# St. Andrew's C.E. Primary School

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Dear Parents and Carers,

#### **SCHOOL GATEWAY**

In order to receive school communications, book clubs, trips, school lunches and wrap around care you will need to register on School Gateway. Here's how......

## Activate your School Gateway account



It's quick and easy to do. All you need are your email address and mobile number that school holds on record for you.

• **Download the app**: If you have a smartphone, please download School Gateway from your app store (Android and iPhone). The app shows the same information as the website.

#### OR

• **Visit the website**: www.schoolgateway.com and click on 'New User'. You will receive a text message with a PIN number. Use this PIN to login to School Gateway.

If you are having trouble logging in, it may be because the school doesn't have your current email and mobile phone number on record. Please call the school and we will update the details on our system.

### **Book School Lunches**

All parents will need to log onto their School Gateway account and book their child(ren)'s dinner. **Meals must be booked 48 hours in advance**.



# Children in EYFS/KS1 who receive free meals under the Universal Infant Free School Dinners will still need to order their meals using School Gateway but

will not be charged. Similarly, any child within school in receipt of Free School Meals benefit will still need to order a meal but will not be charged. KS2 meals must be paid through School Gateway.

How to order school dinners:

- 1. Log into your SchoolGateway account
- 2. Select the child you wish to book for
- 3. Click on the School Dinners tile for your child
- 4. Select the days and confirm the dinner
- 5. Click 'Booked Selected Days' to save your order
- 6. Repeat for additional children

















#### For KS2:

- 7. Click on the Payments tile
- 8. Click the 'Add' button next to School Dinners
- 9. Enter your payment amount (minimum of £2.55 per meal) and 'Add to Basket'
- 10. Repeat for additional children
- 11. View your basket and make your payment

# Wrap Around Care - Double Decker Club

All sessions for WAC must now be booked and paid for in advance online using School Gateway. Sessions must be booked 3 days in advance. Once sessions are fully booked, you will not be able to book on School Gateway. Cancellations can be made on SchoolGateway up to 3 days in advance of the session, otherwise there will be a charge. Please call the school office to check availability if you need a space with less than 3 days notice.

Parents using childcare vouchers or tax-free childcare credits – Payments made by childcare vouchers will be credited to your School Gateway account when the payment is received by school.

How to book WAC sessions:

- 1. Log into your SchoolGateway account
- 2. Select the child you wish to book for
- 3. Click on WAC Breakfast Club or WAC Afterschool Club tile as required
- 4. Select the days and confirm
- 5. Click 'Book Selected Sessions' to save your order
- 6. Enter and confirm your payment amount
- 7. Repeat for additional children
- 8. View your basket and make your payment

We hope that you will find School Gateway to be an efficient way to make school bookings, but if you have any problems please contact the School Office.

NOTE: Please notify the school if you change your email address or mobile number as this will affect your access to School Gateway.