

Remember
You know your child better than anyone



A signposting resource for primary and special schools in the Ealing Extended Services Locality and parents of children with special educational needs attending these schools

The Government is drafting new legislation regarding children and young people.

Keep up to date through the [Ealing HELP](#) website

Finding help to support you

The next section of this guide will give you information on local and national organisations who will be able to advise and support you.

We also highly recommend the [Ealing HELP](#) website as a comprehensive source of links & information

Ealing Extended Services Locality

September **2013**

Supporting parents and carers to enhance their skills, knowledge and confidence so that they can better support their child's learning.

Key Contacts in Ealing

ContinYou Ealing: Parent Partnership Service (CEPPS)

ContinYou Ealing Parent Partnership Service (CEPPS) offers free advice, information, and support to parents and carers of children with special educational needs (SEN) in Ealing. CEPPS prioritises three key areas to empower parents to help their children achieve their full potential:

1. Assisting with paperwork to help make SEN policy clear and accessible. This could, for example, include going through forms with parents or helping them to draft letters to the SEN Department.
2. Helping parents find the best person/service to assist them with their particular issue. CEPPS can signpost parents to the relevant professionals and/or liaise with them on their behalf.
3. Establishing peer-support networks. CEPPS runs parent carer coffee mornings and other events to tackle the sense of social isolation that can come from raising a child with special educational needs. This gives parents the opportunity to meet others in a similar position.

CEPPS can help parents in a variety of ways:

- Advising them of their rights as regards their child's needs and the provision the Local Authority has decided will meet them.
- Meeting with them to discuss their concerns.
- Helping them to prepare for forthcoming meetings, e.g. the annual review.
- Accompanying them to meetings with the school or SEN department and helping to mediate any disputes
- Support through the statutory assessment, statementing, and annual review process
- Assisting with issues such as school transfer and exclusions
- Advising them about the appeals and tribunals processes
- Providing information about other voluntary organisations
- Providing information about mainstream and special schools in and outside of the borough.
- Accompanying them on visits to schools they are considering for their child.

Tel: 020 8280 2251

9am-3pm

Email: [Email link](#)

Online: [Web page link](#)

Key Contacts in Ealing

Ealing Services for Children with Additional Needs (ESCAN)

Services for children with disabilities in Ealing are provided by a multi-agency service, called **Ealing Services for Children with Additional Needs (ESCAN)**

This is a joint initiative between NHS Ealing and Ealing Council, which brings together key staff onto one site, creating a specialist centre where families and professionals can access advice, information and services.

- The service provides one central referral point
Having a single referral process for easier access to the right services for your child
- Combines assessments so families do not have to repeat their information to several different professionals
- Co-ordinates appointments, so children can have a number of appointments on the same day if appropriate

The table below shows all the teams involved in ESCAN. They work closely with other related practitioners and professionals such as Schools, Educational Social Workers, Health Visitors, Community Paediatric Nurses and voluntary sector organisations.

Health Child Development Team	Education Special Educational Needs	Children's Social Services
<ul style="list-style-type: none">• Paediatric Occupational Therapy• Paediatric Physiotherapy• Paediatric Speech and Language Therapy• Community Consultant Paediatricians and Registrars• Specialist Health Visitors• Clinical Psychology• Dietitians• Audiology	<ul style="list-style-type: none">• Educational Psychology• Portage• Special Educational Needs Service• Special Educational Needs Admin• Special Educational Needs Transport• Early Support Keyworking Service	<ul style="list-style-type: none">• Children with Disabilities Team• Family Link and Sitting Service• Family Link and Sitting Services• Heller House

It is recommended that you first speak to the School Special Educational Needs Co-ordinator (SENCO) if you think that ESCAN services would be useful for your child

Tel: 020 8825 8700

Email: carmelitahouse@nhs.net

Online: [Web page Link](#)

Key Contacts in Ealing

Information and Advice

There are two important sources of wider information and support in Ealing

- Ealing Family Information Service (FIS)
- The Ealing HELP Website

Ealing Family Information Service (FIS)

EalingHELP Website

Ealing Family Information Service (FIS) provides relevant information on:

- childcare and early-years education for children aged 0-19
- registered childcare: childminders, nurseries, pre-schools, holiday playschemes
- careers: setting up day-care, registering as a childminder
- funding: tax credits, nursery education grant, funding for students, two-year-old funding

FIS Additional Needs/Disabilities Officer

Marriane Sherlock is a member of the Family Information Service team specialising in information, advice and support for families with children who have additional needs and disabilities.

