

Christmas Period Help and Support 2022

Chorley Council	
Chorley Council Support	Wide range of support can also be found on our website Chorley Together - Chorley Council

Emergency Food Provision – Help with Shopping and Prescriptions	
Chorley Community Helpline	Several voluntary, charity and faith groups in Chorley have come together to launch the Chorley Community Helpline. This free phone helpline will allow individuals to access the emergency food support they require from a local group. Community Helpline number: 0800 368 8452
Foodbank Living Waters store house (food bank)	Food Parcel for individual or family 07889 757045 / Email storehouse@lwchurch.co.uk Open for referral and collection Last session for 2022 will be on Friday 23 rd December at 12noon. Tues 3 rd January open as normal
Chorley Help the Homeless	Open for Food parcels, and free lunchtime meal served 11:30am-12:30pm The Gateway Matrix House, Friday St, PR6 0AA 01257 220022 reception@chth.org.uk Normal opening times: 10-2pm Mon, Tues, Thurs and Fri. Christmas Opening Open 10 to 2, Tues 27 th Dec, Thurs 29 th Dec, and Friday 30 th Dec 10 to 2pm Closed Christmas Eve, Christmas Day, Boxing Day and 28 th and 31 st Dec, New Year's Day, 2 nd Jan 2023 OPEN as normal from Tues 3 rd Jan On email include your name, the number of adults and children in your household, your phone number.

<p>St Laurence's Emergency Food Parcels</p>	<p>Emergency food bags, 24th Dec 31st Dec and New Year's Day 1st Jan 2023</p> <p>Dedicated phone line 07763 226275 or email address food@stlaurencechorley.co.uk</p>
<p>St Laurence's Open Table</p>	<p>Mon 26th Dec - Mon 2nd Jan</p> <p>5pm each Monday night – Hot food served Just come along – no booking needed</p> <p>For more information contact the Parish Office on 01257 231360 or email office@stlaurencechorley.co.uk</p>
<p>St Laurence's Church</p> <p>Christmas Day Meal</p>	<p>Taste Café 11-2pm - 27thDec, 28thDec, 29thDec, 30thDec, 3rd Jan 2023 Christmas Lunch 25th December Free traditional Christmas Dinner for anyone who would appreciate food and company - 2 sittings for the Christmas Day meal – 1pm and 2.30pm</p> <p>To book a place and more details email Stlaurenceschristmasday@gmail.com</p> <p>You can also fill in a very simple online form to book a place at either sitting, or arrange for a meal to be delivered – see the link https://form.jotform.com/222865694784070</p> <p>A resident of Chorley can fill the form in, or a professional can take their details and complete it on their behalf. Alternatively, people should also ring the emergency food phone number to book a place and the person answering the food phone will complete the form on their behalf – 07763 226275.</p>
<p>Watch Us Grow Recovery</p>	<p>We offer a wide range of different services and activities to suit the needs of everyone in our community</p> <p>8 Gillibrand Street, Chorley, PR7 2EJ, watchusgrowrecovery@gmail.com / 01257 272561</p> <p>Opening Hours Monday to Friday 10.30am till 16.30 Saturday / Sunday 12.00pm till (whenever we finish)</p>

<p>Chorley United Reform Church</p> <p>Open Kitchen</p> <p>Evening Hot Meal</p>	<p>Thursday throughout December</p> <p>Time: 5pm</p> <p>Chorley United Reformed Church</p> <p>Entry from Byron Street or Hollingshead Street</p> <p>For more details, contact: Andy Littlejohns on 07860 339596</p>
<p>Clayton Food Club</p>	<p>Food Parcels</p> <p>Thursday and Friday - Collections by arrangement between 12.00 and 1pm</p> <p>29th and 30th Normal Food Club will be closed but we will have Emergency food parcels available on these dates for anyone in need, no referral needed on these dates please just come in and ask at the café.</p> <p>Referral details to Contact Mags Burnett 07778 153708 or mags.burrett@emergingfutures.org.uk</p> <p>Café area, friendly safe environment open on a Thursday and Friday and is accessible throughout the festive period, and we have warm drinks and food available to the community free of charge</p>
<p>Chorley Buddies</p> <p>Chorley #1</p> <p>Good Food Club</p>	<p>Food Parcels</p> <p>For £3 per week you can receive up to £25 of food</p> <p>To join the club and more details contact 01257 542367</p> <p>The three clubs will be open on:</p> <p>Tue 20th Dec at St. Joseph's</p> <p>Wed 21st Dec at Coppull Methodist</p> <p>Thursday 22nd Dec at Buttermere.</p> <p>We will then close for one week and reopen from Tuesday 3rd January onwards.</p>
<p>Shopping Assistance</p>	<p>Community Helpline number - 0800 368 8452</p>
<p>Help collecting prescriptions</p>	<p>Community Helpline number - 0800 368 8452</p>

