

The Sea View Trust Parent Feedback Summary



Thank you to all the parents who attended our coffee morning at Devonshire Primary Academy and our afternoon tea at Tor View School. Your feedback is invaluable in helping us to improve.

Here's a summary of what you told us and what we are doing about it.

Topic	You Said	We Did
Residential Trips	Paying for trips all at once is difficult.	Payments can now be made in smaller amounts over time.
Residential Trips	You'd like longer trips like week-long residential.	Staff discussions are ongoing to balance time for longer trips.
Inclusion Links with Mainstream Schools	You'd like better communication with link schools.	Schools will improve communication and share plans by October.
Wraparound Care	After-school and holiday care is hard to find.	A survey will assess parent needs to plan future care options.
Annual Reviews	Face-to-face annual reviews are better than online.	Face-to-face meetings will be offered for the first scheduled date.
Communication and Newsletters	Weekly newsletters should include future events and be more accessible.	Newsletters now include upcoming dates and are easier to access.
Information Sharing	You want more updates about your child's school activities.	Schools are planning better ways to share updates.
Event Scheduling	Busy event periods are stressful for families.	Events will be spread out throughout the year.
School Capacity and Safety	Schools are oversubscribed.	New classrooms and building improvements are being added.
Reading Materials	There aren't enough reading books for home.	Schools will ensure there are enough books for all students.
Social Media and Communication	Information on social media doesn't reach everyone.	Schools will use multiple methods to share updates.
Health and Social Care Support	Parents don't feel well-supported by health and social care.	Engagement with local authorities is underway to improve support.
Uniform Costs	School uniforms can be expensive.	Systems for selling pre-loved uniforms are being explored.
Parking and Safety	Parking near schools can be dangerous.	Councils are being asked to improve parking safety.
Teacher Introductions	Parents want to meet new teachers before the school year.	Drop-in sessions are being planned for next summer.

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Behaviour Management	Parents support issuing after-school detentions.	Behaviour policies are being reviewed with parental input.
RSE Curriculum	Concerns raised about the age-appropriateness of RSE materials.	Materials are being reviewed with parents.
School Holidays	School holidays vary between schools.	Holidays now align with local authority schedules.
Catering for Allergies	Food for allergies and dietary needs is lacking.	Catering providers are being updated to meet dietary requirements.
FSM Vouchers	Lump sum payments for summer holidays are preferred.	Lump sum payments are now made before summer.
Parent Workshops	Parents like workshops such as sleep courses.	A range of workshops will continue to be offered.
Healthy Eating Workshops	Interest in cooking workshops was expressed.	Consideration is being given to offering these workshops.
Head Lice Management	Head lice are a persistent issue.	Councils are being approached for support, and reminders for regular checks are issued.
Bullying Concerns	Bullying is a concern.	Anti-bullying policies are in place, and parents are encouraged to report issues.
Communication Follow-Up	Not all staff follow up with parents.	Staff have been reminded to follow up on parent concerns.
Family Circumstances	Schools don't always understand family challenges.	Schools are advised to be flexible and supportive with families facing challenges.

We appreciate your feedback and are committed to making these improvements. Thank you for helping us create a better environment for our students and families.