Parental controls guide

Parental Controls information

Type of guide

Smartphones and other devices

Features and Benefits

Kids Safe Mode on Sky Q box allows parents to keep children from viewing inappropriate content when watching TV.

What specific content can I restrict?







What do I need?

Sky Q box and a Sky PIN to activate the feature.

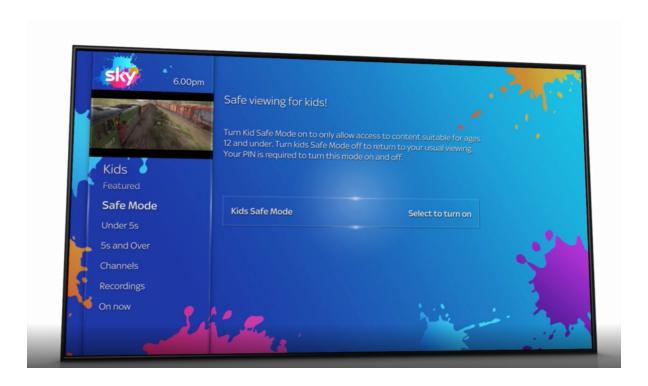
Step by step guide

Setting up Safe mode To turn kids safe mode on and only access kid-friendly shows and recordings, open your browser on your Sky box.



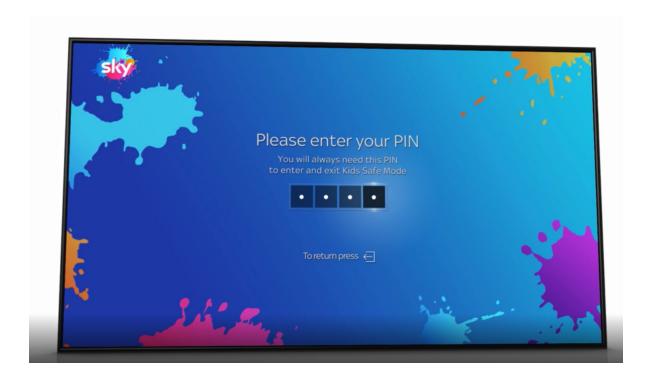
Step by step guide

Setting up safe mode Go to the Kids section and you will see an option to select 'Safe Mode'. Swipe right and press select.



Step by step guide

Setting up Safe mode Once prompted, enter your Sky PIN to confirm to turn safe mode on or off. Once you have done this your Sky Box will be locked and only allow your child access to the Kids section until you have turned Kids Mode off.



Step by step guide

Setting up Family settings As well as Safe mode, you can use 'Family setting' to turn on PIN-protection for any rated shows you watch before the watershed. Press Home on your Sky Q remote



Step by step guide

5 Setting up Family settings Then, select Settings, then Parental.



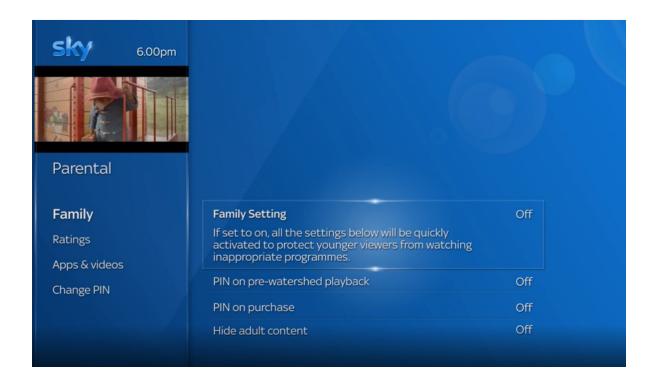
Step by step guide

6 Setting up Family settings Enter your Sky TV PIN.



Step by step guide

Setting up Family settings Select Family, then Family setting.
Select On to PIN-protect all categories listed under Family, or Off to remove the need for a PIN.



Step by step guide

Using Age ratings Go to Age ratings to choose an age rating of shows that will need a pin to be watched



Step by step guide

Using Apps & videos Go to Apps & videos to block access to online videos and some apps.