The EalingHELP website has been created to help parents/carers of children and young people with disabilities in and around Ealing.

It is an award winning site providing an invaluable source of information

The Additional Needs Handbook

A wonderful guide to everything you need to know about what's going on in Ealing

[Additional Needs Handbook for Parents](#)

- General FIS Helpline: 020 8825 5588
- You can visit FIS and talk to someone face-to-face. They are based at Ealing Council, Perceval House, 14-16 Uxbridge Road, Ealing Broadway W5 2HL

[Ealing Help Links](#)
[Email](#)

[Home](#)

[Information & Support](#)

Online: [Web page Link](#)

Comprehensive online directory of family services
[Family Services Directory](#)

[Life and Leisure](#)

[Ealing Services](#)

[Short Breaks](#)

Marriane Sherlock Contact details:

Direct Line: 0208825 7435

Email: msherlock@ealing.gov.uk

[Transition](#)

[Reference Material](#)

[News, Views & Events](#)

DIRECTORY OF LOCAL AND NATIONAL ORGANISATIONS

There are a wide range of organisations ready to assist you with your questions and to offer you support and guidance.

These organisations have been grouped together in the headings to the right to enable you to find the area of support you need more easily.

Parent Information and Support	Resources & Information	5
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PARENT INFORMATION & SUPPORT: RESOURCES AND INFORMATION

Organisation	Description	Telephone	Email	Webpage
Directgov	The latest information on the rights, benefits , carer's allowance, disability equipment and transport for disabled people			Click here
Disability Advice Bureau (DAB) Ealing	The Disability Advice Bureau can help individuals who have disabilities and their carers to speak up, understand their rights and get the services they are entitled to	020 8840 8573		Click here
Ealing Council	Links to information and agencies related to support for children and young people with disabilities and their family in Ealing	020 8825 8000		Click here
National Children's Bureau	These free early support information resources are helpful when parent carers and/or young people are searching for accurate information about specific conditions/disabilities or elements of service support.			Click here

PARENT INFORMATION & SUPPORT: PARENTAL SUPPORT

Organisation	Description	Telephone	Email	Webpage
Ealing Parent & Carer Forum	Gives parents in Ealing a voice in the planning and delivery of services for children with additional needs.		Click here	Click here
Ealing MENCAP	Ealing MENCAP represents the interests of people with learning disabilities and their carers within the London Borough of Ealing. We are a voluntary organisation which successfully combines committed volunteers and paid staff. We run a range of projects to help people with learning disabilities and their carers.	020 8567 9185	Click here	Click here
Contact a Family (Ealing & Southall)	Contact a Family provides support, advice and information for families with disabled children, no matter what their condition or disability.	020 8571 6381 or 020 8280 2267	Click here	Click here
Network 81	A national network of parents working towards properly resourced inclusive education for all children with special needs	0845 077 4058	Click here	Click here
SOSISEN	SOSISEN offers an independent and confidential telephone helpline for parents looking for information and advice on Special Educational Needs (SEN)	Helpline 020 853 83731	Click here	Click here
DIAL UK (Disability Information Line)	DIAL UK is an independent network of local disability information and advice services run by and for disabled people (Part of SCOPE services)	01302 310123	Click here	Click here
Ealing P.E.S.T.S.	The Parents of Ealing Self-Help Training Scheme are a play and support group who have been working in Ealing for 30 years, helping parents and children with additional needs.	020 8571 9954 07914 311298	Click here	Click here
Transition Information Network (TIN)	The Transition Information Network (TIN) is an alliance of organisations and individuals who aim to improve the experience of disabled young people's transition to adulthood. TIN is a source of information and good practice.	020 8567 9185	Click here	Click here

PARENT INFORMATION & SUPPORT: PARENTAL SUPPORT

Organisation	Description	Telephone	Email	Webpage
National Autistic Society	The <u>leading UK charity</u> for people with <u>autism</u> (including <u>Asperger syndrome</u>) and their families. They provide <u>information</u> , <u>support</u> and <u>pioneering services</u> , and <u>campaign for a better world for people with autism</u> .	Helpline 0808 800 4104	Click here	Click here
SCOPE	SCOPE work with disabled people and their families at every stage of their lives. We offer practical support – from <u>information services</u> to <u>education</u> and <u>everyday care</u> .	0808 800 3333	Click here	Click here

