

How to access and redeem your FSM vouchers

As this is a National Government Portal school is unable to see exactly what parents are receiving or sort the issues they may have. We have therefore, with help from one of our parents, composed a simple step by step guide that may help you.

- 1 First you will receive an email from 'noreply@edenred.co.uk' with your redemption code on. This code is 16 numbers long in **bold type** to the email address box you gave to school.
- 2 Copy this redemption code number then click on the [blue](#) 'redeem your code' box at the bottom this will take you to another screen.
- 3 Paste/type this redemption code number into the 'enter unique number' box then press the [blue](#) redeem box underneath.
- 4 Next you need to pick which supermarket you wish to use your voucher with.
- 5 You then need to put in your details on the right hand side.
- 6 Your voucher will then be sent out to you.
- 7 Please remember your voucher could take up to 24 hours before it is sent out to you.
- 8 Keep checking your junk/spam emails
- 9 If you still have not receive your voucher after the 24 hours there is a government email you should contact freeschoolmealsparentscarers@edenred.com
- 10 Finally, if after trying these steps you still have some issues, please email the school office and we will try our hardest to sort them out if we possibly can.