



Dear parents/carers,

We are extremely proud of the way that our families and staff have responded to the new way of learning during lockdown through 'Class Dojo'.

The majority of children are engaging with our remote learning, supported by their parents/carers. We have been overwhelmed by the work shared! Whilst celebrating this, we do not want any children being at a disadvantage when they return to school having missed out on a significant period of learning, as this will impact on their education and their wellbeing.

Children need to submit their work regularly through Class Dojo so the teacher can mark it, assess it and plan the children's next steps in their learning. The curriculum being covered will not be repeated on return. School is required to follow up any instances of work not being complete, but we fully understand that many of our families are also working at home, and that individual circumstances vary significantly between households, so we are here to help you as much as we can.

If you are having any problems, please refer to the table on the back of this letter as to how we can help you.

We also have a member of staff, Mrs Davies, who can be contacted on a school mobile, who may be able to help with your queries. The number for this service is 07707 543504. Alternatively, the email [dojosupport@springhill.lancs.sch.uk](mailto:dojosupport@springhill.lancs.sch.uk) is also checked regularly by a member of staff.

School remains open as a point of contact and support throughout lockdown. Please do get in touch if you need support.

Kind regards,

S Thompson

Acting Headteacher

Problem	How we can help
I do not have access to a device for my child	Please contact the school. We have a limited number of devices we can loan to you, but these have to be assigned on a priority basis, as we do not have enough to give one to each child.
I do not have Wi-Fi	Please contact school. We are able to request additional Wi-Fi free through many network providers.
We are struggling to do the work because we are working from home.	All work is set daily and is placed on Class Dojo. This means you have some flexibility in when your child completes the work and you can fit it in with your other priorities. We try to set activities that include links to a taught session or modelling through a presentation, which can also help. If you help your child log on, you can work in the same room as them whilst they complete their activities.
My child is struggling with the level of the work set	Normally teachers would differentiate for children in a number of ways including resources, differentiating tasks, providing support in class as appropriate. Please contact school and as the class teacher may be able to help by differentiating work further.
My child has SEND and I am worried about their progress	Please contact school who can then arrange for our SENDCo to contact you. Mr Blower is our SENDCo and can suggest additional interventions, which you can access to help your child. Mr Blower can also arrange to speak with parents about any concerns.
I am concerned about my child's mental health and well-being	<p>We hope that by the children having contact with their class teacher and teaching assistants via feedback on ClassDojo, and a daily structure to their learning, this should be different to the last lockdown when some children and families felt very isolated. However, we appreciate it is still a very difficult time. Teachers remain aware of the ongoing impact of lockdown on children's mental health and wellbeing and are planning this into their curriculum. We will also focus more on this as part of Children's mental Health Week.</p> <p>If your child needs a break from their learning, this is fine; you can return to it at a later point in the day. It is important though that you try to keep a routine and keep on top of their learning so that this does not negatively impact on their well-being when they return.</p> <p>If you have concerns you wish to discuss regarding your child's mental health and wellbeing, please contact school and we will arrange for you to speak to a member of our DSL team/pastoral support.</p>