

# Parental controls guide

# Tesco Mobile

## Parental Controls information

### Type of guide

Broadband & mobile networks

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### Features and Benefits

All Tesco mobiles are set to restrict access to adult content, but you can also choose to restrict content suitable for 12+. Content blocking will only work when the device is using the mobile network, not the home WiFi.

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### What specific content can I restrict?



Innapropriate content

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### What do I need?

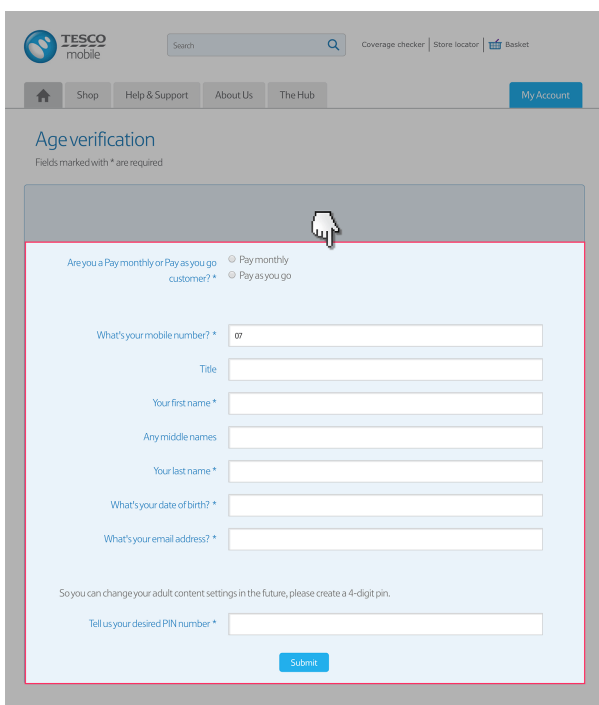
A credit card to verify you're over 18.

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## Step by step guide

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To turn parental controls on simply call 282 from your child's mobile phone or visit the [tescomobile.com](https://tescomobile.com) secure pages and fill in the form to restrict access without a credit card.



The screenshot shows the 'Age verification' page on the Tesco Mobile website. The page has a grey header with the Tesco Mobile logo, a search bar, and links for 'Coverage checker', 'Store locator', and 'Basket'. Below the header is a navigation bar with 'Shop', 'Help & Support', 'About Us', 'The Hub', and 'My Account'. The main content area is titled 'Age verification' and includes a note: 'Fields marked with \* are required'. The form itself is light blue and contains the following fields:

- Payment method: 'Are you a Pay monthly or Pay as you go customer?' with radio buttons for 'Pay monthly' and 'Pay as you go'.
- Mobile number: 'What's your mobile number? \*' with a text input field and an 'or' separator.
- Title: A text input field.
- First name: 'Your first name \*' with a text input field.
- Middle names: 'Any middle names' with a text input field.
- Last name: 'Your last name \*' with a text input field.
- Date of birth: 'What's your date of birth? \*' with a date input field.
- Email address: 'What's your email address? \*' with a text input field.
- 4-digit PIN: 'So you can change your adult content settings in the future, please create a 4-digit pin. Tell us your desired PIN number \*' with a text input field and a 'Submit' button.