Financial Hardship - Debt & Benefits Advice

<p>DWP</p> <p>Jobcentre + Hamilton Rd</p>	<p>Telephone - 0800 169 0190 Textphone - 08456088551</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 20%; padding: 2px;">24-Dec</td> <td style="padding: 2px;">Office is Closed</td> </tr> <tr> <td style="padding: 2px;">25-Dec</td> <td style="padding: 2px;">Offices and phone lines are closed</td> </tr> <tr> <td style="padding: 2px;">26-Dec</td> <td style="padding: 2px;">Offices and phone lines are closed</td> </tr> <tr> <td style="padding: 2px;">27-Dec</td> <td style="padding: 2px;">Offices and phone lines are closed</td> </tr> <tr> <td style="padding: 2px;">28-Dec</td> <td style="padding: 2px;">Offices and phone lines are closed</td> </tr> <tr> <td style="padding: 2px;">29-Dec</td> <td style="padding: 2px;">Offices and phone lines are open as usual</td> </tr> <tr> <td style="padding: 2px;">30-Dec</td> <td style="padding: 2px;">Offices and phone lines are open as usual</td> </tr> <tr> <td style="padding: 2px;">31-Dec</td> <td style="padding: 2px;">Offices and phone lines are closed</td> </tr> <tr> <td style="padding: 2px;">01-Jan</td> <td style="padding: 2px;">Offices and phone lines are closed</td> </tr> <tr> <td style="padding: 2px;">02-Jan</td> <td style="padding: 2px;">Offices and phone lines are closed</td> </tr> <tr> <td style="padding: 2px;">03-Jan</td> <td style="padding: 2px;">Offices and phone lines are open as usual</td> </tr> </table>	24-Dec	Office is Closed	25-Dec	Offices and phone lines are closed	26-Dec	Offices and phone lines are closed	27-Dec	Offices and phone lines are closed	28-Dec	Offices and phone lines are closed	29-Dec	Offices and phone lines are open as usual	30-Dec	Offices and phone lines are open as usual	31-Dec	Offices and phone lines are closed	01-Jan	Offices and phone lines are closed	02-Jan	Offices and phone lines are closed	03-Jan	Offices and phone lines are open as usual
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<p>Citizens Advice</p>	<p>Local Offices close 12pm on Thursday 22nd and reopen Tuesday 3rd January. During that period there is skeleton support on our phones and email channels.</p> <p>National Adviceline: 0808 278 7880 Closed 24th Dec till 26th Dec. Open 27th Dec till 30th Dec Closed 31st Dec till 2nd Jan Reopen Tuesday 3rd Jan Help to Claim (universal credit): 0800 144 8444</p> <p>They can offer a range of support services around debt and benefits, energy budgeting, consumer advice, employment, education, and health care advice. They also provide a Help to Claim service which supports people to claim Universal Credit, up to and including the first payment.</p> <p>https://citizensadvicelancashirewest.org.uk/</p>																						
<p>Christians Against Poverty</p>	<p>Christians Against Poverty runs a network of debt centres throughout the UK, each one in partnership with a local church.</p> <p>St Laurence's Church in Chorley hosts a debt centre where local people can access advice and support.</p> <p>Telephone: 0800 328 0006</p>																						

Housing / Homelessness

Chorley Council Housing Solutions Team	If you need emergency help, please call the out of hours team on 01257 515142
Rough sleeping	If you are worried that someone might be sleeping rough and needs assistance with accessing housing support, then you can <u>report a rough sleeper online</u> using the street link online reporting system. Alternatively, you can contact us on 01257 515142

