



kooth.com

Kooth, from XenZone, is an online counselling and emotional well-being service for children and young people, available free at the point of access.

When commissioned in their area, children and young people logging in can access:



Online counsellors 365 days a year up to 10pm, through either drop-in sessions or scheduled text-based sessions



Self-help materials co-produced by other young people



Fully-moderated peer-to-peer support forums



Personal goal-based journal

Kooth is:

- Safe, confidential, anonymous
- Free at the point of need
- Available through a smart phone, tablet or computer

Kooth helps to reduce wait times for young people seeking help and removes stigma around mental health. Kooth integrates with face-to-face local services to ensure a seamless transition for young people.

XenZone's team of accredited counsellors, therapists and support workers provide guided, outcome-focused help for each individual.

XenZone works with local authorities, CCGs, mental health trusts, charities and other organisations to provide early intervention support with clear escalation and de-escalation pathways.

We take safeguarding and clinical governance extremely seriously. The safety and well-being of our users is of our utmost priority.

“ Kooth is now one of my new favourite websites. It has great help and support information. Kooth has already helped me with most of my problems. Before I had an account on Kooth I didnt know who and where to go to for help with my problems. ”

Kooth user

85%
prefer online counselling compared to face-to-face

97%
are planning on returning to Kooth soon

97%
would recommend Kooth to a friend

70%
login outside office hours

Dez Wilson
Integration & Participation Officer
Phone No: 07930532639
Email: dwilson@xenzone.com



xenzone.com
contact@xenzone.com

vimeo.com/xenzone/kooth
0845 330 7090