



The Federation of St Elphege's Catholic Schools

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Executive Head Teacher: Mr Martin Jones

Head Teacher: Mr Laurence Hawkes

Deputy Head Teachers: Mrs R Duffy & Mrs N Hawkes

Thursday, 06 March 2025

New Parent App and Parent Portal



Dear Parents and Carers,

St Elphege's has recently migrated to a new system called Arbor. This system supports the running of the school whilst also allowing parents to view important information about their children.

The new system will allow parents to:

- Receive messages from the school
- View their child's attendance
- View their child's progress and attainment (to be rolled out in the future)
- Make payments (St Elphege's will be migrating from ParentPay to Arbor in April)
- Book Parent/Teacher Meetings
- View positive behaviour points
- And much more!

Next week, you will receive an email from Arbor prompting you to download the Arbor Parent App with more information on how to login.

Please keep an eye out for this email and follow the instructions.

We ask that all parents login.

You will also begin to receive emails from:

no-reply@mail.arbor-education.com on behalf of St Elphege's Junior School

no-reply@mail.arbor-education.com on behalf of St Elphege's Infant School

These are both trusted email addresses and are from the school.

As these are 'no-reply' accounts, parents and carers should continue to email the school using the regular email addresses:

junior-office@stelphageschools.org.uk

infant-office@stelphageschools.org.uk

Yours sincerely,

Mr L Hawkes
Headteacher