Dear Parents,

We would like to offer our continued thanks for your support this week as systems become increasingly embedded and we all get used to the new approach. Following my letter last week, we have received overwhelmingly positive feedback about our systems, alongside a few queries which we would like to address.

Parking: this is not a new issue, and I would continue to urge families to walk if possible. That said, Roe Lane Playing Fields kindly allow our families to park on their car park at both drop-off and collection to alleviate the amount of vehicles parking on the roadsides. Should you feel any parking is unlawful, you are able to report via https://www.staffordshire.gov.uk/Highways/Parking-and-enforcement/On-Street-Parking/On-street-parking.aspx as we as a school have no authority over highways. Can I also direct you to the letter we shared over the summer via ParentMail from the local authority about active walking routes and parking spots. Thank you to everyone who continues to park safely and with respect for both our families and neighbours.

Queuing system for drop-off and collection: we recognise that because our catchment is wide, we have families travelling from different directions and accessing the school on foot from both sides of the school, and indeed from both directions on Roe Lane and Sherbourne Drive. This means it is impossible to only have one queue. We very much need your cooperation with this, ensuring that the queues from various directions, whether on-site or on the pavements, are allowed to filter in to one another whilst maintaining social distancing and taking care of both yourself and others. In an ideal world, we would have staff to help facilitate this, but we simply do not have the capacity and need to rely on our parents to help with the smooth running of this. It would also help if all families made sure they only have **one adult per family** (not child) and that the drop-off times are followed, as this helps to reduce the numbers on-site at our busiest periods, thereby alleviating the queues a little. As soon as they children are in class and hands are washed they will start an activity, which is why it is crucial the children are all in by their key stage's drop-off time. The nature of our physical building and the number of children on roll makes this a real challenge, but we are doing the best we can, recognising that we cannot please everybody.

	Drop off	Collection
KS2 and any younger siblings	Between 8.35 and 8.45am (no	Between 3 and 3.15pm; gates
	later than 8.45am)	closed at 3.15pm
Reception, KS1 and any	Between 8.45 and 8.55am (no	
younger siblings	later than 8.55am)	
Nursery	9am	

Access from KS1 playground to the exit and Reception playground: we appreciate this is a bottle-neck area, and we are looking at ways we can reduce this without removing the railings, as these act as a barrier to the driveway. In the meantime, and in the event that we are unable to make changes, I would ask that as with the queuing system, you help as much as you can by allowing safe filtering through what I appreciate is a small gap.

I truly do appreciate all that you are doing to help these systems work, and please know we too are doing all that we can. Thank you for the many kind words, the smiles and the greetings – they mean such a lot.

Yours sincerely,

Mrs J Harrison

Headteacher