PARENT INFORMATION & SUPPORT: LEGAL ADVICE

Organisation	Description	Telephone	Email	Webpage
Children's Legal Centre (CLC)	Coram Children's Legal Centre provides free legal information, advice and representation to children, their families and carers, as well as international consultancy on child law and children's rights.	08088 020008	Click here	Click here
Migrant Children's Project Legal Advice Line	Free legal advice on the rights of young refugees and migrants.	0207 636 8505	Click here	Click here
Hillingdon and Ealing Citizens Advice	They provide free, independent, confidential and impartial advice to everyone on their rights and responsibilities.	08444 848 7903 (Advice) 01895 422479 (Administrative)		Click here

PARENT INFORMATION & SUPPORT: FUNDING AND EQUIPMENT

Organisation	Description	Telephone	Email	Webpage
Family Fund	The UK's largest provider of grants to low-income families raising disabled and seriously ill children and young people. They help with essential items, but also consider grants for sensory toys, computers and much needed family breaks together	08449 744 099	Click here	Click here

PARENT INFORMATION & SUPPORT: FUNDING AND EQUIPMENT

Organisation	Description	Telephone	Email	Webpage
Disability Grants	A website resource to help families find disability grants quickly and easily			Click here
Disabled Living Foundation Living made easy	The Living made Easy website resource gives impartial clear practical advice on daily living equipment.	Helpline 0845 130 9177	Click here	Click here
Action for Kids	Action for Kids provides children and young people up to 26years with mobility equipment not available on the NHS	020 8347 8111	Click here	Click here

PARENT INFORMATION & SUPPORT: TRANSPORT

Organisation	Description	Telephone	Email	Webpage
Ealing Taxicard Scheme	The Ealing Taxicard scheme offers reduced fares in licensed black taxis to London residents with mobility impairments.	020 8825 7920	Click here	Click here
Motability	If your child is 3 or over and receives the higher mobility component of the disabled Living Allowance you will qualify for a Motability Car.	0845 456 4566	Click here	Click here
Blue Badge Scheme	The Blue Badge Scheme provides a national arrangement of parking concessions.	Ealing 020 8825 8000		Click here

PARENT INFORMATION & SUPPORT: INFORMATION AND CAMPAIGNS

Organisation	Description	Telephone	Email	Webpage
Council for Disabled Children (CDC)	CDC aims to make a difference to the lives of disabled children and children with special educational needs by influencing Government policy, working with local agencies to translate policy into practice and producing guidance on issues affecting the lives of disabled children.	0207 843 1900	Click here	Click here

PARENT INFORMATION & SUPPORT: INFORMATION AND CAMPAIGNS

Organisation	Description	Telephone	Email	Webpage
Skill National Bureau for Students with Disabilities	They produce information, products and services developed by and for disabled people and campaign for greater rights and understanding	020 7250 3222	Click here	Click here
Working Families-Waving Not Drowning	Support and newsletter for parents of disabled children who work or want to work	Helpline 0300 012 0312	Click here	Click here
Carewell	Carewell was created by BUPA, Carers UK and MEND to offer expert advice and information for carers across the UK	Call 0800 011 4777 for a free copy of the Carewell handbook		Click here
Carers UK	Carers UK offers information, advice and support for carers	Advice Line 0808 808 7777	Click here	Click here
Family Footings	Family Footings is a project for families of children with disabilities. They help families find a common language when working with professionals	01908 230100	Click here	Click here
Sibs	Sibs is a UK Charity for brothers and sisters of a disabled children and adults. Sibbs provides factsheets, and workshops for siblings and parents	01535 645453	Click here	Click here



COMMUNICATION

Organisation	Description	Telephone	Email	Webpage
I CAN	They are the children's communication charity. I CAN's mission is to ensure that no child who struggles to communicate is left out or left behind.	0845 225 4071 or 020 7843 2510	Click here	Click here
Talking Point	Talking Point is a website all about children's speech, language and communication. It is designed for parents, people that work with children, and children and young people themselves.	0845 225 4071	Click here	Click here
Specific Language Impairment (SLI) RALLI campaign	Raising Awareness of Language Learning Impairments (RALLI) campaign explains why more has to be done to identify SLI			Click here
Afasic Unlocking speech & language	Offers help for parents who are worried about their child's speech, language or communication development	0845 355 5577	Click here	Click here
Dyslexia Action (London Centre)	Dyslexia Action is a national charity that takes action to change the lives of people with dyslexia and literacy difficulties.	020 7391 2030	Click here	Click here
Makaton Family Advisory Service	This confidential service is provided to support families who are thinking about or have been advised to use Makaton, and for professionals who support families	01276 606778	Click here	Click here
British Sign Language (BSL)	Offers courses and assistance in communicating in British Sign Language. Sign Language is used mainly by people who are Deaf or have hearing impairments.		Click here	Click here
Communication Matters	Supports people of all ages who find communication difficult because they have little or no speech. Information on methods of augmentative and alternative communication (AAC)	0845 456 8211	Click here	Click here

