

# Special Educational Needs and Disability Information, Advice and Support Service (SEND IASS)



## Who is the Special Educational Needs and Disability Information, Advice and Support Service (SEND IASS)?

- We provide impartial, confidential and free information, advice and support for parents/carers, children and young people around issues relating to Special Educational Needs and Disabilities (SEND)
- We provide accurate and unbiased information to build your confidence and help you to make informed decisions
- We are a statutory service supported and funded by Stockton-on-Tees Borough Council. The service operates at 'arm's length' from the Local Authority

## Who does SEND IASS support?

The service offers impartial information, advice and support to:

- Parents and carers of children and young people with Special Educational Needs (SEN) and/or disability
- Children (aged 0-16) with SEN and/or disability
- Young people (aged 16-25) with SEN and/or disability

## How can SEND IASS help?

We can:

- Provide impartial and confidential information, advice and support by telephone, email or face to face around issues relating to SEND
  - Provide individual casework
  - Help with preparing for and supporting at meetings
  - Support during an Education, Health and Care (EHC) Needs Assessment or Review
  - Support during the transfer of a Statement of SEN to an EHC Plan
  - Offer advice on school based support for children and young people with SEND who do not have an Education Health and Care Plan in place
  - Help develop and encourage good communication and positive relationships between education settings, the local authority and other agencies to achieve the best possible outcomes for children and young people and prepare them for adulthood
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- Offer support to ensure your views, wishes and feelings are heard and valued
- Help with writing letters, reports and filling in forms
- Offer advice on local policy and practice including the Local Offer, Personal Budgets, the law on SEND
- Signpost to local or national sources of advice and support

## Can we help you?

- Does your child or young person have SEND?
- Are you a child or young person with SEND?
- Do you have concerns about your or your child's progress at nursery, school or college?
- Would you like help preparing for or participating in a meeting with professionals to discuss your or your child's SEND?
- Do you need help in understanding what support is available in your or your child's education setting?
- Do you need help to understand the EHC Assessment process?
- Would you like to learn more about Special Educational Needs and services available locally?

If you answered "Yes" to any of the above, then we may be able to help you. We won't make decisions for you – we will talk you through the options available, the possible outcomes and help you to make an informed decision.

## Independent Support (IS)

- Independent Support is a Government funded programme to provide additional support to children, young people and parents/carers during the implementation of the SEND Reforms.
  - Independent Supporters are trained with local knowledge and experience. They offer specific, impartial and confidential support to parents and young people through the introduction of the new assessment process and the development of their Education, Health and Care Plans.
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# How to contact us

☎ 01642 527158

🖱 sendiass@stockton.gov.uk

If you would like this information in any other language or format for example **large print** or audio please contact 01642 527764.

إذا كنت ترغب الحصول على هذه المعلومات بلغات أو بأشكال أخرى على سبيل المثال بالطبعة الكبيرة أو بالشريط المسجل فالرجاء الإتصال 'بدايفرستي تيم' على هاتف رقم 01642 527764

ARABIC

اگر شما این اطلاعات را به زبان یا شکل دیگری مثلا چاپ بزرگ یا بصورت صدا میخواهید لطفا با تیم دایورسیتی (گوانگونی) با شماره 01642 527764 به تماس شوید

FARSI

Si vous souhaitez obtenir ces informations dans d'autres langues ou sous un autre format, par exemple, en gros caractères / version audio, veuillez contacter l'équipe au n° 01642 527764

FRENCH

ئەگەر حەزرت ئىچ بە ئەم زانبارە بە دەستت بکەونت بە زمانەکانى تریان بە شىوہەکی تر بۆ نموہە چاپى گەورە/یان بە تىپى تۆمارکراو نکایە پەيوەندى بکە بە 'تیمى دایفیرستى' لە سەر زمارەى ئەلەفون 01642 527764

KURDISH

欲要這份資訊的其它語言版或其它版式例如大字體印刷/錄音帶，請致電 01642 527764 接洽 '多元化隊'

CHINESE

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਬਣਤਰ ਜਾਂ ਬੋਲੀ ਵਿੱਚ, ਵੱਡੀ ਛਪਾਈ ਵਿੱਚ ਜਾਂ ਟੇਪ/ਸੀ ਡੀ 'ਤੇ ਸਾਂਝੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਫ਼ੋਨ 01642 527764 ਨੰਬਰ ਉੱਤੇ ਫ਼ੋਨ ਕਰੋ।

PUNJABI

اگر آپ ان معلومات کو کسی بھی اور زبان یا انداز، مثلاً بڑے پرنٹ/آڈیو ٹیپ وغیرہ میں حاصل کرنا چاہیں، تو ڈاؤن لوڈ کر سکتے ہیں۔ کوائس نمبر پر فون کیجئے 01642 527764

URDU



Stockton-on-Tees  
BOROUGH COUNCIL

Children and Young People

Big plans for the young people of our Borough



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