



“You Said...We Did...”

Thank you for all your replies to our parental questionnaire on remote learning. Please see the actions we have taken in response to your comments.

You Said....	We Did...
“I know how to access my child’s remote learning.”	<ul style="list-style-type: none"> • Full details of your child’s remote learning can be found in our parent guide which can be accessed via our website; • Remote Learning St Cuthbert's RC High School (scrchs.net) • Parents and carers will be notified of any updates to this guide.
“I’m not sure how to request IT support.”	<ul style="list-style-type: none"> • To request IT support, a password reminder or request to borrow equipment such as a laptop or Internet dongle please contact our IT helpdesk: • Email: helpdesk@scrchs.com • Call: 01706 396 068 • Website: https://scrchs.net/contact
“I am satisfied with the amount of remote learning set.”	<ul style="list-style-type: none"> • We will continue to review our remote learning provision. • If you have specific queries about your child’s remote learning, please email their class teacher.



	<ul style="list-style-type: none"> • If you have any general concerns regarding your child’s remote learning please contact either Mrs C Hunt (stch01@scrchs.com) or Mr D Kenny (stdk01@scrchs.com)
<p>“I am happy with the frequency and quality of communication from St Cuthbert’s.”</p>	<ul style="list-style-type: none"> • We will continue to provide regular updates to families. • Another parental survey is scheduled for February. • Our parent newsletter is sent to all families every Friday.
<p>“My child and I know where to access wellbeing support (e.g. online mental health resources)”</p>	<ul style="list-style-type: none"> • Your child will receive a wellbeing call from our pastoral team every fortnight. • Please see our wellbeing and mental health support on our website: • Covid-19 St Cuthbert's RC High School (scrchs.net) • Your child can use the wellbeing function on ClassCharts if they feel they would like further support
<p>“I am concerned that my child is using a laptop / device all day.”</p>	<ul style="list-style-type: none"> • Some of your child’s lessons will have a practical element does not require using a device. These subjects include Art, Drama, Food Technology and PE. • Your child does not have to remote in on MS Teams for the duration of each session – your child’s teacher will tell them when to leave and re-join the session. • A comfort break has been introduced to session 2. This will be from 11.50-12.00 and your child should use this time to get some fresh air and have a break.



	<ul style="list-style-type: none">• Encourage your child to participate in the “St Cuthbert’s Weekly Challenge” which is set each Monday.
“I would like to be able to support my child in keeping safe online.”	<ul style="list-style-type: none">• Please see our resources on supporting your child online safety:• Covid-19 St Cuthbert's RC High School (scrchs.net)• Further support for parents is available via:• Parents and Carers Safer Internet Centre• Online safety NSPCC• Online safety home activity worksheets (thinkuknow.co.uk)
“I would like more physical activity for my child.”	<ul style="list-style-type: none">• The PE department will set regular physical activities for all students to support their physical and mental wellbeing.