SOCIAL AND EMOTIONAL

Organisation	Description	Telephone	Email	Webpage
Short Breaks Services in Ealing	A comprehensive guide to short breaks, family support services which will enhance your child's development and enjoyment. It also provides information on approved providers of play and leisure activities in Ealing for children with additional needs and complex medical needs.	To download the guide Click here		
Young Minds	YoungMinds is the UK's leading charity committed to improving the emotional wellbeing and mental health of children and young people.	020 7089 5050	Click here	Click here
Bullying UK (part of Family Lives)	The Anti-Bullying Alliance (ABA) is an alliance of over 130 organisations who work to stop bullying and create a safer environment for young people.	0808 800 2222	Click here	Click here
Ealing Disability Sports Projects	Active Ealing works with a range of partner organisations to organise activities and competitions for people with disabilities of mixed ages and abilities. The aim is to provide activities and facilities that are accessible to everyone.			Click here
PHAB Physically Disabled and Able Bodied	National Charity dedicated to promoting and encouraging the coming together, on equal terms, of disabled and non-disabled people to achieve an integrated and inclusive society	020 8667 9443	Click here	Click here
KIDS (London)	Kids is a national charity working with disabled children young people and families. They offer, direct work with disabled children and young people and their siblings. They also offer support for parents and carers	020 7520 0405	Click here	Click here
The Challenging Behaviour Foundation	The Challenging Behaviour Foundation offers a telephone and email support service to family carers and professionals caring for children and adults with severe learning disabilities and challenging behaviour	0845 602 7885	Click here	Click here
Log Cabin Charity	The Log Cabin Charity offers Afterschool, Saturday and Holiday playschemes for children with additional needs and is based at the Log Cabin Children's Centre in Ealing	0208 840 3400	Click here	Click here

PHYSICAL, SENSORY AND MEDICAL: **PHYSICAL**

Organisation	Description	Telephone	Email	Webpage
bibic	Offering information, advice and support for children with brain conditions that affect their social, communication and learning abilities	01278 684060	Click here	Click here
Cerebra	Cerebra is a unique charity set up to help improve the lives of children with brain related conditions through research, education and directly supporting the children and their carers.	0800 328 1159	Click here	Click here
Dyspraxia Foundation	The Dyspraxia Foundation is a country wide charity giving advice and support for families and individuals. Developmental dyspraxia is an impairment or immaturity of the organisation of movement.	01462 454 986 (10 am - 1 pm) Mon - Fri	Click here	Click here
Quest 88	Quest 88 designs and manufactures a comprehensive range of products to assist children with walking, standing, cycling and mobility equipment	0844 800 8866	Click here	Click here
Cystic Fibrosis Trust	Research and clinical care, as well as providing practical support and advice to people with Cystic Fibrosis and their families.	0300 373 1000	Click here	Click here
The Muscular Dystrophy Campaign	The leading UK charity dedicated to beating muscle-wasting conditions by finding treatments and cures and to improving the lives of everyone affected by them	020 7803 4800	Click here	Click here
Spinal Injuries Association	The Spinal Injuries Advice line offers, Confidential Advice, Information and Support	0800 980 0501	Click here	Click here
Brittle Bone Society	Provides support and information to people affected by Osteogenesis Imperfecta	01382 204 446	Click here	Click here
SHINE	Europe's largest organisation dedicated to supporting individuals and families as they face the challenges arising from spina bifida and hydrocephalus	01733 555988	Click here	Click here

