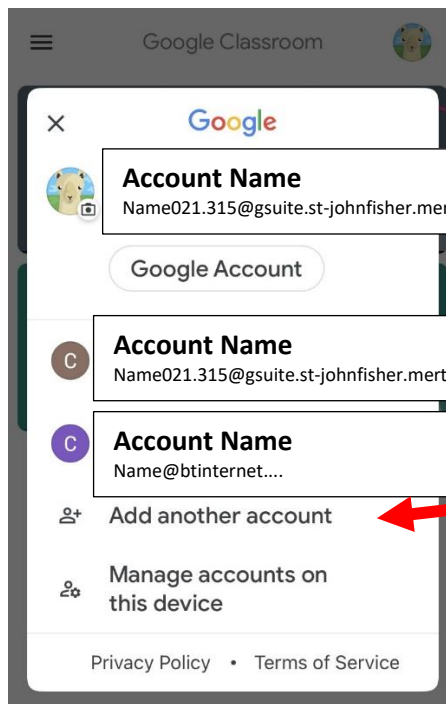


## Switch to a different account

If you are signed in to multiple accounts and need to switch to a different account in Google Classroom:

1. At the top, click your profile image or initial. There may be several different accounts.
2. Select the chosen account.

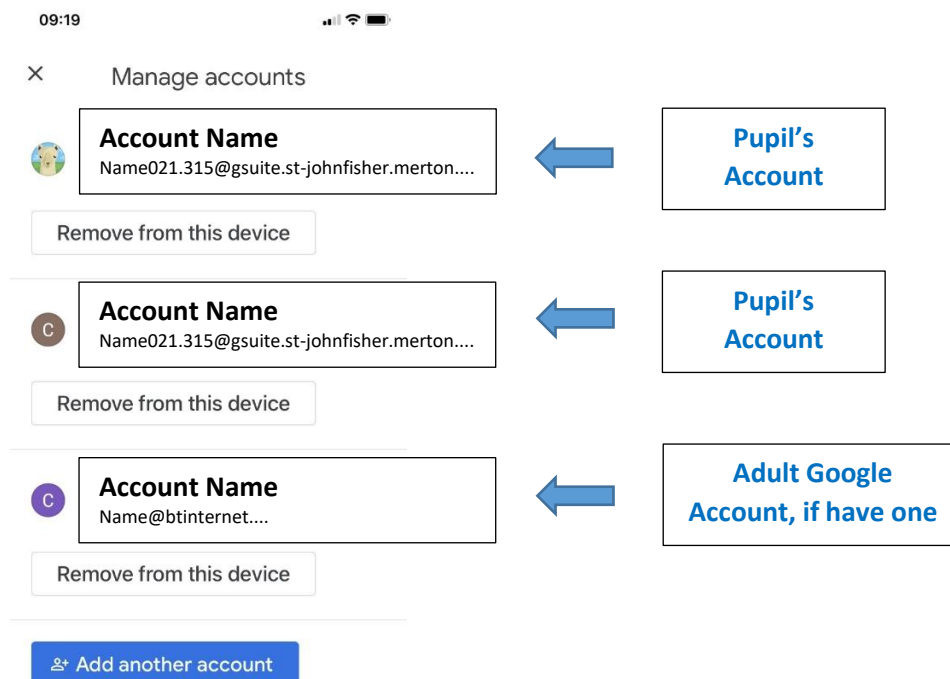


Open up Google Classroom and click on the profile icon at the top right hand corner.

This allows you to access all the different Google accounts and you can switch between them by clicking on them.

You can also add a new account.

3. Clicking on 'Manage the accounts' – allows you to add a new account or remove an account from that device.



# GOOGLE CLASSROOM AT ST JOHN FISHER

## If you have trouble signing in

| Error message                                      | What it means   | What you can do  |
|--|---|--|
| Your administrator hasn't activated the classroom. | Your administrator hasn't turned on Classroom for your account. | Contact your IT administrator. ( <a href="mailto:school@st-johnfisher.merton.sch.uk">school@st-johnfisher.merton.sch.uk</a> )  |
| This service has been disabled by your admin.      | Classroom isn't activated for your account.                     | Contact your IT administrator. ( <a href="mailto:school@st-johnfisher.merton.sch.uk">school@st-johnfisher.merton.sch.uk</a> )  |
| You can't use Classroom with this account.         | You signed in to Classroom with the wrong account.              | <ul style="list-style-type: none"><li>• Sign out and sign in again.</li><li>• On the mobile app, you'll be asked to add another account. Sign in with the account that you use with Classroom.</li></ul> |

## If you have more than one child at St John Fisher

Each child will have their **own** Google Classroom account and login.  
(You can have several different accounts).

You **can receive notifications** from Google Classroom when something is posted, unfortunately, you will only receive these from the account that you were last logged in as, **not all of your accounts**.

Therefore, you need to check Google Classroom regularly and the class account for each child, for new posts.

The quickest route for this is through the Google Classroom App.