

PARENT SURVEY OUTCOMES (3yr cycle)

| Questions   | Dec 2020<br>positivity | Dec 2021<br>positivity | Dec 2022/<br>Jan 2023<br>positivity |
|---|------------------------|------------------------|-------------------------------------|
| My child enjoys school  | 88%                    | 88%                    | 93%                                 |
| The school keeps my child safe                                      | 92%                    | 96%                    | 100%                                |
| The school informs me about my child's progress                     | 96%                    | 92%                    | 93%                                 |
| My child is making enough progress at this school                   | 92%                    | 84%                    | 96%                                 |
| The teaching is good at this school                                 | 84%                    | 92%                    | 100%                                |
| Staff help my child improve their reading                           | 92%                    | 92%                    | 100%                                |
| Staff help my child improve their writing                           | 92%                    | 92%                    | 100%                                |
| Staff help my child improve their maths                             | 92%                    | 96%                    | 100%                                |
| Staff help my child improve their computer skills                   | 96%                    | 84%                    | 100%                                |
| The school helps me to support my child's learning                  | 84%                    | 84%                    | 96%                                 |
| The school helps my child to have a healthy lifestyle               | 88%                    | 88%                    | 100%                                |
| The school makes sure that my child is well prepared for the future | 88%                    | 92%                    | 100%                                |
| The school meets my child's particular needs                        | 92%                    | 88%                    | 100%                                |
| The school deals effectively with unacceptable behaviour            | 88%                    | 84%                    | 100%                                |
| The school takes account of my suggestions and concerns             | 84%                    | 84%                    | 100%                                |
| The school is led and managed effectively                           | 92%                    | 92%                    | 100%                                |
| Overall, I am happy with my child's experience at this school       | 92%                    | 92%                    | 100%                                |
| Average positive responses  | 90%                    | 89%                    | 99%                                 |

| COVID SPECIFIC QUESTIONS   |  |  | Dec-20 | Dec-21 | Dec-22 |
|--|--|--|--------|--------|--------|
| communication during partial school closure was regular, clear and effective           |  |  | 84%    | 84%    | NA     |
| my child's teacher or the school were able to address any concerns I had during Covid  |  |  | 84%    | 92%    | NA     |
| I felt as though my child's well being was supported during the partial school closure |  |  | 76%    | 76%    | NA     |

COMMENTS :

The positive feedback can be attributed to the school increasing levels of personal contact and general communications with parents / carers, in response to previous survey outcomes. As a result parents and carers feel more positive about the school and issues are more effectively addressed.

*“My son has been at this school since year 8 coming from Shenstone lodge and I couldn’t wish for a better school for him. I am worried when he leaves as I know he won’t get this sort of care and love anywhere else.”*

*“Absolutely love shenstone lodge so far and have had no problems with anything at this school.. my child loves it here and can't wait to go each day. Thank you so much for helping my child excel and progress.”*

*“Could not be happier with the school or the progress my child has made since starting. Amazing staff, amazing facilities!”*

ACTIONS :

Despite the exceptional feedback, it is recognised that the numbers of parents feeding back was approximately 30% of the parent/ carers. As a result, the school will :

Liaise with Local Advisory Board parent representatives to consider how the number of feedback responses can be improved.

Monitor the levels of electronic parent/ carer communications to ensure that it is not overwhelming and that important messages aren’t ‘lost’ .