lisa McVeigh
Principal