PHYSICAL, SENSORY AND MEDICAL: **SENSORY**

Organisation	Description	Telephone	Email	Webpage
LOOK	Supporting parents and carers of children with visual impairment. Their mission is to improve the lives of families with Visually Impaired children and Young People by providing support and information	0121 428 5038.	Click here	Click here
National Blind Children's Society (NDCS)	The National Blind Children's Society's mission is to enable children and young people who are blind or partially sighted to achieve their educational and recreational goals.	01278 764 770	Click here	Click here
RNIB Royal National Institute for the Blind	Royal National Institute of Blind People (RNIB) is the leading charity offering information, support and advice to almost two million people with sight loss.	0303 123 9999	Click here	Click here
RNIB National Library Service	RNIB National Library Service is the largest library in the UK for readers with sight loss. They offer a wide choice of fiction and non-fiction books in audio, braille and giant print for adults and children.	0303 123 9999	Click here	Click here
National Federation of the Blind of the UK	They campaign to improve the overall welfare and quality of daily life for all blind, partially sighted, deaf-blind people and those whose sight impairment is part of multi disability, in the United Kingdom.	01924 291313	Click here	Click here
NDCS National Deaf Children's Society	The National Deaf Children's Society (NDCS) is the leading charity dedicated to creating a world without barriers for deaf children and young people. They offer free information and support to families with a deaf child	0808 800 8880	Click here	Click here
SENSE	Sense is a national charity that supports and campaigns for children and adults who are deafblind. Deafblindness refers to a combination of sight and hearing impairment which causes difficulties in a range of areas including communication, access to information and mobi	0845 127 0066 or 020 7520 0972	Click here	Click here

PHYSICAL, SENSORY AND MEDICAL: **MEDICAL**

Organisation	Description	Telephone	Email	Webpage
Action for Sick Children	Action for Sick Children's mission is to ensure that healthcare in the UK meets the unique needs of all children and young people and their families	020 7833 2041	Click here	Click here
Epilepsy Action	Supporting people with epilepsy with advice, information and support	0808 800 5050	Click here	Click here
Diabetes UK	Diabetes UK is the leading charity that cares for, connects with and campaigns on behalf of every person affected by or at risk of diabetes	0845 123 2399	Click here	Click here
The Haemophilia Society	The Haemophilia Society is the only national and independent charity for all people affected by bleeding disorders.	0800 018 6068	Click here	Click here
Sickle Cell Society	The Society provides support, care and advice to those in the community affected by Sickle Cell and also offers training and education.	020 8961 7795	Click here	Click here
Asthma UK	The UK's leading asthma charity. Offers advice, campaigns for greater awareness and funds research	0800 121 62 44	Click here	Click here
National Eczema Society	They are registered as a charity and dedicated to improving the quality of life of people with eczema and their carers.	0800 089 1122	Click here	Click here
Leukaemia CARE	Leukaemia CARE exists to provide vital care and support to all those whose lives have been affected by blood or lymphatic cancer.	08088 010 444	Click here	Click here
Huntington's Disease Association	Support people affected by the disease and to provide information and advice to professionals	0800 121 62 44	Click here	Click here
Tuberous Sclerosis Association (TSA)	The TSA can help you access the accurate and reliable information that you need, as and when you need it.	01865 865089	Click here	Click here

Extended Services in and around Ealing schools

The extended services team provides support to primary and special schools to further develop and enhance the range and quality of extended services available to pupils and their families through schools.

The vision for the service is:

“To motivate, inspire, support and enhance the wellbeing and achievement of all children, and their families, enabling them to flourish through access to high quality extended services driven by schools and enabled through partnerships and collaboration.”

Objectives of the Service

The three key objectives are:

- To work with parents and carers to enhance their skills and confidence so that they can better support their children
- To enrich children and young people’s lives through access to wider learning and opportunities outside of school
- To engage partners and the community in schools to improve access to services and child and family wellbeing and achievement



Partnerships

There are four extended services locality partnerships that cover the following areas: Ealing, Acton, Southall and Greenford/Northolt/Perivale.

Each locality has a Locality Steering Group, lead by head teachers and they set the priorities for action in their area under each of the key objectives listed above.

Ealing Locality

The schools represented on Ealing Locality Steering Group are:

St Joseph’s Catholic Primary
Grange Primary
Montpelier Primary
Castlebar School
Springhallow School
Oaklands Primary
Mayfield Primary
Hobbayne Primary
St Mark's Primary



Key Contacts

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This document has been produced by the members of the Ealing Locality Steering Group for use by schools in the partnership

The details of the organisations included in this document are provided for information purpose only.

The information on external websites is believed accurate but not guaranteed.

Ealing Locality Steering Group disclaims any liability for any errors or omissions and reserves the right to refuse or delete any link.

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