

What We Do

Blackpool Children and Young Persons Learning Disability Team made up of different healthcare professionals who provide specialist assessment, support, and advice to children and young people up to the age of 18 who have moderate to severe learning disabilities this can be on a variety of needs.

We work in partnership with other services from health, education, and social care to ensure a holistic approach is available for every family. We can provide specialised consultation and advice around learning disabilities to other professionals.

The team is committed to working in partnership with parents and carers to support families and educate others to help children and young people with learning disabilities to manage their every day. We offer interventions around the needs of the child which could be within school, online and the home environment.

What We Offer

Our assessments are carried out by qualified professionals, and we are a needs led service meaning that we plan our interventions around each child or young person and their parent/caregiver.

The following are some of the issues that we can support with and what we can offer:

- Behaviours that challenge
- Toileting with a behavioural element
- Anxiety
- Sleep
- Engagement sessions
- Weekly drop-in
- Telephone consultations
- Non-judgemental, friendly environment
- Liaison with other services

For Parents

We recognise that you may be entitled to a little help yourself, therefore please ask us about additional support for you. We believe that early intervention can support parents and carers to manage and understand difficulties that are encountered daily.

How to Refer

We accept referrals from all professionals by email. After being referred you will be contacted by one of our team where we may ask you further questions so we can understand more about the needs of the child.

Children and young people can initially be referred through their Blackpool GP, Social Worker, School, or other professionals.

Parents/carers are able to self-refer should they feel they would benefit from support from the team.

We will talk to you about your current feelings, and thoughts as well as some history to reach a shared understanding of what will be helpful.



Your Feedback Matters:

Compliments

We are always happy to hear if you are pleased and satisfied with the service and treatment provided. If you wish to send a compliment to any of our staff or services, please do so. You can send a card or letter or ask a member of staff for a compliments form.

Resolving problems

We want everyone to receive the highest standard of care. If you feel we have not achieved this, please let us know. Your comments and complaints can help us to improve our service.

Making a complaint

If your problem cannot be settled informally by talking to a member of staff, then you may wish to make a complaint. Please remember that your complaint will be treated in confidence, details will not be filed in your medical records, and it will not affect your treatment in any way.

Patient Relations Department

There are several ways for you can give feedback. You can ask the staff you see to provide you with a form to complete or contact:

**Patient Relations Department, Blackpool
Victoria Hospital, Whinney Heys Road,
Blackpool, FY3 8NR**

Tel : 01253 955589

Email : bfwh.patientrelations@nhs.net

Contact us

You can email us at: bfwh.CYPLDTeam@nhs.net

Telephone: 01253 951995

Helplines & Websites

The Learning Disability Helpline is open from 9am to 5pm, Monday to Friday. You can get in touch by phoning: 0808 808 1111

You may wish to learn more about support available to you in Blackpool.

If you are a Blackpool resident, you can find your

Local Offer here: [Blackpool local offer – FY1](#)

[Directory](#)

For out of hours immediate risk support, for children and young people who/have self-harmed contact: CASHIER Telephone **07810696565** or **0800 121 7762** and **option 2** for advice and support.

Please scan the QR code for
CYP Learning Disability Team Survey



Blackpool Children and Young Persons Learning Disability Team