Help with Social Isolation/Feeling Lonely

Friends for You	<p>This local community group is run by volunteers and is providing telephone befriending support for Chorley residents who are lonely or isolated. we also visit now that the pandemic restrictions have been lifted.</p> <p>Telephone: 07506 189128</p>
Chorley Buddies	<p>If you may be lonely, or you know someone who may be lonely, please let us know and we will endeavour to call and have a chat.</p> <p>There are two ways to refer for support on loneliness</p> <ul style="list-style-type: none"> • Email the details to chorleybuddies@svp.org.uk (If you are referring someone else, you MUST have their permission to share their contact details) • Call Chorley Buddies on 01257 542367
Chorley United Reform Church The Meeting Place	<p>Open every Wednesday and Thursday throughout the festive period</p> <p>Times: 10am-2pm. Hot Lunch will be served at 12noon.</p> <p>We provide a warm welcome, a brew, a biscuit and a chat.</p>
Community Helpline number	<p>0800 368 8452</p> <p>Choose the option for befriending support.</p>

Adult Mental Health – Struggling or in Crisis

Samaritans	Call 116 123 or email jo@samaritans.org (response within 2 hours)
Mental Health Helpline	<p>Call 0800 915 4640</p> <p>The service is open 365 days a year, 24 hours a day. Also has Texting Service</p> <p>Text HELLO to 07860 022 846</p>
Crisis Team	If you need urgent help as you are in mental distress, then please call the Crisis team's trained medical professionals who can provide assessment and referrals to appropriate services.

	<p>You can also call the Crisis team if you need access to services or advice about someone else who needs treatment or support. Telephone: 0800 953 0110</p>
Specialist Triage, Assessment and Referral Team (START Team)	<p>The START team screens and assesses the needs of all referrals and signposts on to other services, creating a seamless and timely care pathway.</p> <p>To access the START team you will need to be referred via a health professional such as a GP, social worker or health visitor. Self-referral is also available. View more information on the START team's website. Telephone: 01772 676173</p>
Young Peoples – Mental Health Support	
Inspire – Chorley Youth Zone	<p>Open as usual apart from: 25th, 26thDecember / 1st, 2nd Jan 2023</p> <p>Emergency contact via Instagram remains available for young people @inspireyouthzone</p>
Kooth	<p>Kooth provides a free, safe and anonymous online support platform for young people. Young people can chat to approved counsellors online, read articles written by young people or get support from talking to an online community. View more information on the Kooth website.</p>
Papyrus	<p>Papyrus provides confidential support and advice to young people struggling with thoughts of suicide, and anyone worried about a young person. View more information on the Papyrus website. Telephone: 0800 068 4141.</p>
Domestic Abuse Support	
Lancashire Victim Services (LVS)	<p>LVS offers advice, advocacy, and support to any victims over the age of 16 who are at high risk of significant harm. The service is free, independent, and confidential. They can provide emotional support and help with housing, benefits, and legal advice, help people to support any children that may be involved and provide information and take action to help people stay safe. View more information on the Lancashire Victim Services website. Telephone: 0300 323 0085</p>
Lancashire County Council (LCC)	<p>If you are concerned about the welfare of any children, you can contact LCC children's services. They can work with a parent to help them protect their children from harm. Some adults aged 18 and over due to age, disability, illness or lifestyle may not be able to protect themselves against domestic abuse. If you are concerned about the welfare of an adult, you can contact LCC adult social care service</p>

Police Welfare Checks

Police

If you have concerns about anyone who may be at immediate risk to themselves or to others contact emergency services on 999. If there is a cause for concern and you do not think that the person is at immediate risk, you can request a welfare check on 101.



**The Chorley
Community
Helpline**

Need Help or Support?

Emergency Food, Family
Support, Money & Debt,
Loneliness?

Homelessness Support,
Help with Shopping & Meds
Delivery?

Free phone number - no cost to you

0800 368 8452

**Community Partners Working Together –
St Laurence's Church, Home-Start Central
Lancashire, Chorley Help the Homeless,
Living Waters Storehouse, Friends for You,
Chorley Buddies, Citizens Advice, Chorley
United Reformed Church, Watch us Grow**